



POS Manual

Sales and use of registers

Last updated 2022-03-09

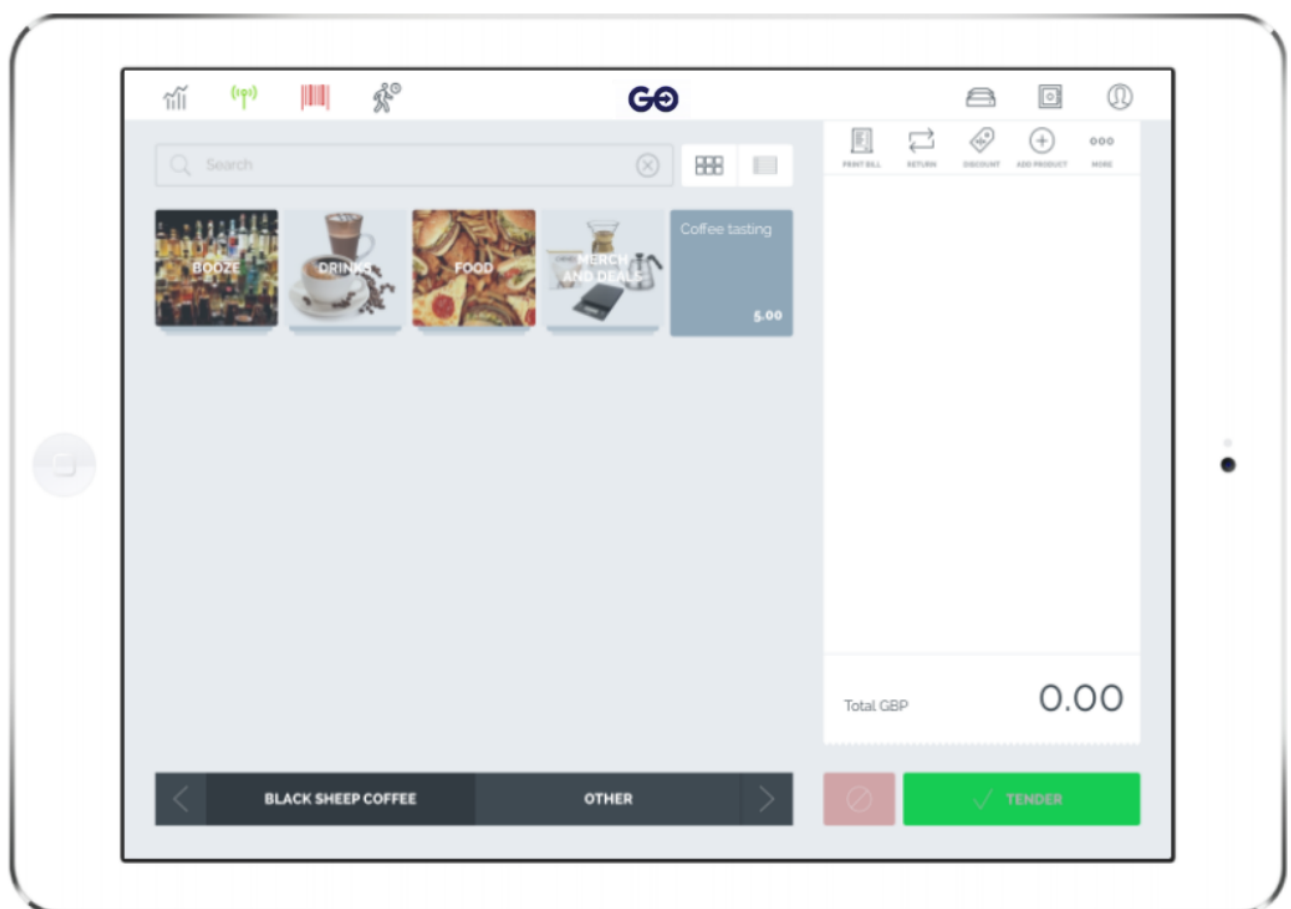


TABLE OF CONTENTS

[Registration](#)

[Enter the website](#)

[Create account](#)

[Add payment method](#)

[Activate Point Of Sale \(POS\)](#)

[Download ExtendaGO POS App](#)

[Select the correct register.](#)

[Select the correct cashier.](#)

[Enter cash amount.](#)

[Point of Sale - Sales window](#)

[Sell your products](#)

[Select product\(s\).](#)

[Get paid.](#)

[Add manual product.](#)

[Return a product.](#)

[Add discount.](#)

[The receipt.](#)

[Park bill](#)

[Share bill](#)

[End of day \(EOD\)](#)

[Cash in register](#)

[Deposit to bank](#)

[Card](#)

[The balance match](#)

[The balance mismatch](#)

[Additional features and capabilities](#)

[Payment by Invoice when ERP is used together with ExtendaGo Pos](#)

[Slide left to delete items for the bill](#)

[Changes paginated](#)

[Communication for Wifi Payex terminals](#)

[Pre-orders*](#)

[Pro forma receipt](#)

[Bill comment](#)

[Search for products in POS by product id](#)

[Tender types transactions listed in EOD report](#)

[Card types transactions listed in EOD report](#)

[Flag set on product](#)



[Giftcard discount \(voucher type\) will not be applied to the items that are in the bundles.](#)
[Reason codes for stock adjustments](#)
[Eat in or eat out as default*](#)
[Shared bills*](#)
[User login to POS](#)
[Possibility to use multiple gift cards for the bill added](#)
[BankAxept cards are identified](#)
[Integration of Adyen terminals](#)
[Print rolling sequence number on print bill](#)
[Free item campaign will have a choice of applying to most expensive/cheapest item](#)
[Timer on logout after no activity](#)
[Preorders view changes](#)
[Active campaigns will be shown for a product in bill](#)
[Warning if 0 deposited to bank in EOD](#)
[Dintero payment](#)
[Markdown discounts](#)
[Stock info view improvement](#)
[Credit allowed for customers](#)
[Returning against miscellaneous and invoice](#)
[Fiskaly](#)
[Support for AirPrint](#)
[Print logo on receipt](#)
[Show bill with last added item on top](#)
[Flag on campaign to ask user if benefit should be applied in this sale](#)
[Addons changes: allow quantity input for addons with variants](#)
[Cash tender can be disabled](#)
[Search customer by customer ID](#)
[Hide add customer possibility from POS](#)
[Print button on preorder](#)
[SKU field when creating product from POS](#)
[Terminals UI changes](#)
[Meal preparation flow](#)
[Allow deletion of order lines in shared bills](#)
[Add number prefix pulldown for Dintero number](#)
[Show current stock value in Count stock page](#)
[Apply loyalty discounts from Dintero](#)
[Disable adding comment to the bill](#)
[Customer highlighted in green and show the customers' name](#)
[Show custom message on empty bill](#)
[Support for Adyen terminals](#)
[Support for embedded weight barcode](#)



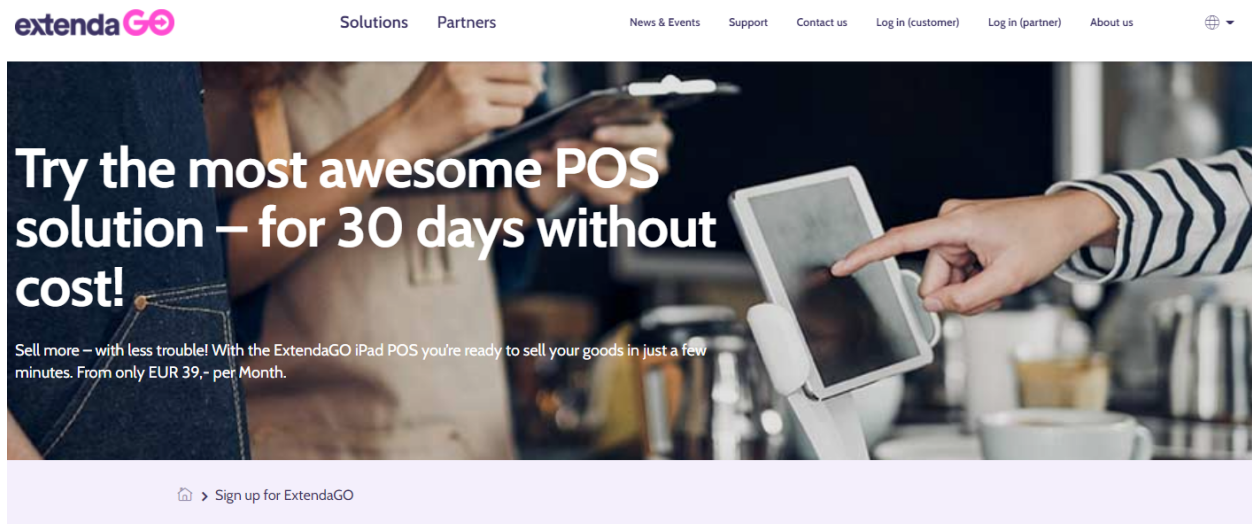
[Mandatory receipt in self checkout mode](#)
[MobilePay upgrade to support v10](#)
[Possibility to search by giftcard reference](#)
[Added support for Zebra label printers](#)
[Possibility to send pre order to another shop](#)
[Loyalty points](#)
[Display traffic light status in shared bills list](#)
[Terminals](#)
[Possibility to merge shared bills](#)
[Return button in POS Backoffice orders list](#)
[Printers](#)
[Diller Customer Club integration](#)
[Diller customer info page](#)
[Possibility to redeem same Diller stamp card a few times in the same order](#)
[Fixed price per product benefit added for campaigns](#)
[Possibility to add pick up time for the order](#)
[Verifone PSDK terminal integration](#)
[Device camera as a scanner](#)
[Giftcards will be shown as products in product grid](#)
[Get order by scanning QR code](#)
[Customer info shown in preorder view](#)
[Finish preorder when only non food items are sold](#)
[Adding comment to the bill item](#)
[Return slips printing](#)
[Product image galleries](#)
[Print queue](#)
[Age verification changes](#)
[Login to user by scanning card from sales mode](#)
[Checkout codes for ITAB exit gate * Contact our support for enabling this feature.](#)
[Pusher messaging service](#)
[Table connected to the bill](#)
[Rabobank Omnikassa integration](#)
[Today's sale](#)
[Offline NETS terminal mode](#)
[Additional payment methods](#)
[Peripherals](#)
[Backoffice](#)



Registration

Enter the website

Go to <https://www.extendago.com/sign-up-extendago/> for registration.



The screenshot shows the ExtendaGO website homepage. At the top is a navigation bar with the ExtendaGO logo on the left and links for Solutions, Partners, News & Events, Support, Contact us, Log in (customer), Log in (partner), and About us on the right. Below the navigation bar is a large hero section with a background image of a person using a tablet. The text in the hero section reads: "Try the most awesome POS solution – for 30 days without cost!" followed by "Sell more – with less trouble! With the ExtendaGO iPad POS you're ready to sell your goods in just a few minutes. From only EUR 39,- per Month." Below the hero section is a light purple bar with a home icon and the text "Sign up for ExtendaGO".

Why choose ExtendaGO POS?

Compared to other POS solutions ExtendaGO iPad POS is unique in terms of ease of use and design – making shopping a delight for customers and sellers!

ExtendaGO is very easy to use. All you need to get started is:

- ✓ An iPad
- ✓ Internet



Create account

Enter required information and choose preferred ExtendaGO POS license.

- One POS
- Up to three units

Note that the country dropdown menu will decide which currency is used.

Sign up for a free 30-day trial!

You'll get access to:

- ✓ ExtendaGO iPad POS to carry out sales.
- ✓ Web browser **backoffice** to manage goods and users.
- ✓ ExtendaGO-App for in-store tasks.

Get started in 3 simple steps:

1. Complete the form for a free 30-day trial.
2. Select payment solutions and equipment in the next step.
3. Add products and you're ready to sell!

To get started, all you need is an iPad. You can use one you already own or order a new one (as well as any other equipment) from our partner's webshop which you can access after submitting the form.

If you want to continue with ExtendaGO after 30 days, simply add a credit card to the solution account page, or contact our team. If you have questions regarding hardware or installation, we're just an email or call away! The complete solution, including one POS, starts at only 39€ per month – no startup costs, just plug & play.

Sign Up

Enter company name*

Enter e-mail*

Enter phone number*

Password

Enter password (min 6 characters)*

Confirm password*

Select a country *


Type*

☒ One POS (€39/Month after trial period)

☐ I agree to the [Terms & Conditions](#)

CAPTCHA

☐ I'm not a robot


reCAPTCHA
[Privacy](#) - [Terms](#)

Submit

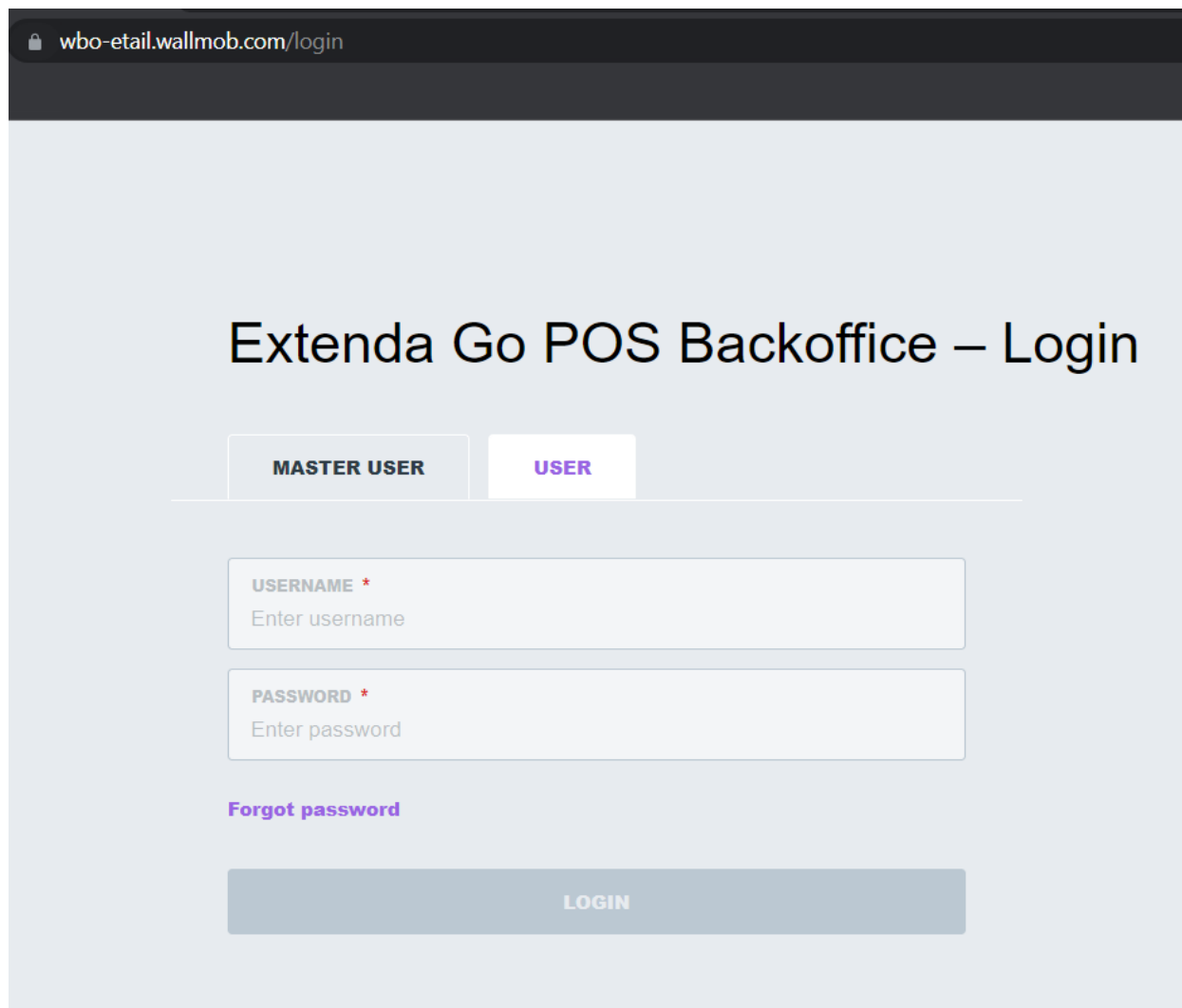
Select **“Start free trial”**. You will be redirected to a registration is successful page with a **“What do you need to get started with ExtendaGO POS”** button. You will also receive a welcome email. Read them both.

Login to your backoffice



Go to: <https://wbo-etail.ExtendaGO POS.com/>

Use the email and password registered to log in to backoffice:



wbo-etail.wallmob.com/login

Extenda Go POS Backoffice – Login

MASTER USER **USER**

USERNAME *
Enter username

PASSWORD *
Enter password

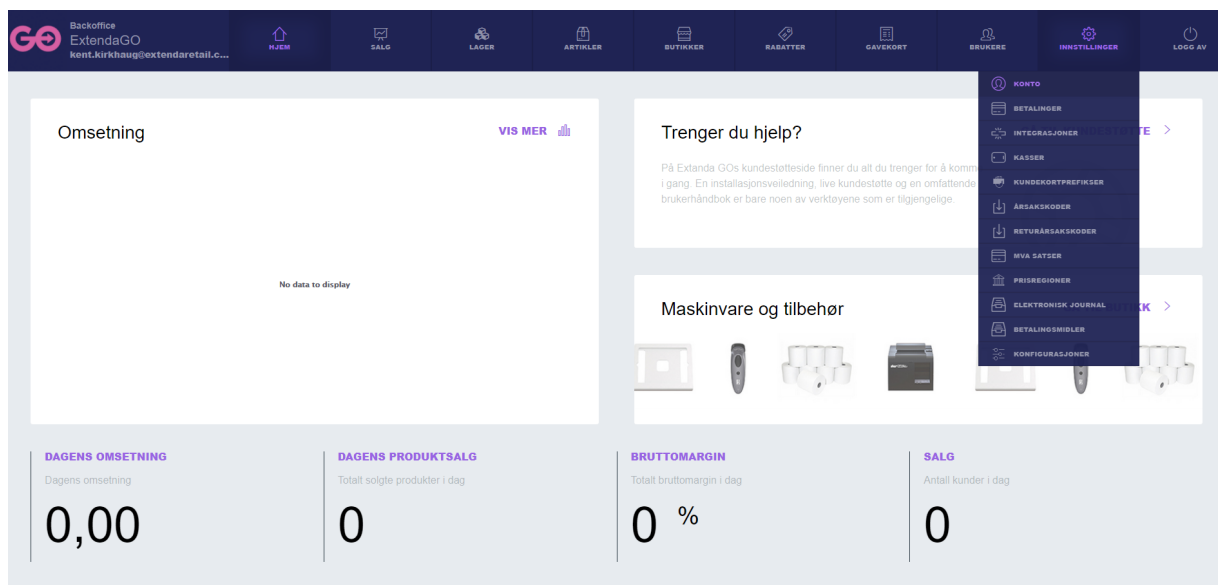
[Forgot password](#)

LOGIN

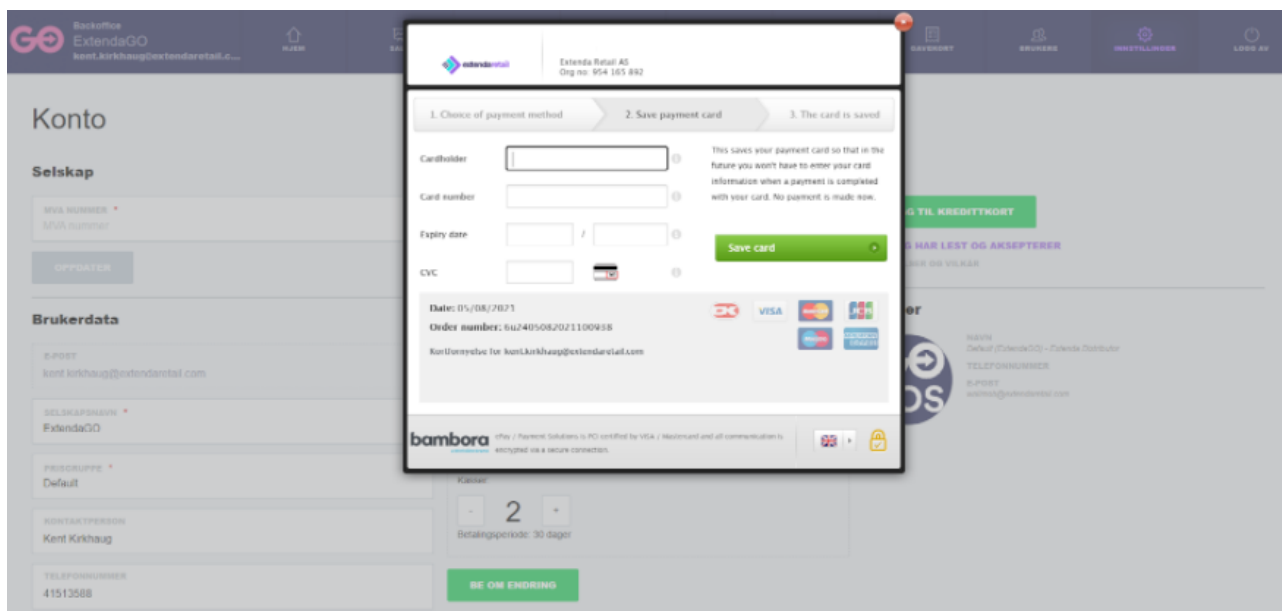


Add payment method

First Month using ExtendaGO POS will always be free of charge. To ensure that your license will stay active you should add payment card details. Add payment card details using dropdown menu SETTINGS - ACCOUNT.



Then agree to the terms and select ADD CREDIT CARD. Add the details and select SAVE CARD.



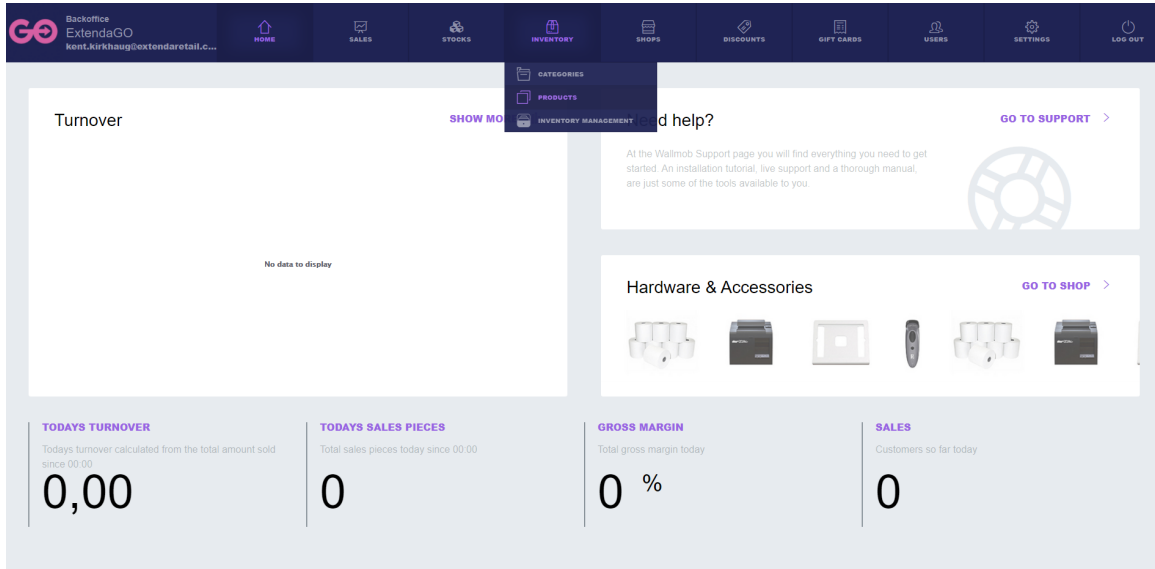
For invoice options contact your local ExtendaGO POS supplier.



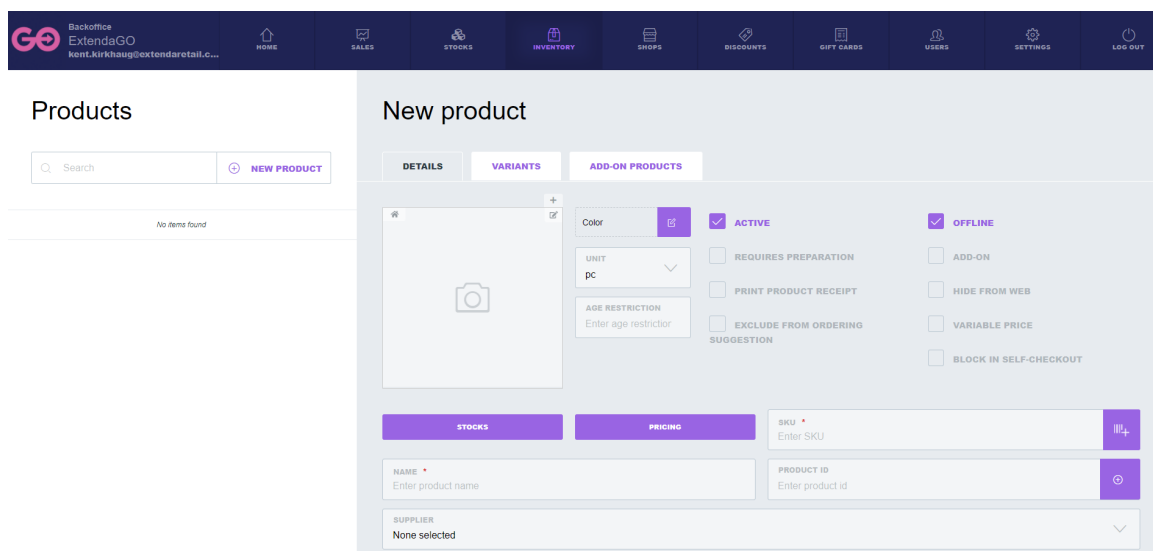
Add products

Add your products

Add your product using dropdown menu INVENTORY - PRODUCTS



Enter product details. Be thorough. Good basic data is important for the rest of the business. Note that name and SKU are required fields. Select SAVE PRODUCT when ready.

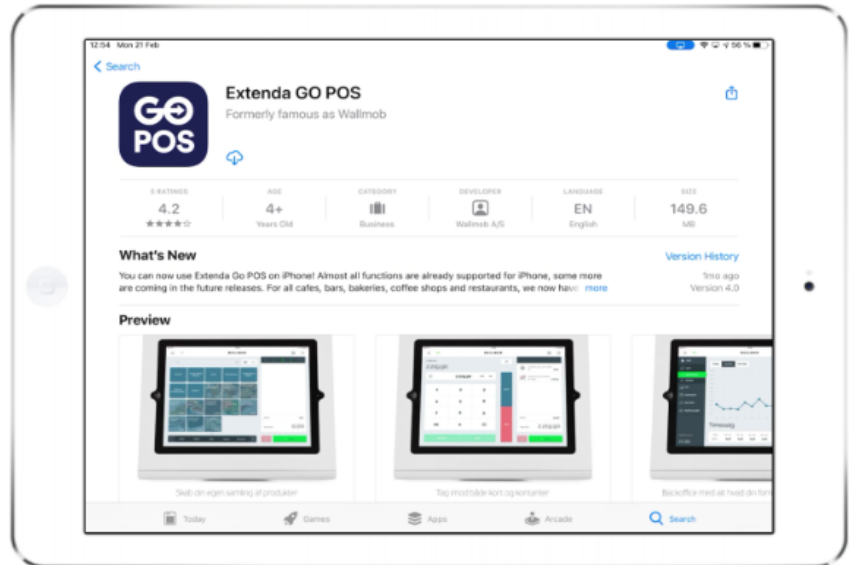


Repeat for all your products.

Activate Point Of Sale (POS)

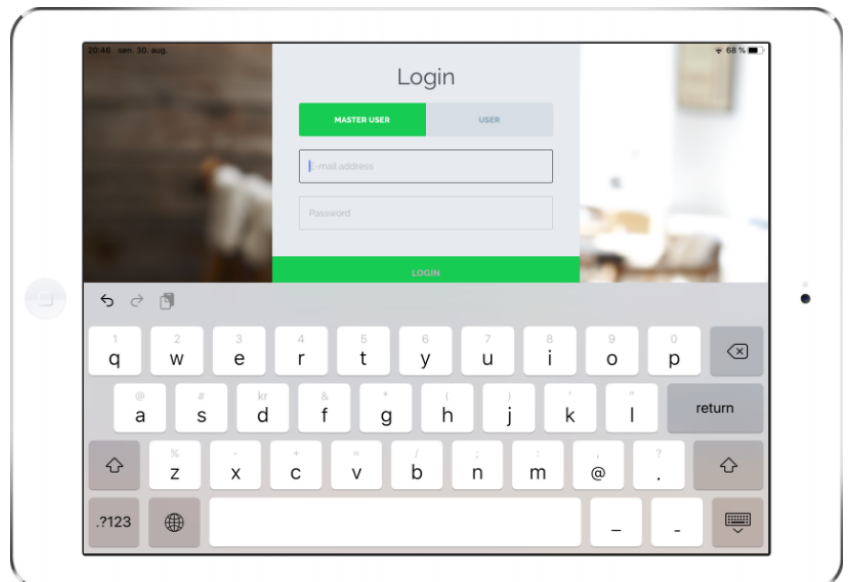
Download ExtendaGO POS App

Download the ExtendaGO POS POS application from App Store to your iPad.



Open and login to ExtendaGO POS POS

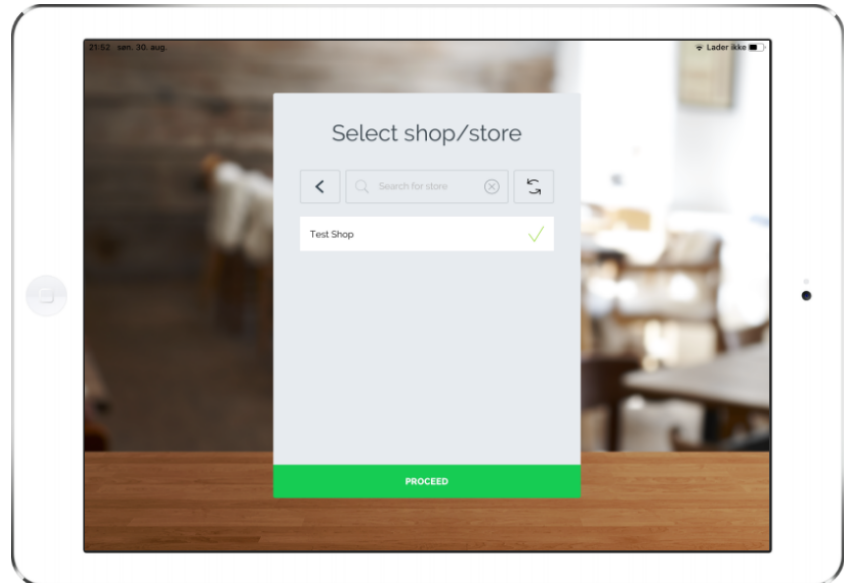
Log in using the same credentials as in backoffice.



Select the correct shop/store.

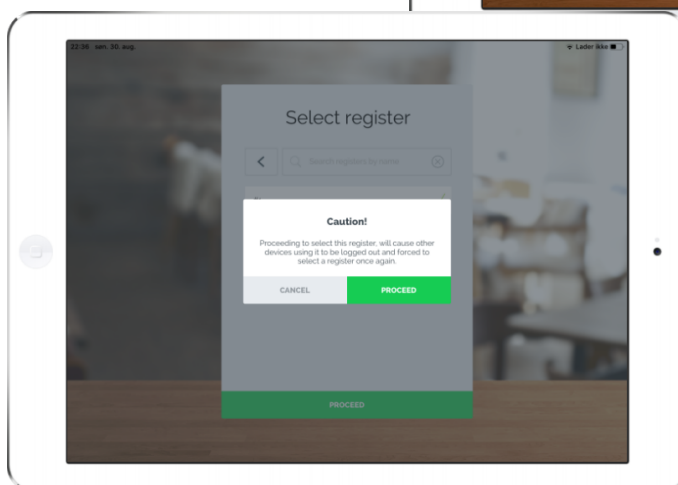
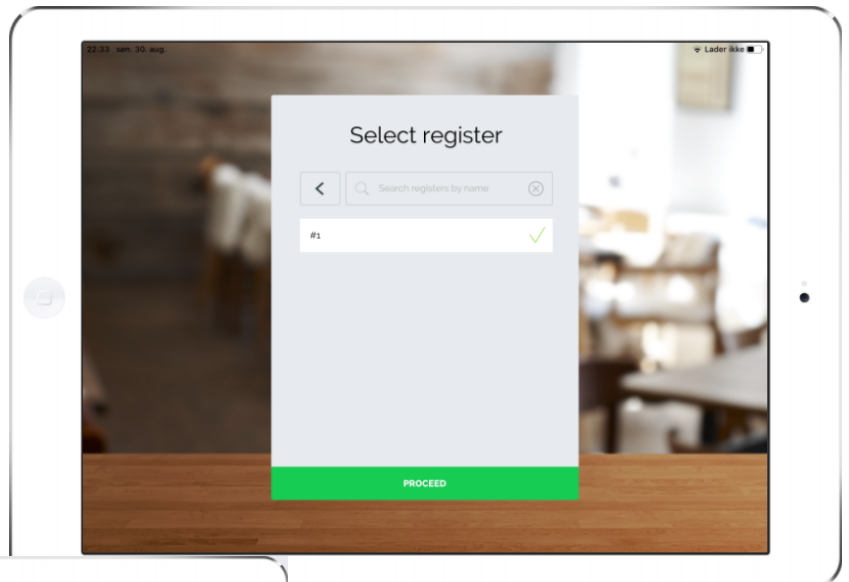
There should be only one option in the list. Then select PROCEED.

POS application will download relevant store and product information.



Select the correct register.

There should be only one option in the list. Then select PROCEED.



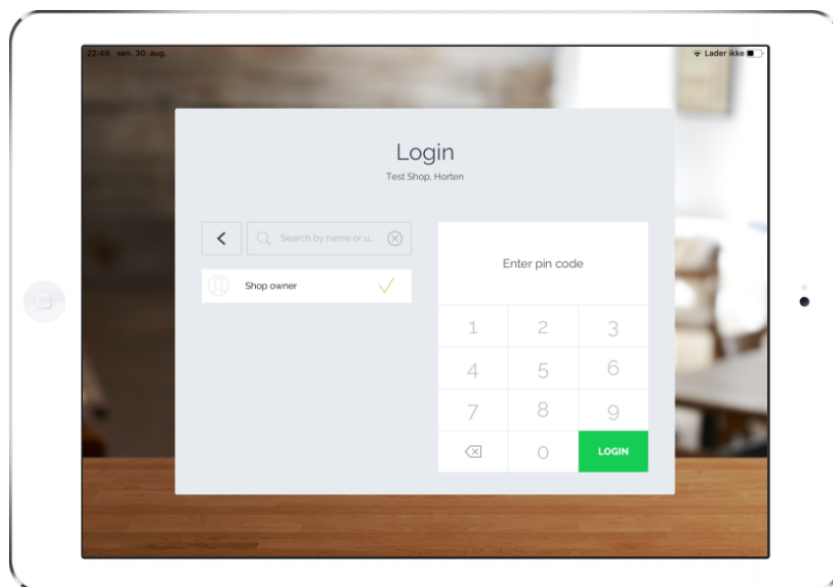
A pop-up warning will be displayed. Read it.

The very first time you log into a POS it will not be relevant. Then select PROCEED.

Select the correct cashier.

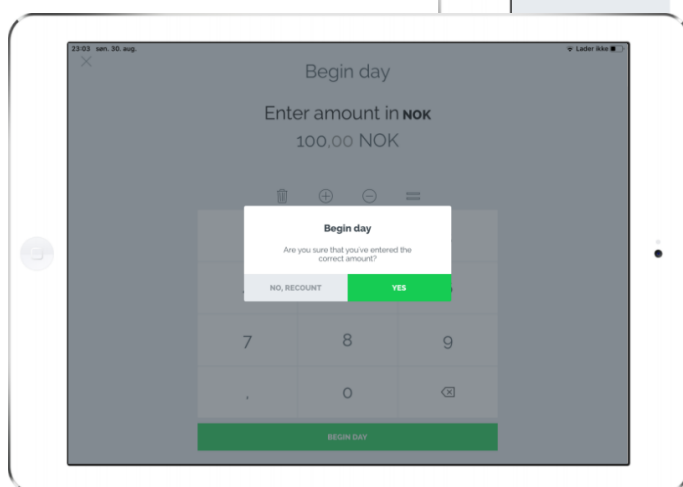
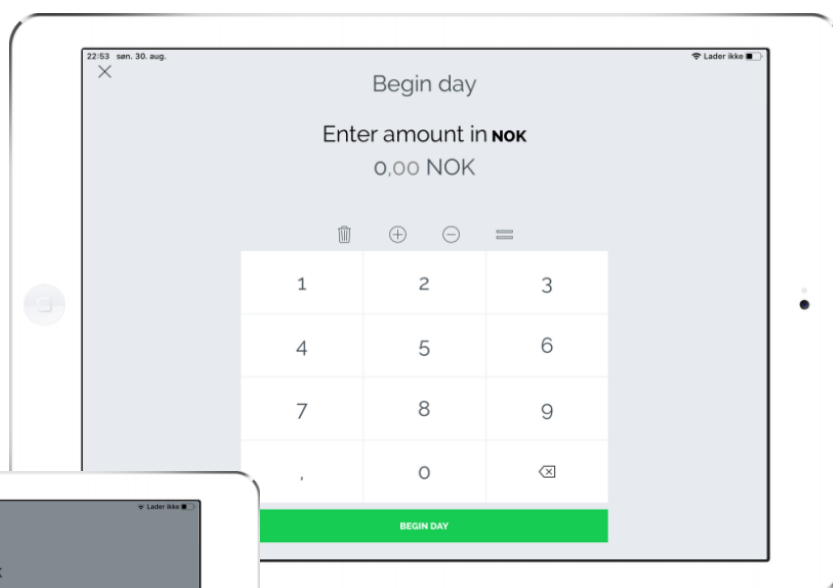
Select the cashier “Shop Owner” and then LOG IN.

Note! As default there is no pin code required.



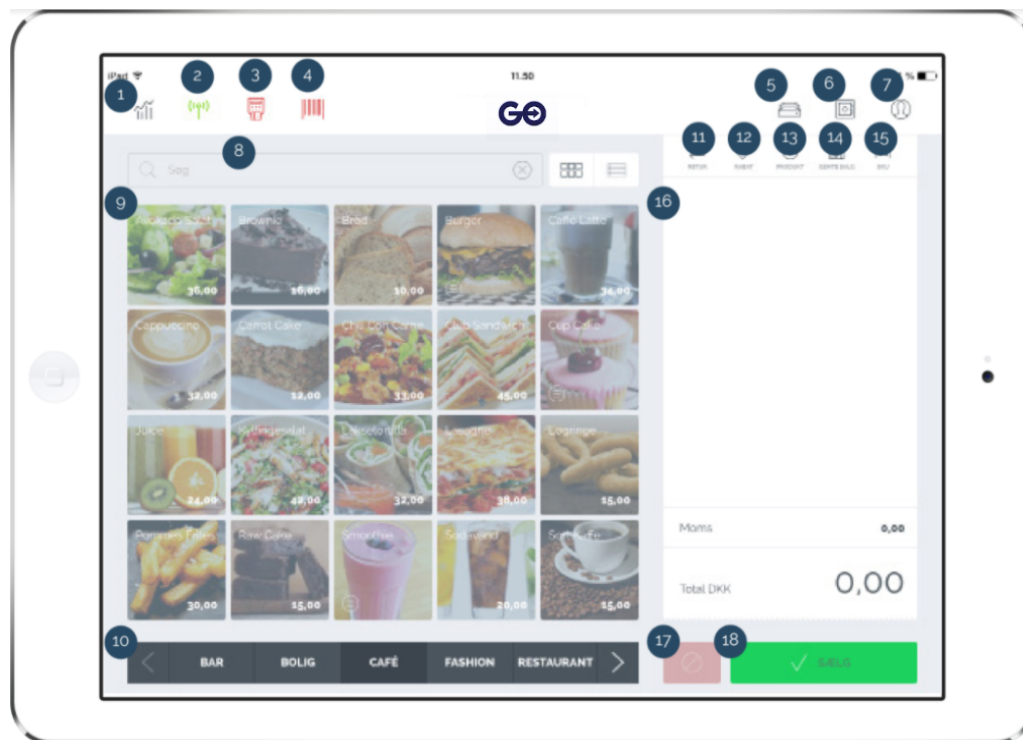
Enter cash amount.

If there is a cash amount (for change) in the POS, please enter the amount.



You will then be prompted to make sure you've entered the correct amount.
Select YES.

Point of Sale - Sales window



1. BACK OFFICE

Here you can go to sales statistics, user settings, and setup of hardware such as bank terminals and printers.

2. SYNCHRONIZATION

This icon indicates whether the checkout is on - or offline - and synchronized with the database.

3. TERMINAL STATUS

This icon indicates if it is connection between the box and possibly connected to a bank terminal (ISMP Companion).

4. SCANNER FUNCTION

Here you can switch on and off, if necessary, the scanner (thus saving battery when this is not in use). Including a scanner at any bank terminal.

5. OPEN CASH DRAWER

Opens the cash drawer

6. END-OF-DAY

you start the box's EOD-process, where one counts up the current revenue and ends the day.

7. FILE

you can see who is logged on. It is also possible to log out the current user.

8. ARCH

you can search for products in the product window

9. PRODUCTS

products that are created in the product catalog of ExtendaGO POS back

10. CATEGORY

Here you can see the products sorted by category.

11. RETURN

Here you can return products which the customer does not want.

12. DISCOUNT

Here you can add discounts.

13. ADD MANUAL LINE

Here you can manually add one product for the receipt

14. PARK SALE

Here you can park the sale, as well bring it back at a later date point.

15. SEARCH SKU

Here you can search for a product via a specified SKU code.

16. RECEIPT

Here you can see the products that has been sold so far on the receipt

17. CANCELLATION

By pressing the red 'Cancel' button, you can cancel a sale.

18. PAY

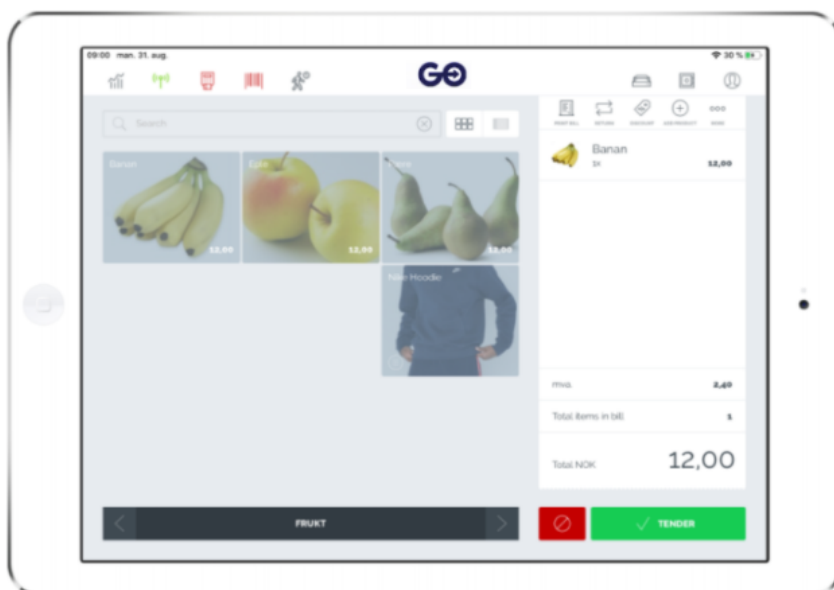
By pressing the green 'Pay' the button continues to the payment window.

Sell your products

Select product(s).

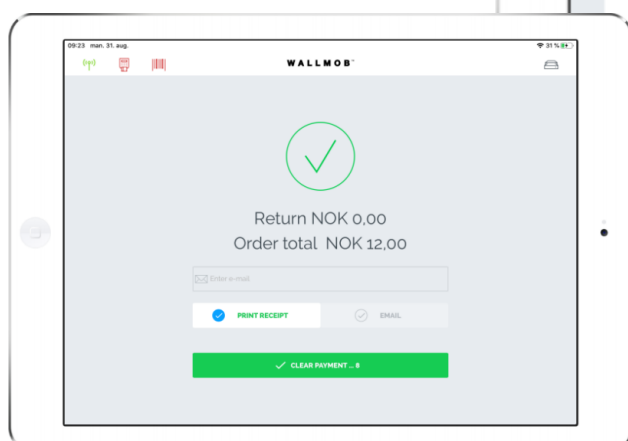
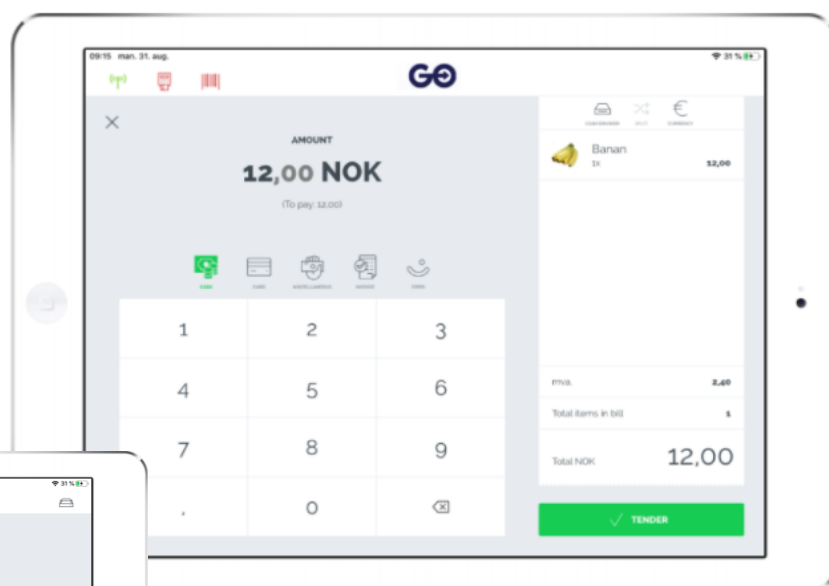
To add a product to the shopping cart just tap the image or scan the barcode on the product.

Repeat to add more than one.



Get paid.

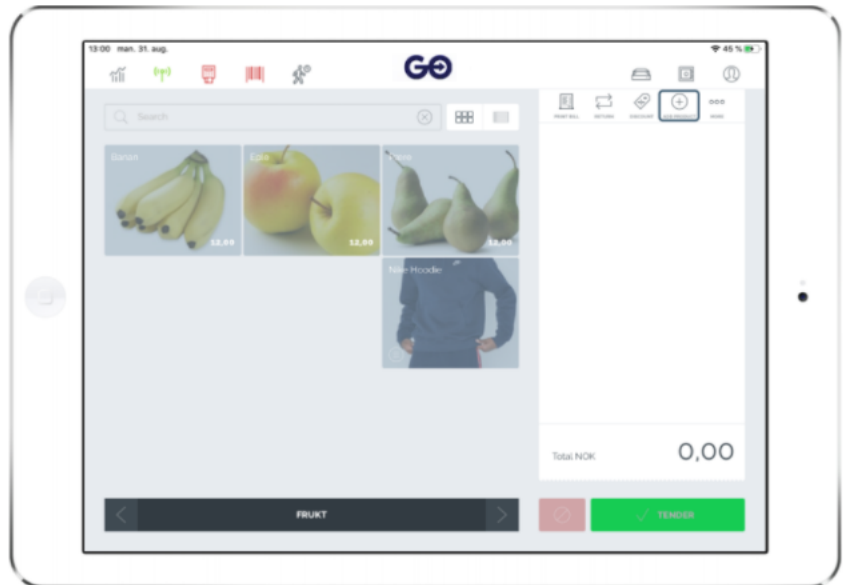
Select TENDER to enter payment mode. Then select the method of payment.



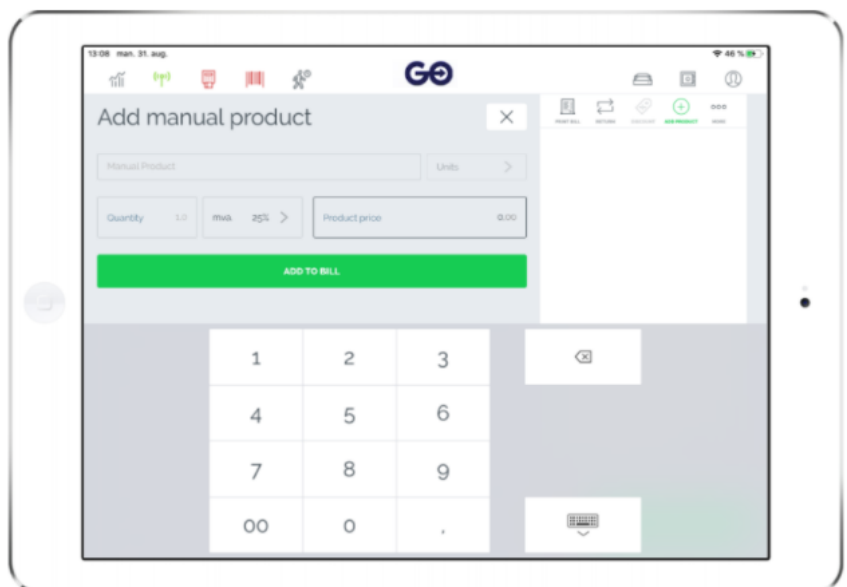
Select TENDER again to complete the transaction. You will be presented a page that makes it possible to send a receipt by e-mail to the customer (if requested). Select CLEAR PAYMENT to start a new sales process.

Add manual product.

You can add a product manually if the product is not added in the product catalog. Press the “Add Product” button.



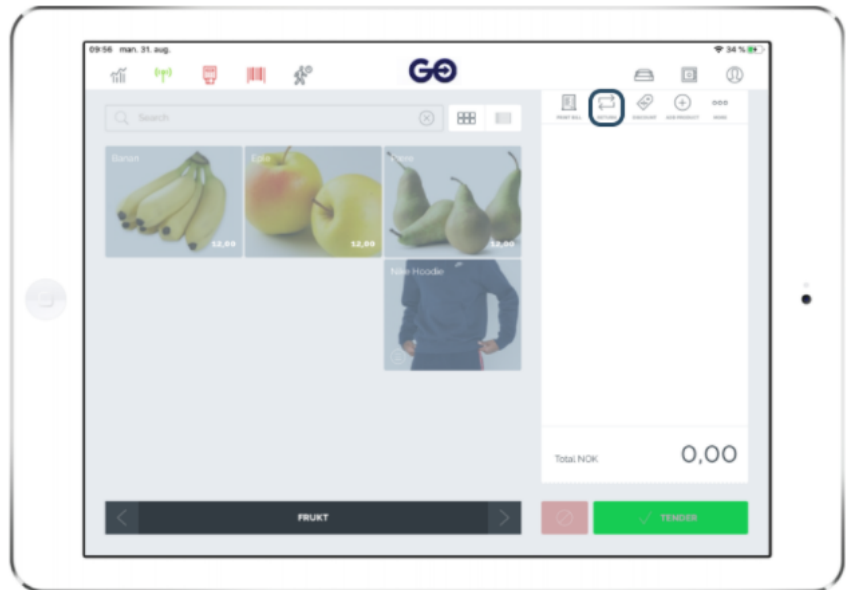
1. Enter the amount/ price.
2. Enter the quantity.
3. Optional: Enter the name of the product



Return a product.

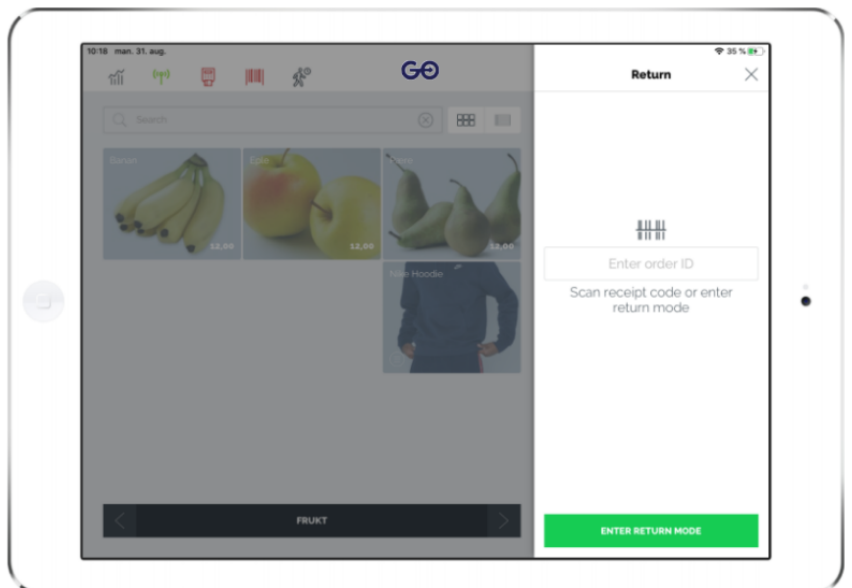
This can be done in two ways;

1. By manually return.
- Or
2. By selecting specifically the current product to be returned.



Return a product - step 1/2.

By pressing the return button you will see a dialogue to the right, where it is possible to scan the receipt using the QR code. Alternatively, press the “Enter return mode” button at the bottom, to get to the checkout return dialog.



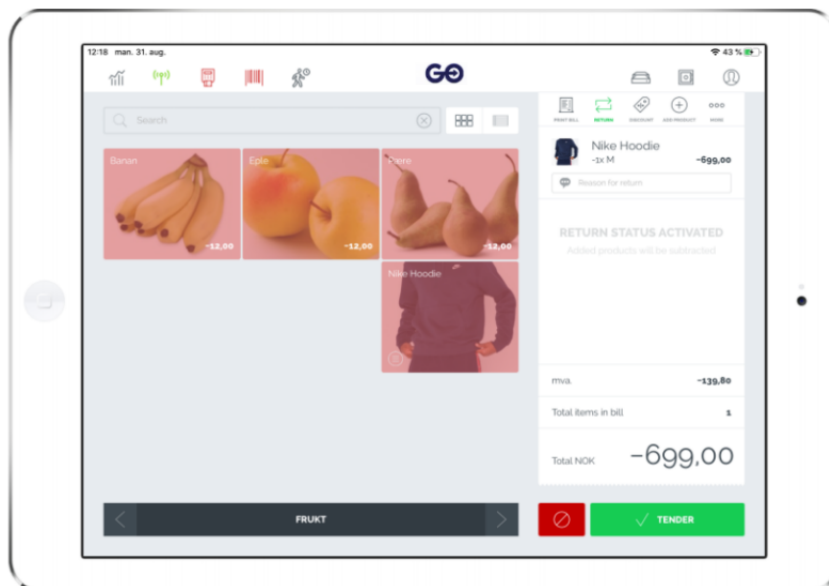
IMPORTANT: When the return status is on, the products will be displayed in red, and prices will be minus in front to indicate that the amount is deducted. Only when you press the Return button again, you can use the register to make a sale.

Return a product - step 2/2.

Return against receipt (recommended)

Press the return button and scan or enter the receipt number in the input field.

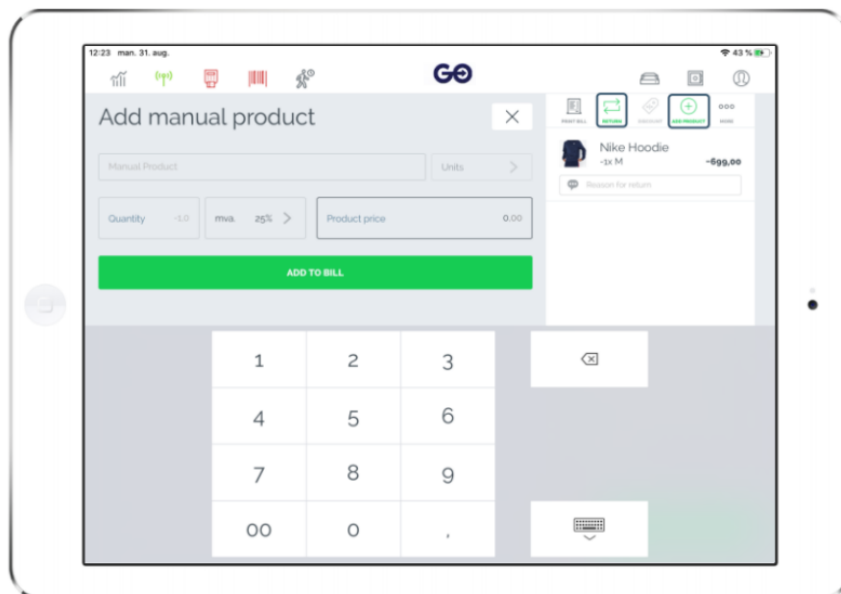
Select the products you want returned. Fill in "Reason for return". Press the "Tender" button to return them with the price they were sold for.



Return - Add manual product for return

You can also add a manual product for return, if the item is not in POS as a product.

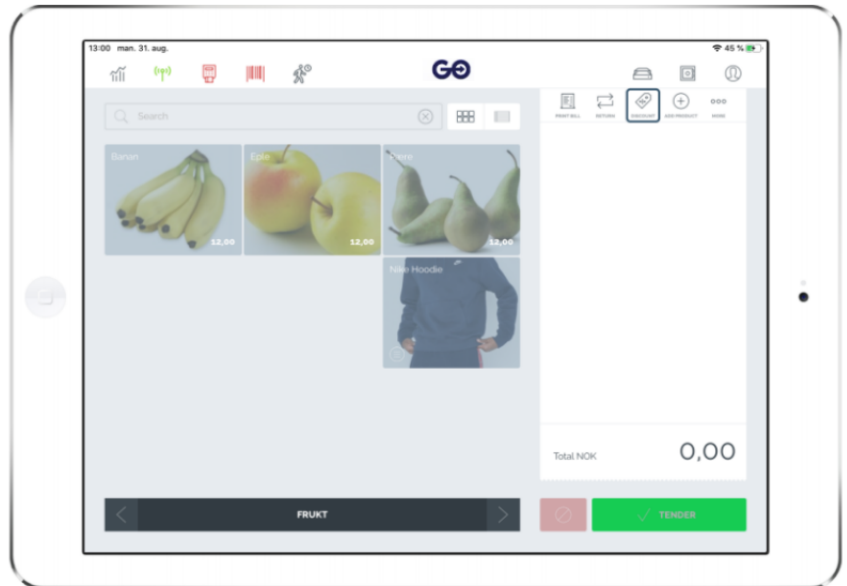
NB! Make sure the "Return" button and "Add product" button are selected.



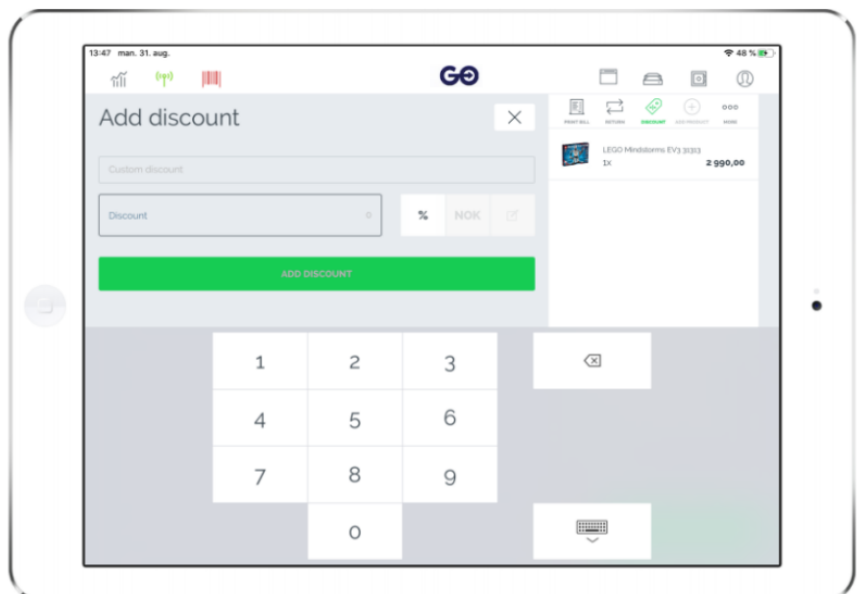


Add discount.

It is possible to add a discount on a product by pressing the discount button.



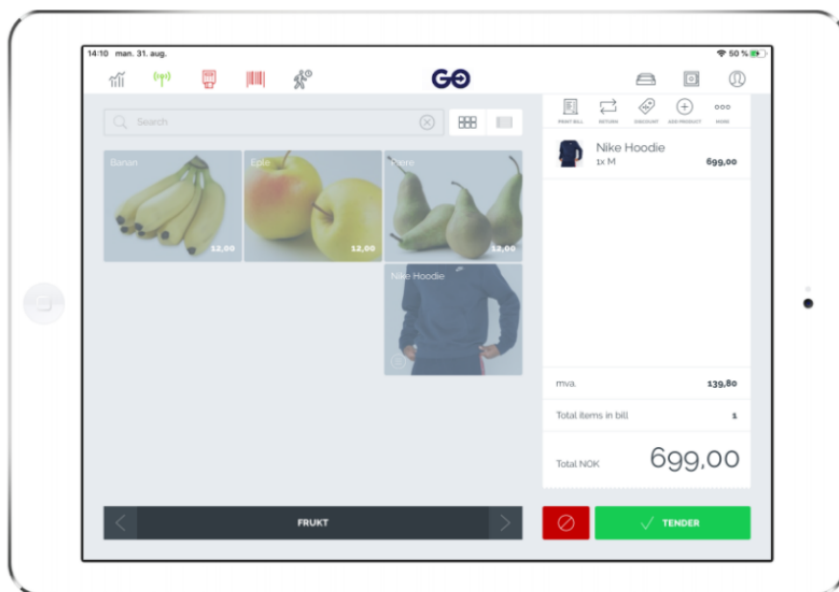
1. Choose whether the discount should be in %, price discount, or by setting a new price .
2. Enter %-discount, price discount or enter a new price in the discount field
3. Optional: Enter the reason for the discount.



The receipt.

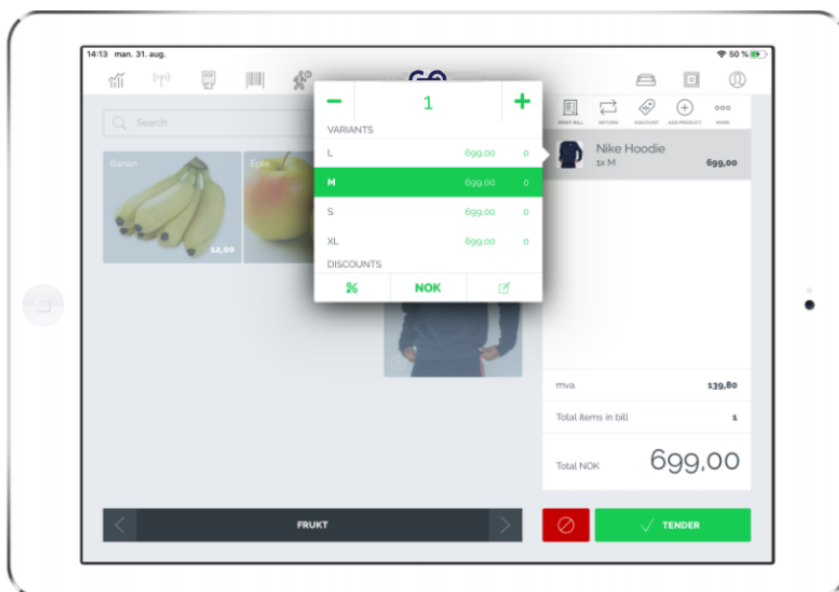
It is possible to change products in the receipt by tapping the product you want to change.

By tapping a product on the receipt you can edit the number, discount and variant on the selected product.

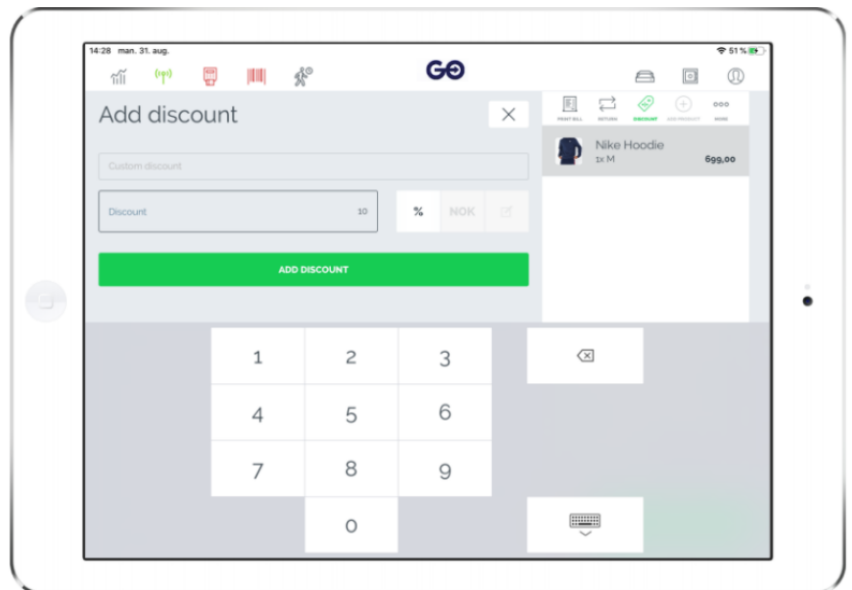


Touch a product on the receipt to edit it.

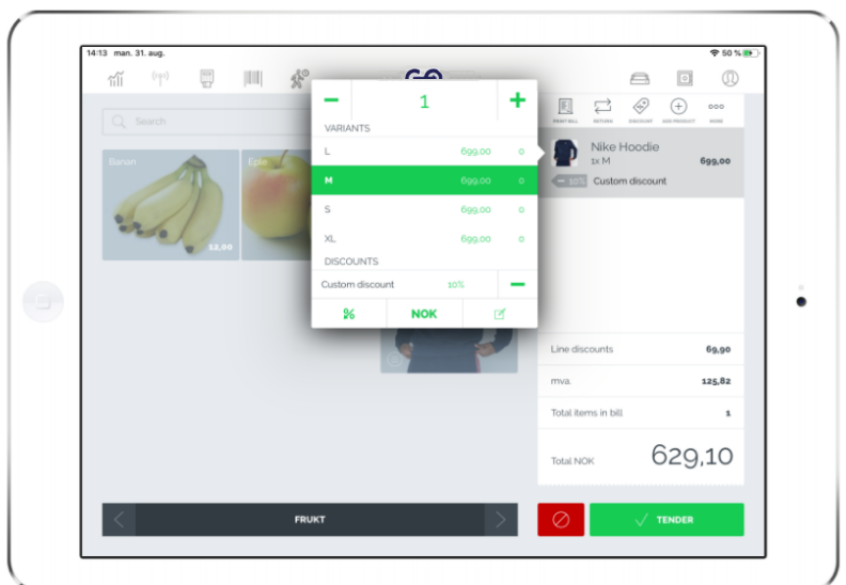
1. Once you have selected a product, then you can change the variant, add or reduce the number.
2. By pressing the Discount buttons, you can add %, price discount, or price at your own request.



1. State a reason for the discount
2. Enter percentage discount, price discount or customized price discount.



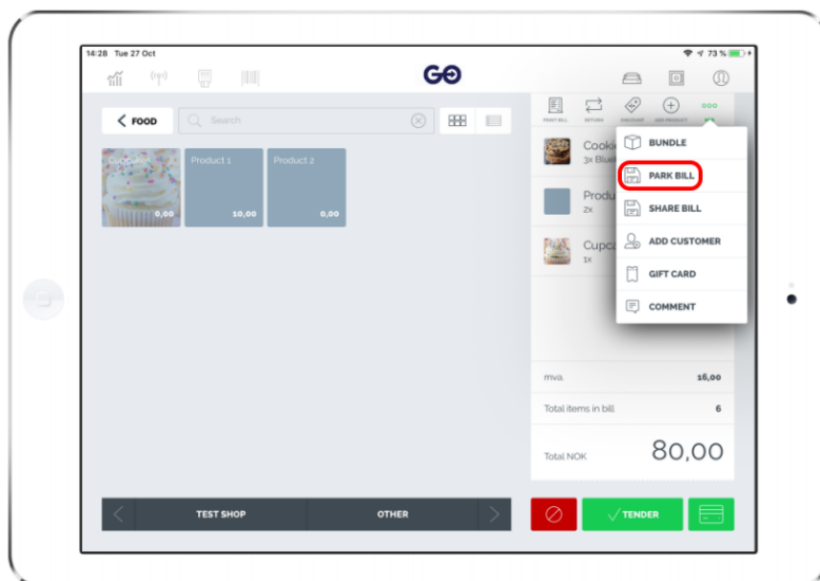
1. You now have the option to delete the discount by pressing the minus, to the right of the discount.
2. If you want to edit the discount, then press the discounted item as you want to change.



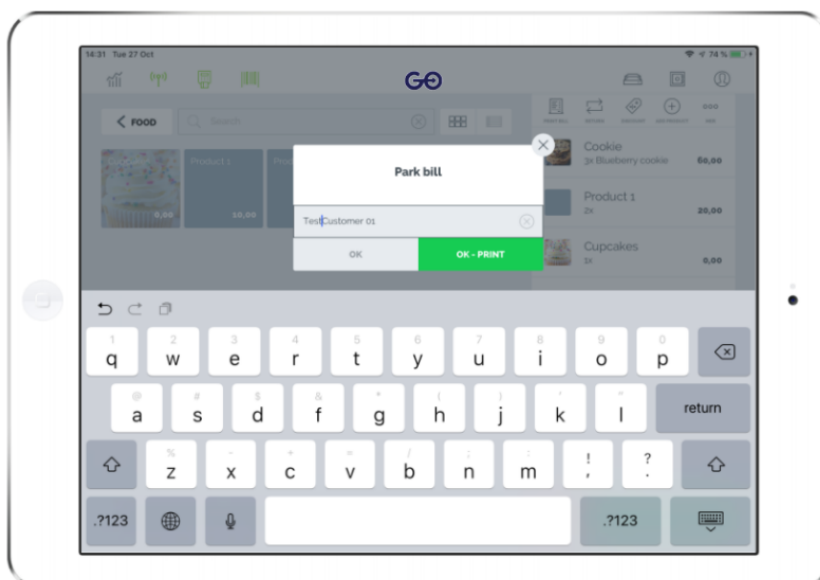
Park bill

You have the option to park a bill.

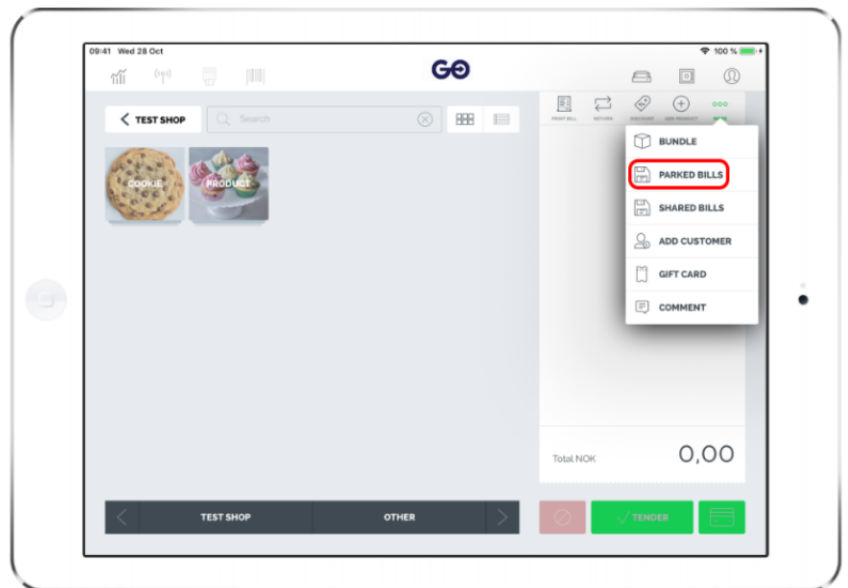
After products have been added to the bill, it can be parked by pressing the **PARK BILL**.



Give the parked bill a description and press OK/OK-Print to print the receipt. (use OK-PRINT if you need a receipt to prepare goods for a customer)



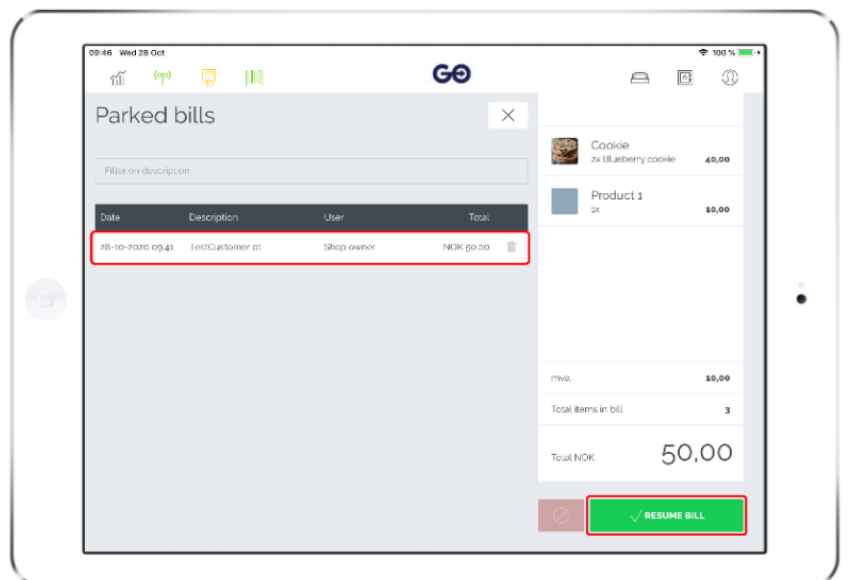
To retrieve the parked bill, press the PARKED BILLS icon.



An overview of parked bills is displayed. Tap the parked bill to retrieve it. You can also delete a parked bill by tapping the trash can on the right.

Tap the **RESUME BILL** to retrieve it.

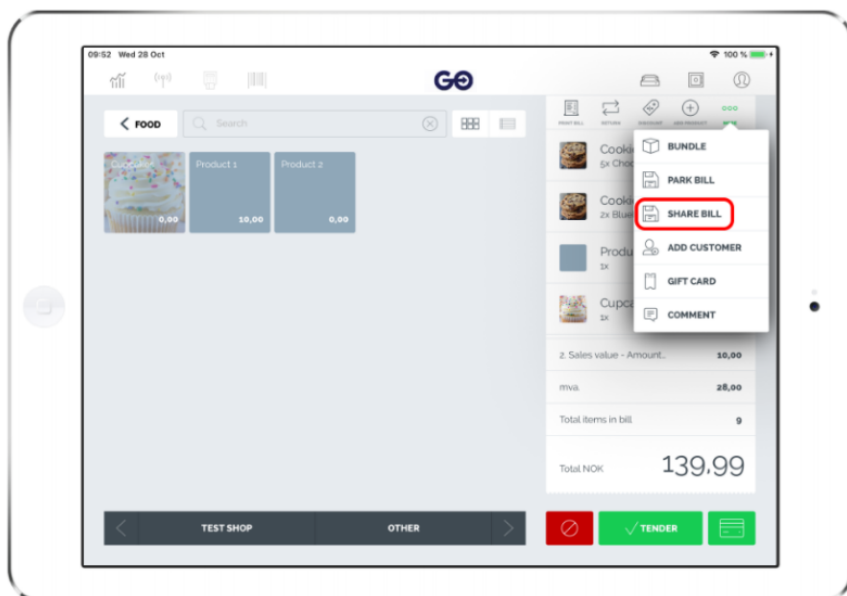
You can now continue to dispatch the customer.



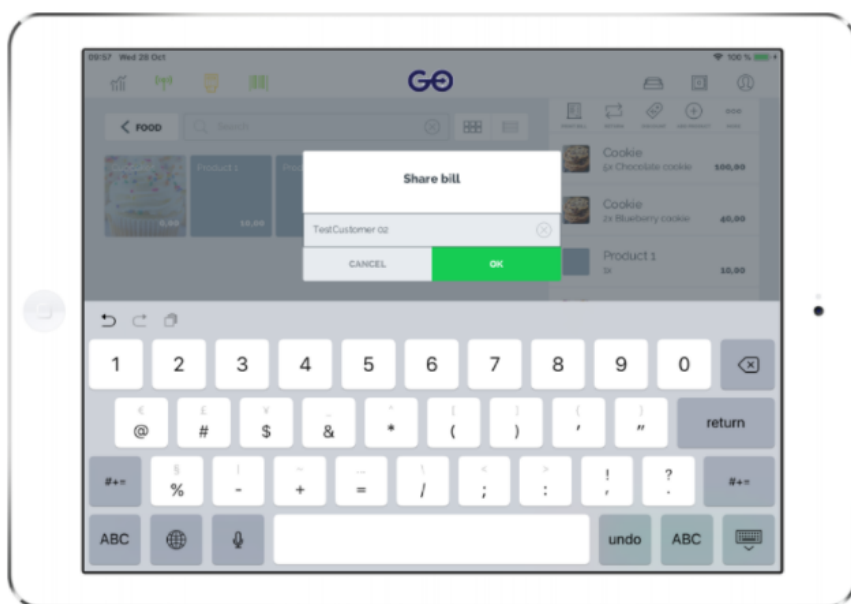
Share bill

You have the option to share a bill.

After products have been added to the bill, it can be set to a shared bill by pressing the **SHARE BILL**.

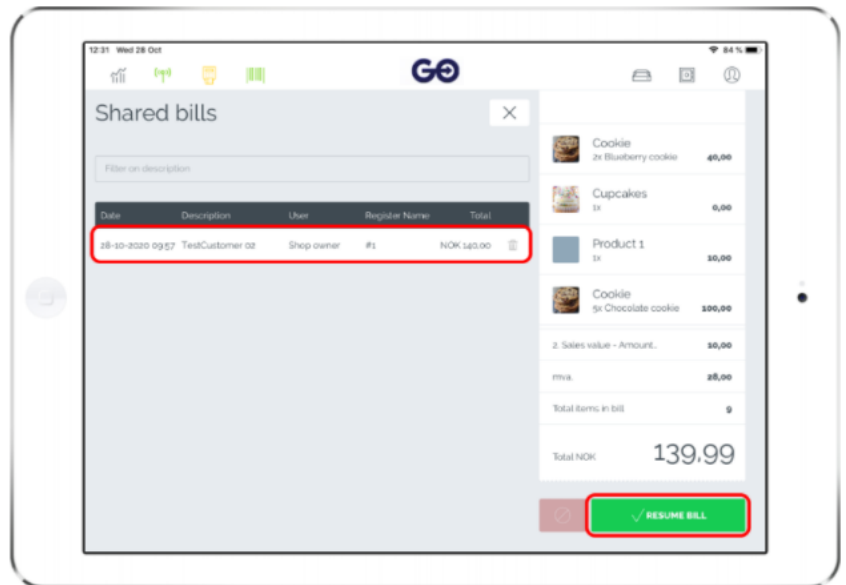


Give the shared bill a description and press OK.

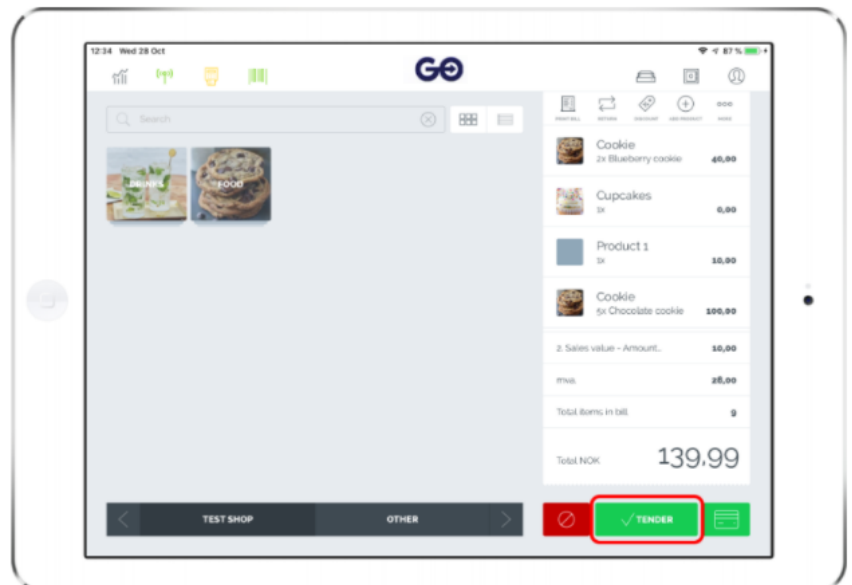


An overview of shared bills is displayed. Tap the shared bill to retrieve it. You can also delete a shared bill by tapping the trash can on the right.

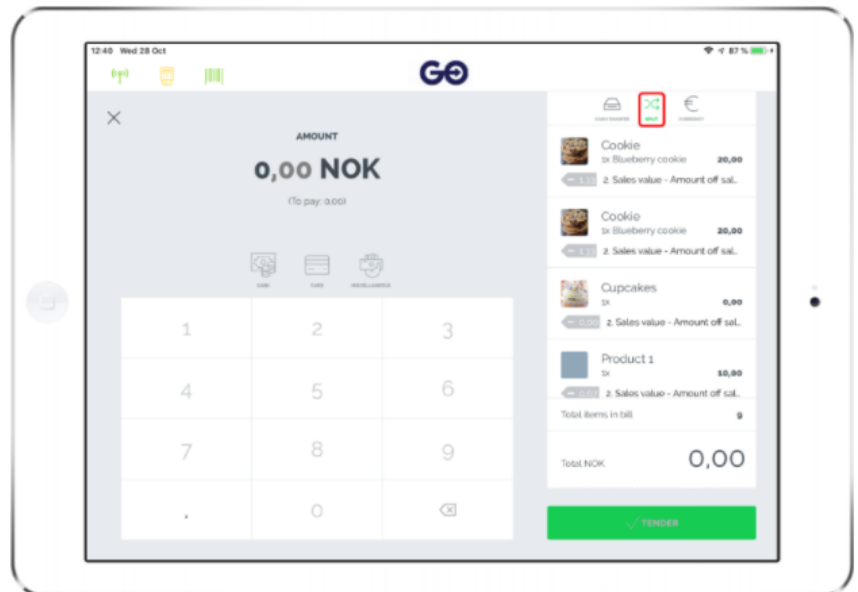
Tap the **RESUME BILL** to retrieve it.



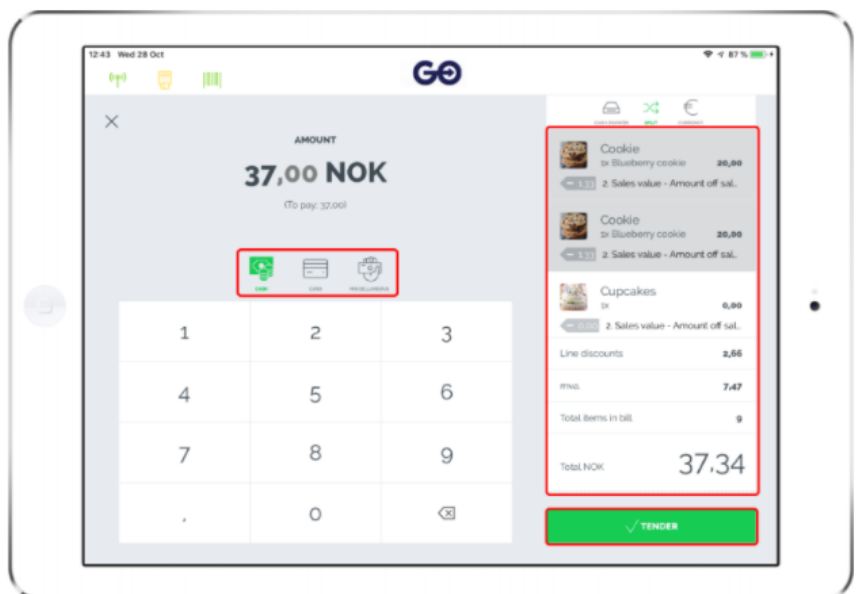
Tap **TENDER** for payment



Tap the SPLIT-icon 



Choose the payment method and which products the customer will pay for (marked in gray). Press tender when done.



End of day (EOD)

Press the EOD button in the product window, “End Of Day” window shows, which is divided in two; left part you can enter the required amounts to close the register; right part has one overview of starting stock, cash in register, enumerated cash, amounts from card payments, and other payments.

Initial stock (as shown) the example is 1,000.00 NOK) and is displayed at the top right.

The screenshot shows the 'End of day - Cash in register' interface. The left panel displays 'Enter amount in NOK' with the value '1 596,00 NOK' and a difference of '(DIFF NOK 0,00)'. A numeric keypad is visible below. The right panel shows a summary table:

Cash start	NOK 1 000,00
Cash in register	NOK 0,00
Deposited to bank	NOK 0,00
Card	NOK 0,00
Invoice	NOK 0,00

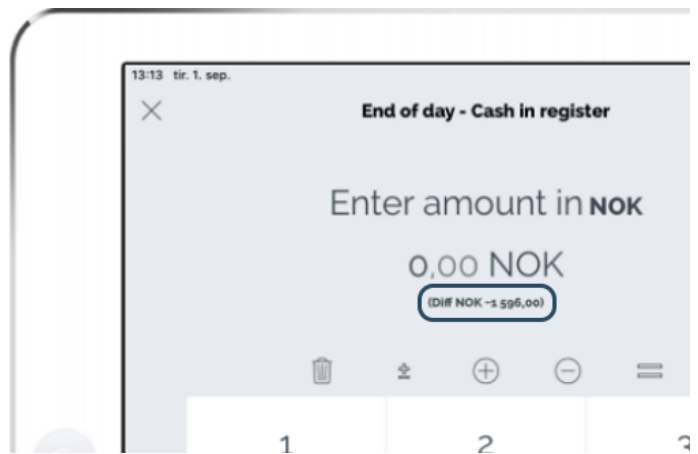
Cash in register

The EOD process starts by counting up and entering the current amount (Cash in register). This can be done by counting up and calculating the cash in the register, using the plus and minus buttons, or by entering the cash balance directly. Remember to press the '=' sign before pressing the 'Next' button, to ensure that the amount entered is registered, and corresponds to the amount in the register.

The screenshot shows the 'End of day - Cash in register' interface with '0,00 NOK' entered. The right panel summary table is:

Cash start	NOK 1 000,00
Cash in register	NOK 0,00
Deposited to bank	NOK 0,00
Card	NOK 0,00
Miscellaneous	NOK 0,00

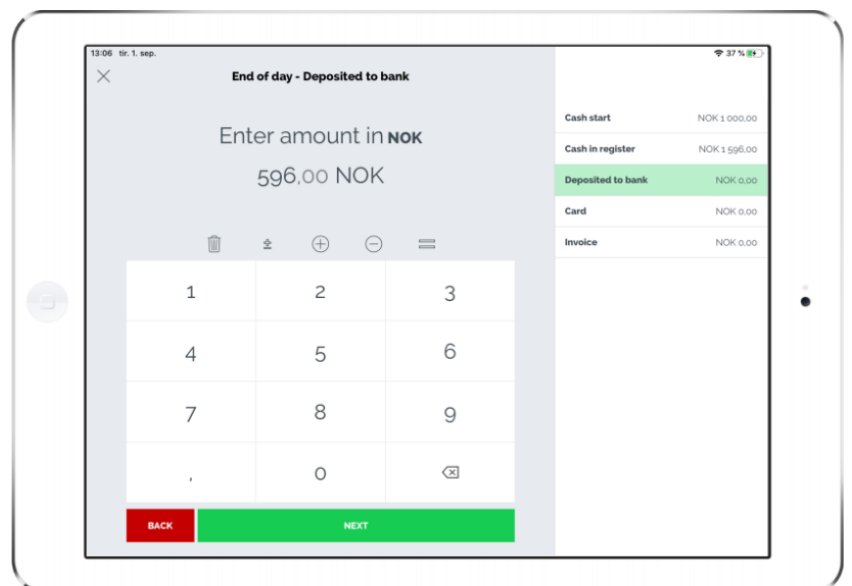
In parentheses, below the amount entered, is an amount consisting of the initial stock + the amount that is paid during the day. For example, if the initial stock is NOK 1,000.00 and has been purchased for NOK 1,596.00 during the day, then the difference will be NOK -1,596.00. provided that the cash register is correct, the amount entered must also be NOK 1,596.00, and the difference will then show the amount NOK 0.00.



If the amount in the cash register is below or exceeds the difference, then this difference will be in red next to 'Cash in checkout' the text in the right window, after pressing 'Next'. If you press the 'Back' button, you have the option to return to previous steps, to check previously entered amounts.

Deposit to bank

Under 'Deposit to bank' enters the amount to be deposited with the bank. As long as it is made a sale in another currency than NOK, then this will automatically stand as deposited to the bank as it is not possible to open the register with another currency than NOK. When the amount to be deposited until the bank is entered, press 'Next' to move on.



Card

IMPORTANT: With an integrated bank terminal, the register will auto calculate the amount, and continue to the 'Others' section. It is highly recommended to have an integrated terminal to save time and money in this step. If you don't have an integrated bank terminal, then you should enter the credit card balance. Also this one must match the difference, which is the amount it is sold for via credit card. This amount stands in parentheses, under the entered amount. This amount stands in parentheses, under the entered amount.

13:18 str. 1. sep.

End of day - Card

Enter amount in NOK

298,00 NOK

(DIFF NOK 0,00)

1 2 3

4 5 6

7 8 9

, 0

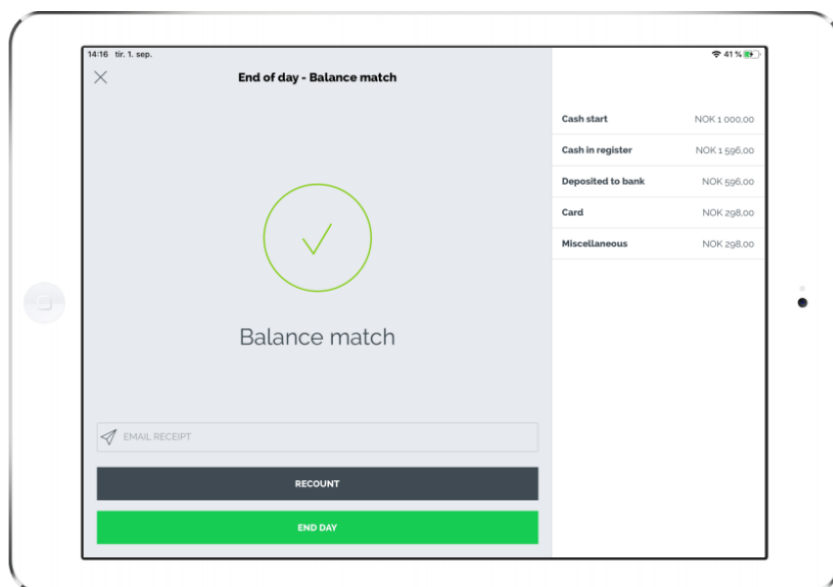
BACK NEXT

Cash start	NOK 1 000,00
Cash in register	NOK 1 995,00
Deposited to bank	NOK 995,00
Card	NOK 0,00
Invoice	NOK 0,00

For example, if NOK 50.00 has been sold on a card, the difference will be NOK -50.00. In order for the register to be reconciled correctly, you must therefore deposit the NOK 50.00 received via credit card. If the register is tuned correctly, then the difference will appear as NOK 0.00, and you can then press next. If the amount does not match the cashier, the difference will appear in red, next to the 'Credit Card' text in the window on the right.

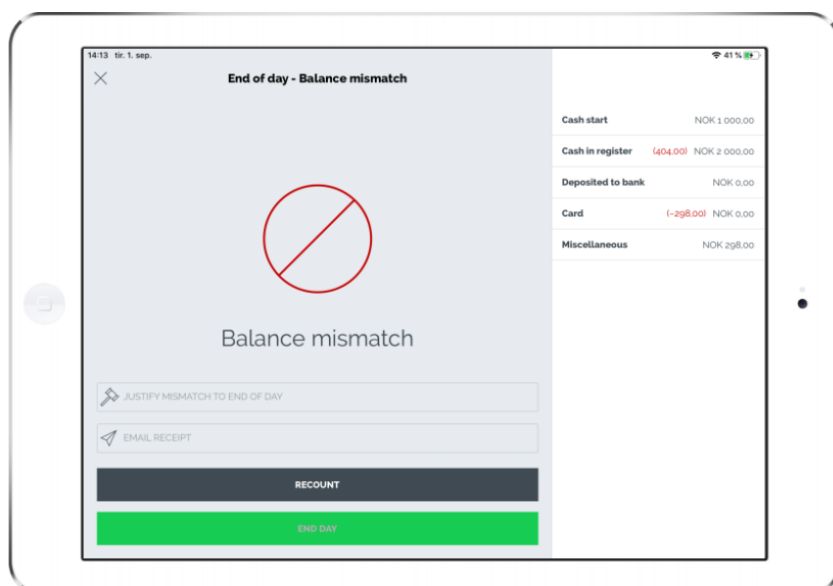
The balance match

If the balance matches, you will see a window indicating that the balance is correct. You can then write out and receive the EOD receipt by entering the desired email address, count the register again or close the register. EOD receipt can be found in the ExtendaGO POS back office under reports. When closing the register, will the remaining amount of cash in the checkout also make up the amount, which is proposed at the next checkout. You can now print a z-report for the day.



The balance mismatch

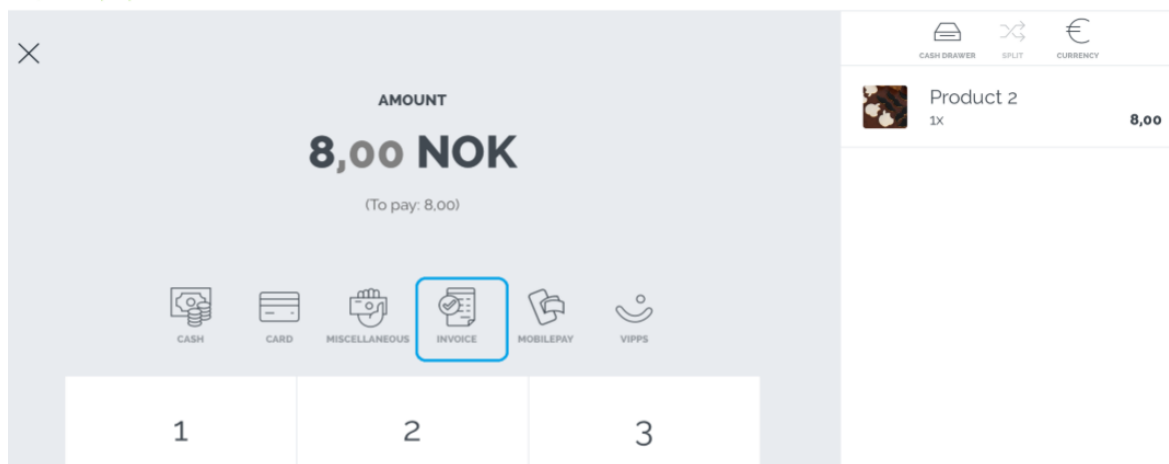
If you have gone through all of the counts and the balance does not match, then you will see a window indicating that the balance mismatch. You then have the opportunity to explain why there are discrepancies in the count by entering a reason and exit the checkout, or do the count again. It is not possible to close the register without the balance being right or given a reason why it mismatch.



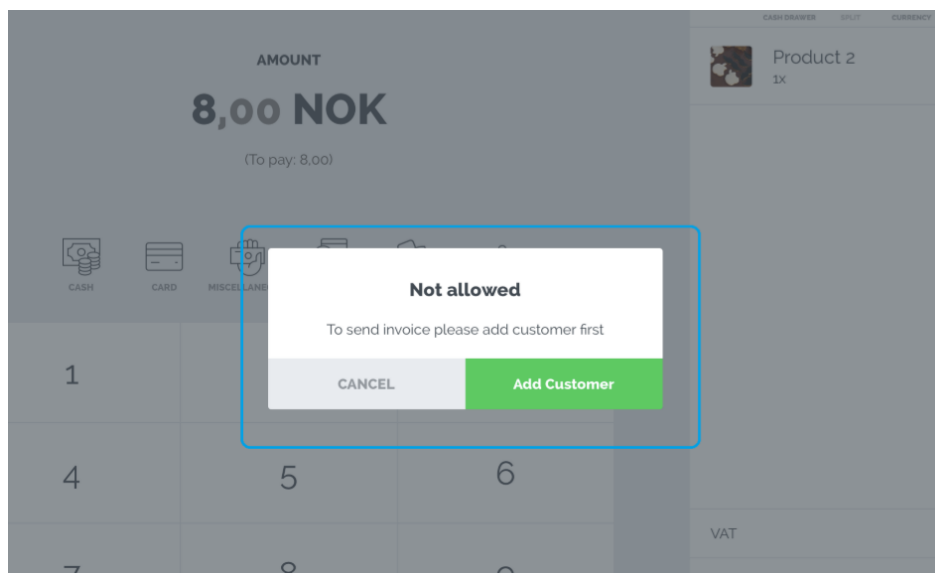
Additional features and capabilities

Payment by Invoice when ERP is used together with ExtendaGo Pos

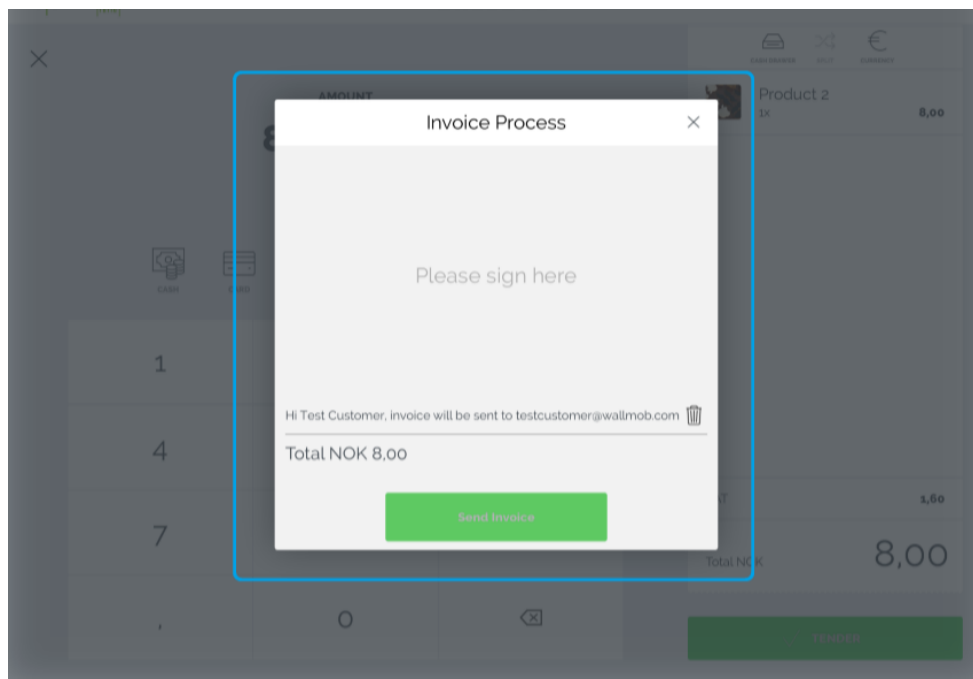
Invoice payment button can be found in Payment view all together with other payment methods. Important to mention, that Invoice is restricted as a part payment, it has to pay for the whole order.



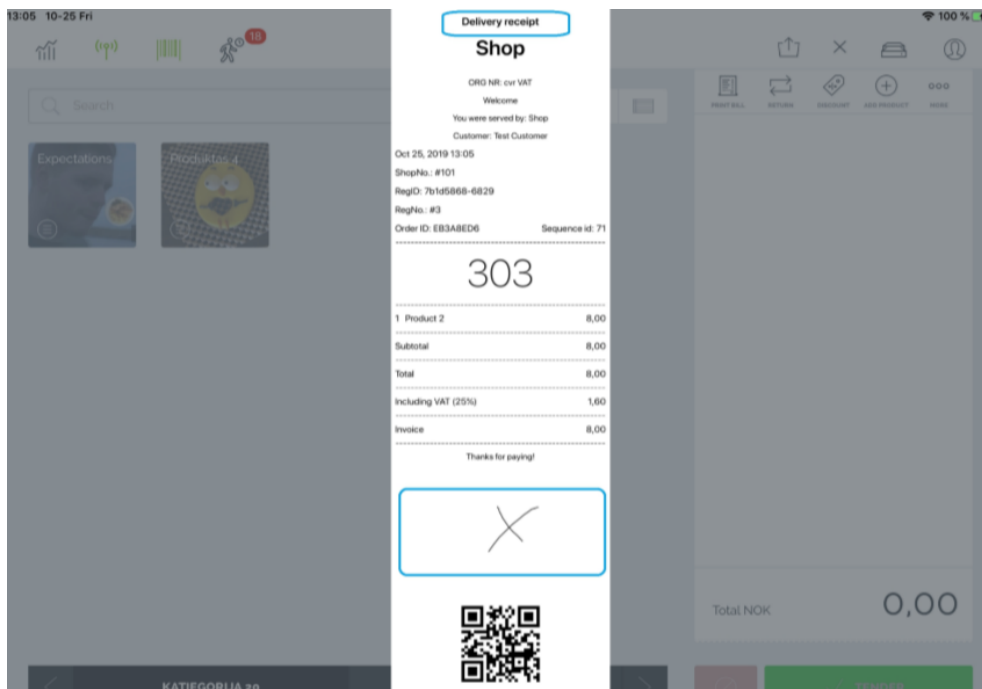
When Invoice tender type is used, customer must be added to the bill. But don't worry if you'll forget to do this, our POS will always remind you to add the customer.



When a customer is added, a signature screen will come up so that the customer could sign the bill on the screen. If a customer is not happy with a signature and wants to repeat it, it can be deleted with tapping the „trash“ icon below. After the customer signs the bill, „Send invoice“ button should be tapped.



The delivery receipt including the customer's signature will be printed and sent to the customer's email.

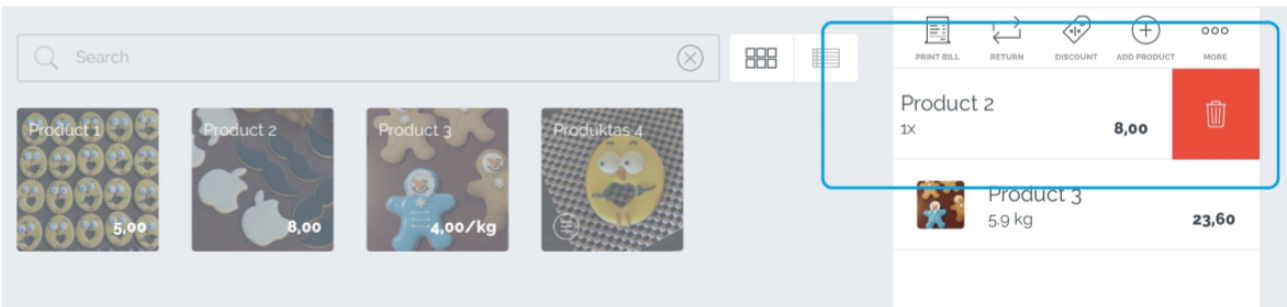


Payments by Invoice tender data will be aggregated in X-report, Z and EOD reports, Sales report in our BackOffice.



Slide left to delete items for the bill

Now, for better user experience, it will be possible to delete the item from the bill by sliding it to the left. You can either slide the item left to the end and it will be deleted. Or you can slightly slide item to the left and tap „trash“ icon that appears on the right.



Changes paginated

Pagination of changes to enable more objects to be handled in the accounts.

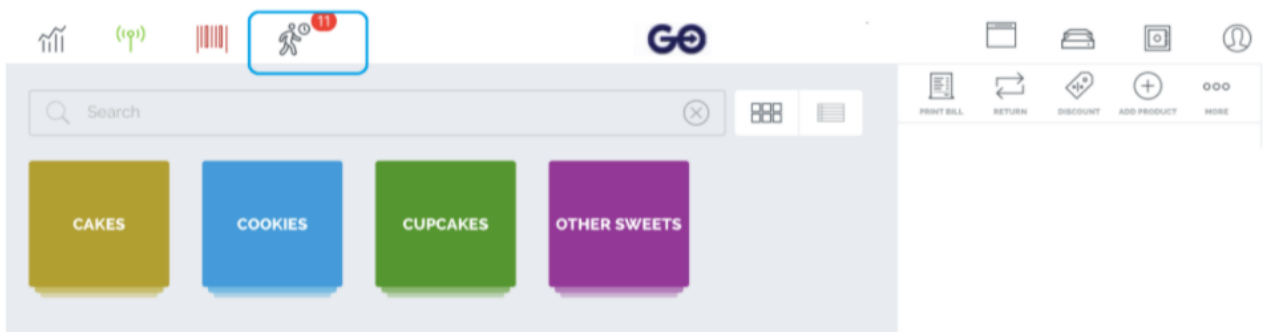
Communication for Wifi Payex terminals

Terminal handling and integration of Payex terminals using Wi-fi connection has been implemented.

Pre-orders*

* Contact our support for enabling this feature.

It's possible to click and collect orders received from app or web. When enabled, a running man icon on the sales screen will be present with a number of not handled pre-orders received. When



When the running man icon is pushed, POS flips over to the Pre-orders view. There the list of pre-orders that awaits handling is presented under the „Orders“ tab. An already completed pre-orders list is presented under the „Old orders“ tab.

ORDERS

OLD ORDERS

Order ID	Pickup Time	Customer Name	To Stay / To Go
OR1	ASAP	Test Customer	TO GO
401	02:00 01/01/20	Test Customer	TO STAY

In pre-orders view you can see the following information of the order:

- Register sequence number is shown, if there's no number, then first 3 chars of order id are shown.
- When the order needs to be delivered. If timestamp for delivery time is given, it will show the time of pick up. If it's not given, then order will be shown as ASAP.
- If order has customer, then customer name will be displayed.
- You will see if the order is a take away or not („To Stay“ or „To Go“);
- When order is expanded, order items are displayed.

ORDERS

OLD ORDERS

Order ID

Pickup Time

Customer Name

To Stay / To Go

OR1

1 x

Product 1 (High)

+ 2 x add-on vat rate

1 x

Product 2

1.5 x

Product 3

401

ASAP

02:00

Test Customer

Test Customer

TO GO

TO STAY


The pre-order can have one of the five states. It will change state when the action button on the right of it is pressed.

States of pre-order:

- New. A pre-order has just been received by POS. When pre-order is received, a bell sound is played and number on the running icon man increases.
- In Progress. When action button on the right is pressed, a pre-order is now being prepared. The activity icon will be rotating.

		ORDERS		OLD ORDERS	
Order ID	Pickup Time	Customer Name		To Stay / To Go	
OR1	ASAP	Test Customer		TO GO	
401	02:00 <small>01/01/20</small>	Test Customer		TO STAY	

- Ready for Pickup. When the action button on the right is pressed again, a pre-order has already been prepared and now is waiting to be collected by the customer. The green payment icon should be shown.

Order ID	Pickup Time	Customer Name	To Stay / To Go	
OR1	ASAP	Test Customer	TO GO	
1 x	Product 1 (High)			
	+ 2 x addon vat rate			
1 x	Product 2			
1.5 x	Product 3			
401	02:00 <small>01/01/20</small>	Test Customer	TO STAY	✓

- Completed. When action button is pressed again, you are now redirected to the „Payment view“. Order must be finished by paying full price, part of it or nothing (depending on pre-order transactions information) and receipt must be printed. When pre-order has been processed by POS as a normal order, it will be shown in „Old orders“ tab in Pre-orders view, in POS BO Orders list, included in all reports and End of Days.

×

AMOUNT

0,00 NOK

(To pay: 0,00)

CASH

CARD

MISCELLANEOUS

INVOICE

1

2

3

4

5

6

7

8

9

,

0

⌫

CASH DRAWER

CURRENCY

Product 2

1x

8,00

Product 1

1x High

5,00

Customization

+ 2 x addon vat rate

10,00

Product 3

1.5x

6,00

VAT

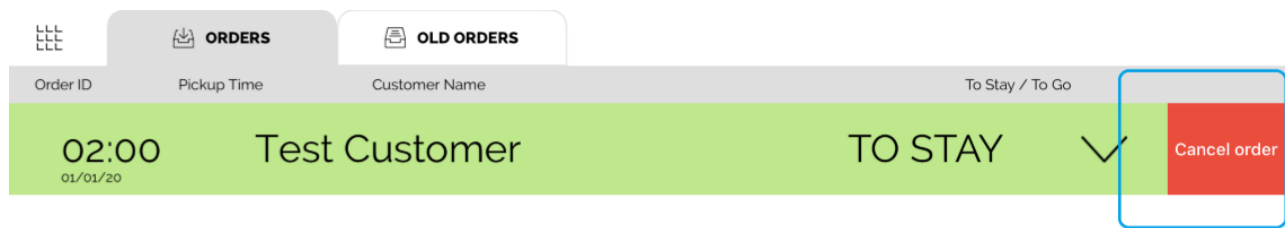
4,14

Total NOK

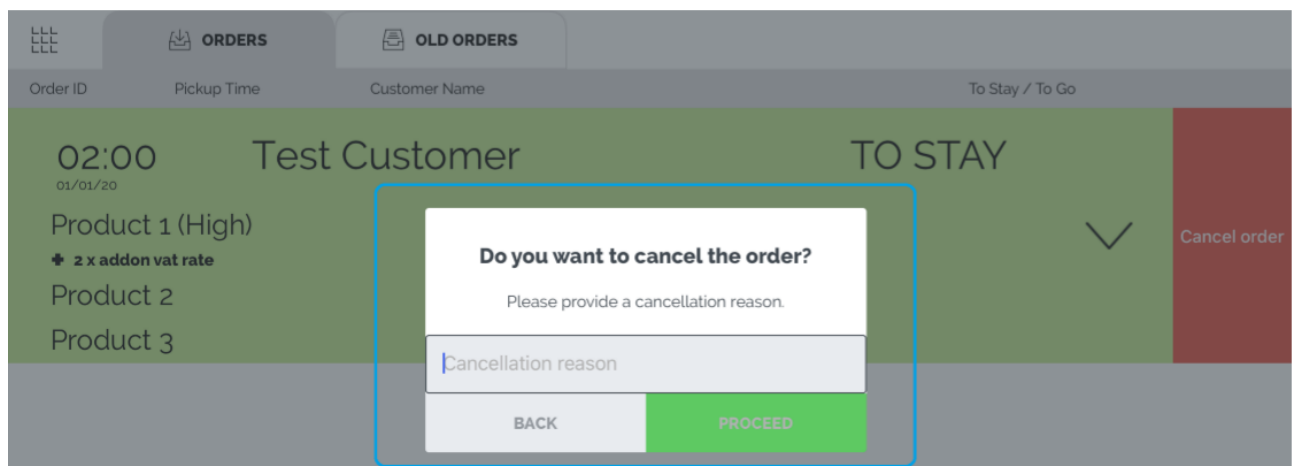
29,00

✓ TENDER

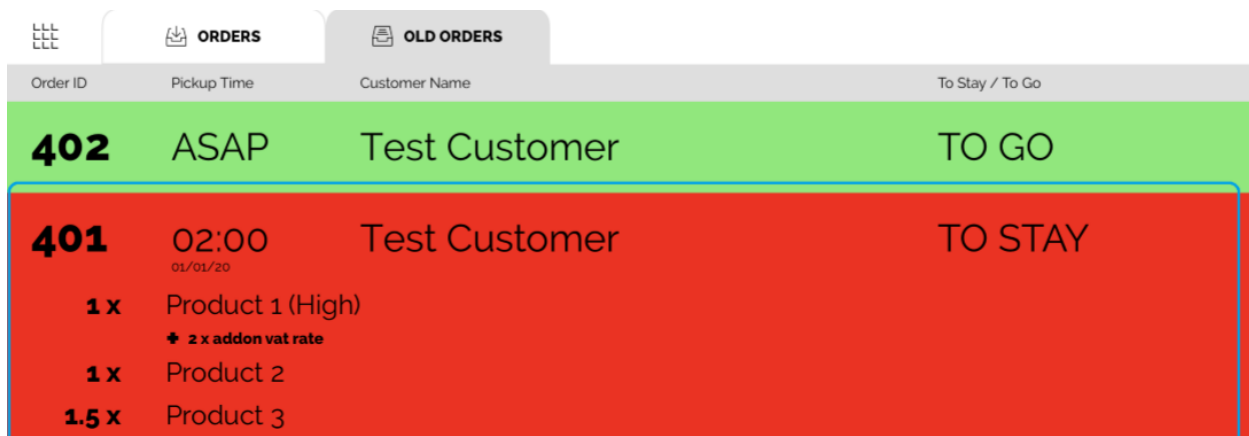
- Canceled. A pre-order, that hasn't been processed as a normal order yet, can be cancelled by sliding it to the left. You can either slide the pre-orde left to the end and it will be deleted. Or you can slightly slide pre-order to the left and tap „trash“ icon that appears on the right.



You will be asked to provide a cancellation reason which will be saved for preorder.

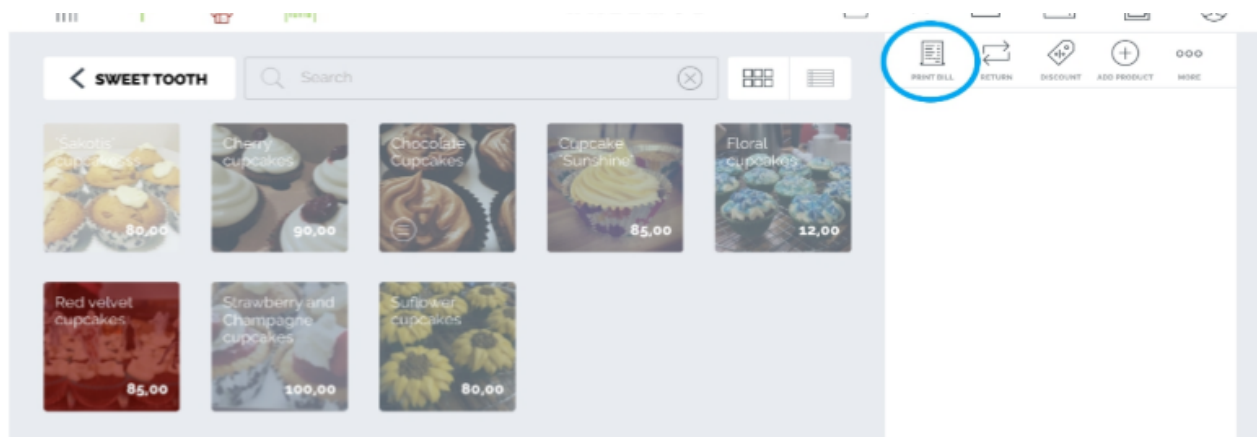


Then this pre-order will also be displayed in the „Old orders“ tab. It will be marked bright red as opposed to green completed pre-orders.

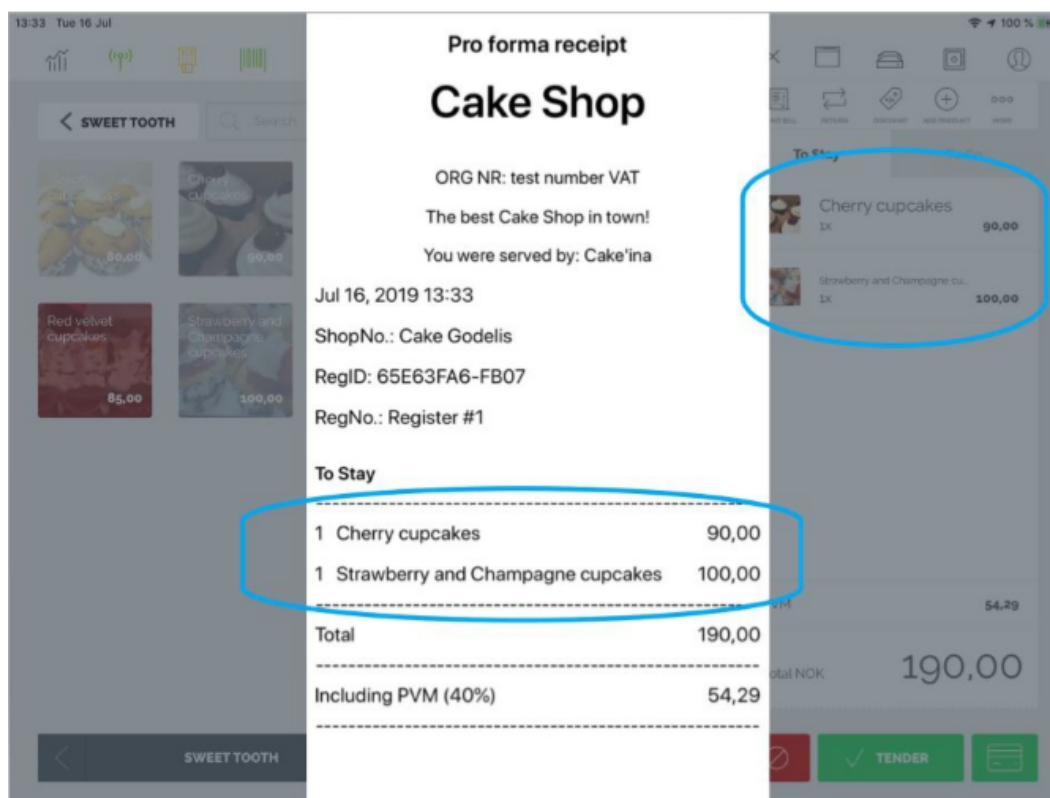


Pro forma receipt

Able to print the draft receipt of your bill with just one button tap. „Print Bill“ button is located in the menu above the bill.

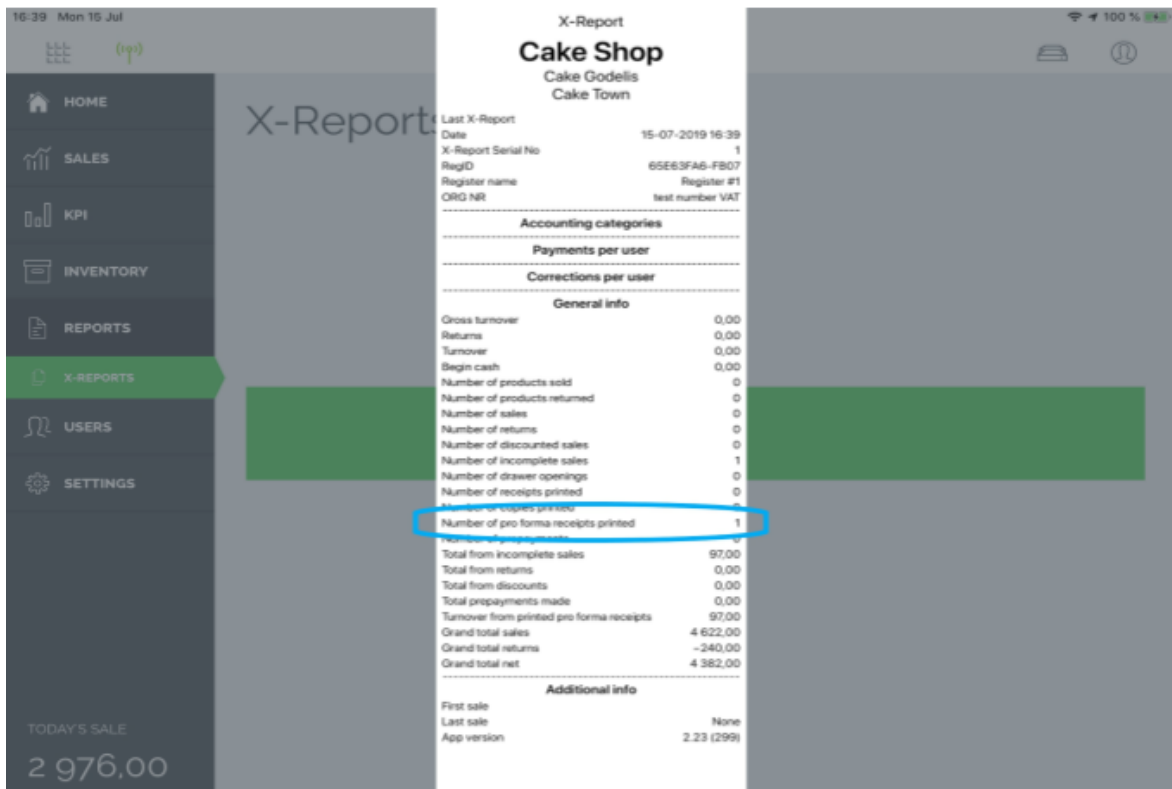


It will contain all items that are in the bill at the moment.



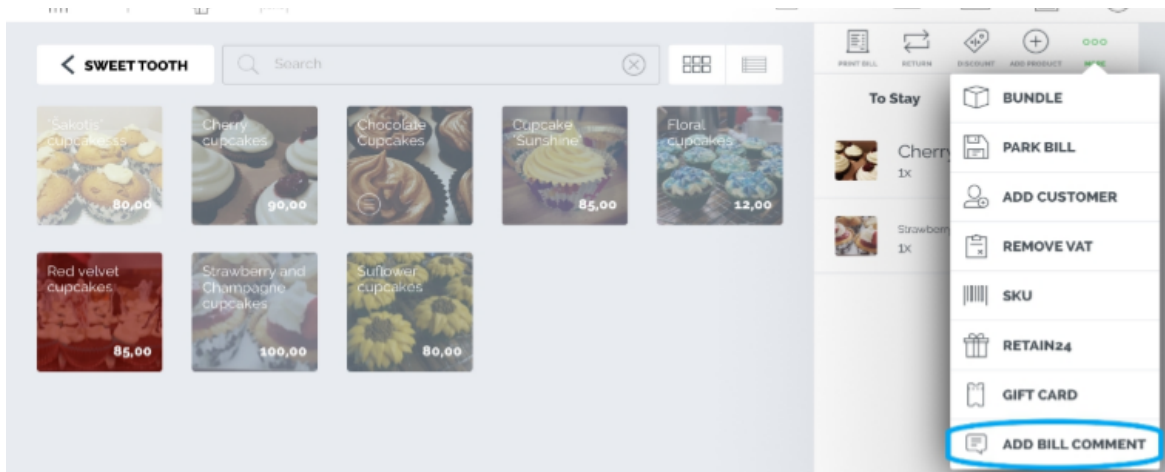
You will be able to see how many „pro forma receipts“ you have printed in the X-report and

Z-report.

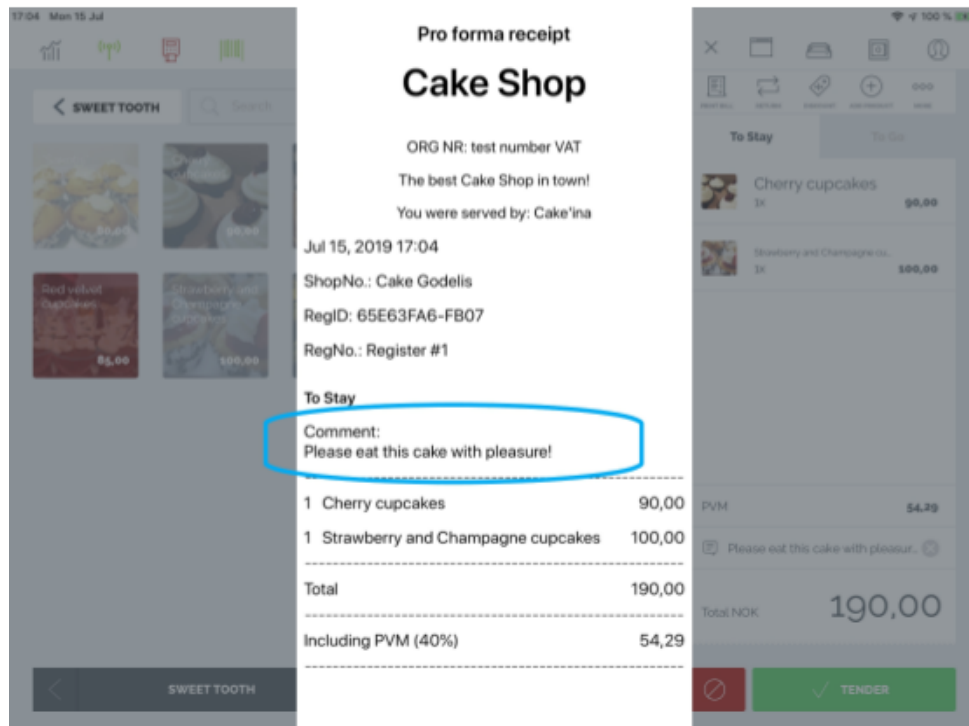


Bill comment

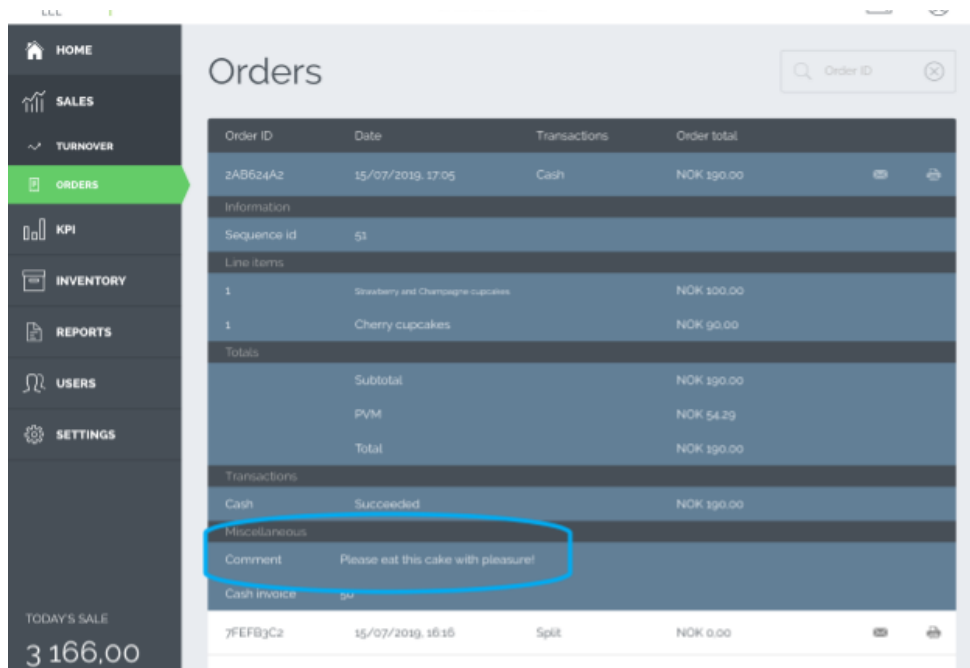
Add comment to the order. To add a comment to the order, you will have to tap the button „Add comment“. You can find this button in the menu above the bill.



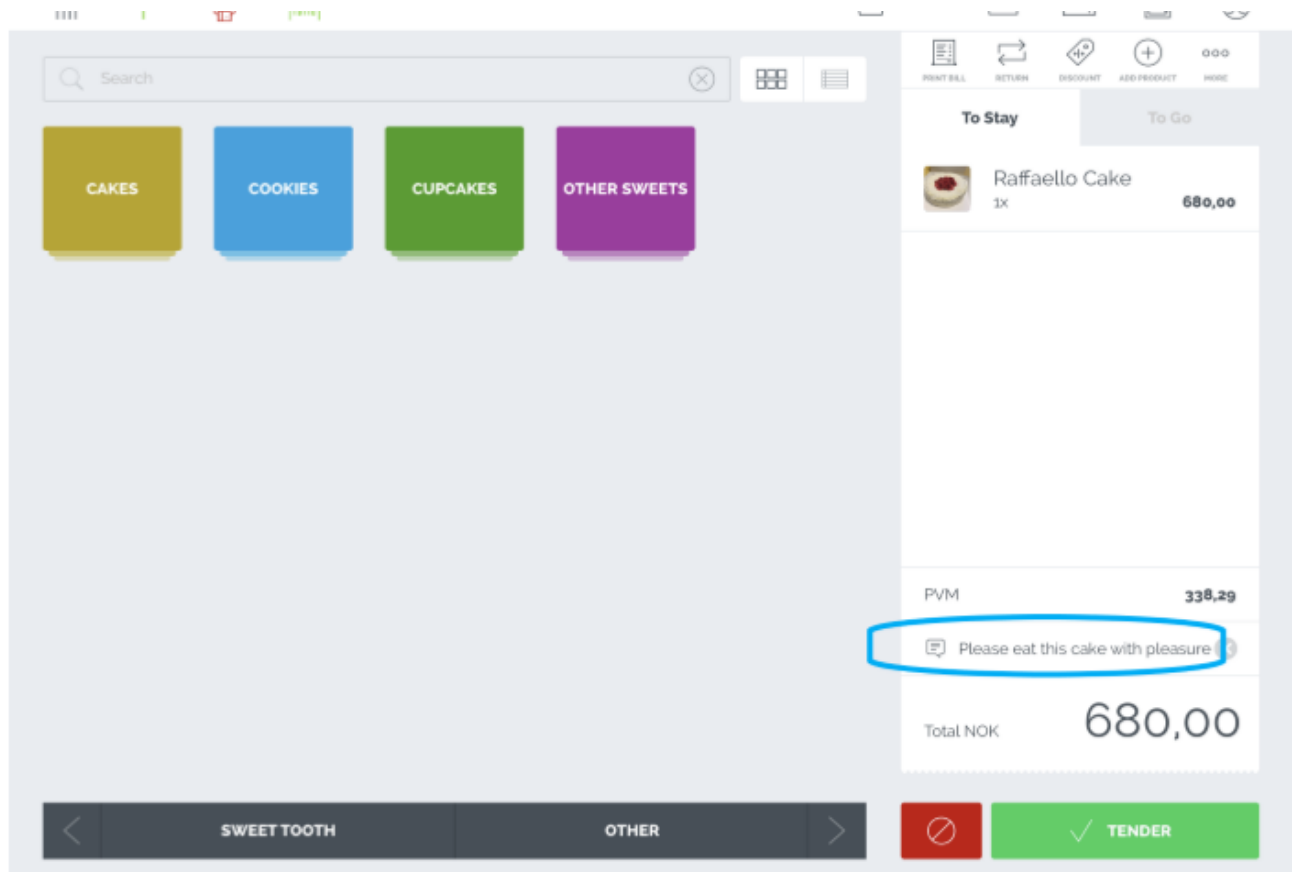
This comment will be printed on the “draft receipt” and on the order receipt.



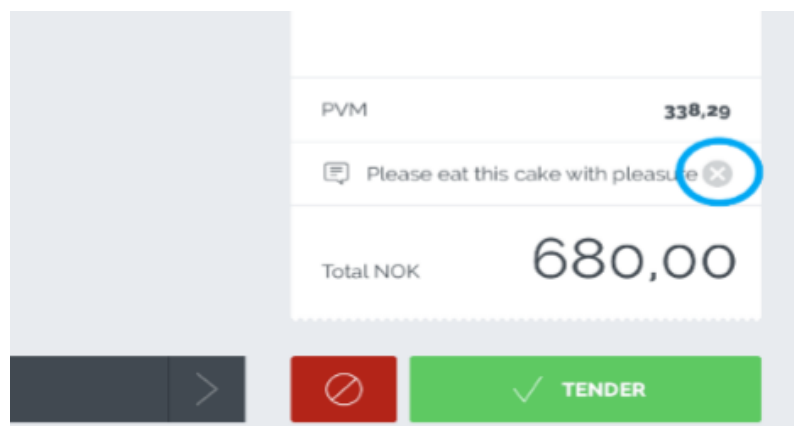
Also it will be saved in the order, so you will be able to see it in BackOffice Sales → → Orders in POS and also in BackOffice order pdf.



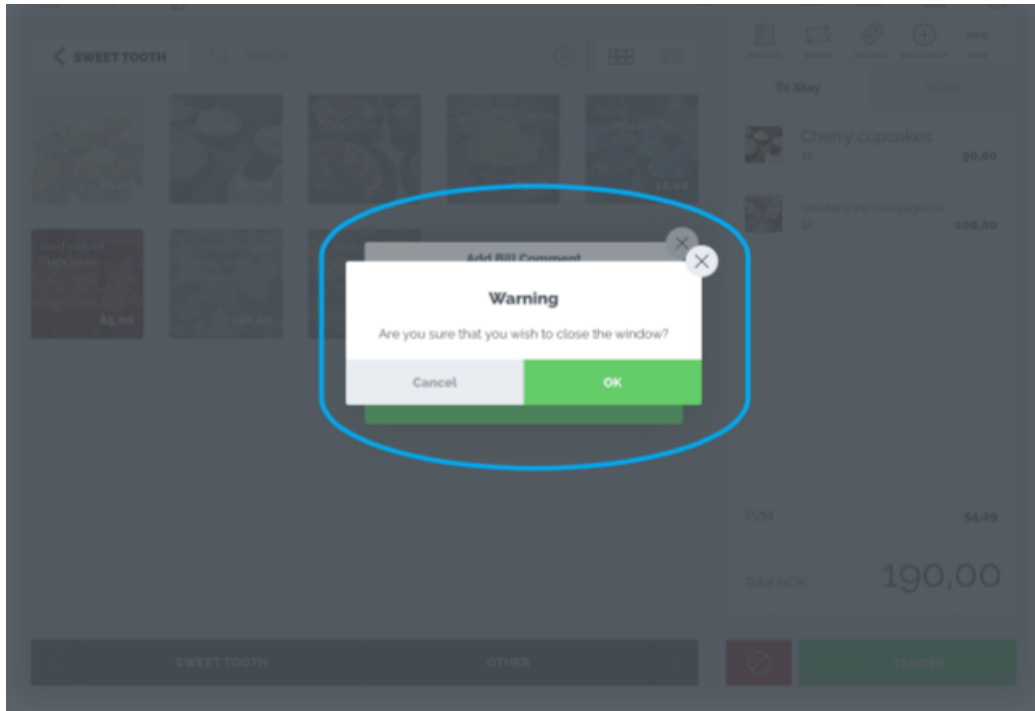
If you'd like to edit the bill comment, just tap on the comment shown.



If you want to remove the comment from the bill, either tap on the “x” icon near the comment in the bill or tap “add comment” button in the menu above the bill.

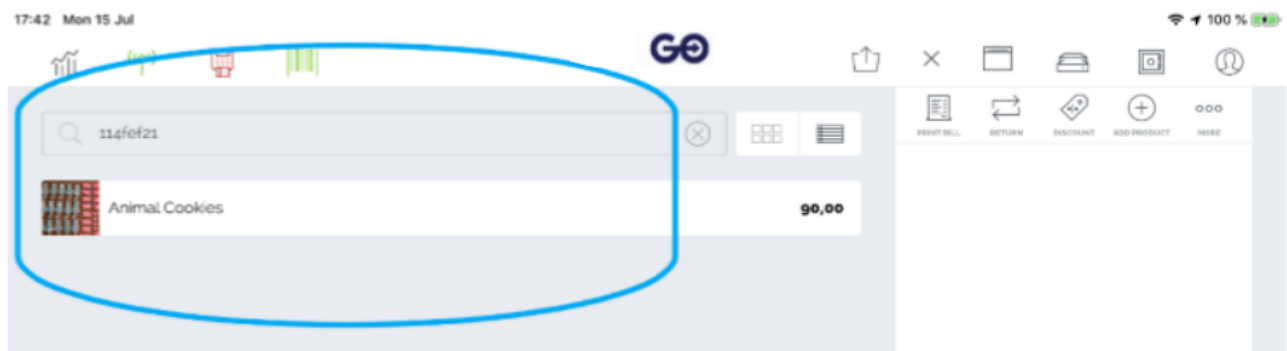


You will get a warning “Are you sure that you wish to close the window?”, then just tap “OK”

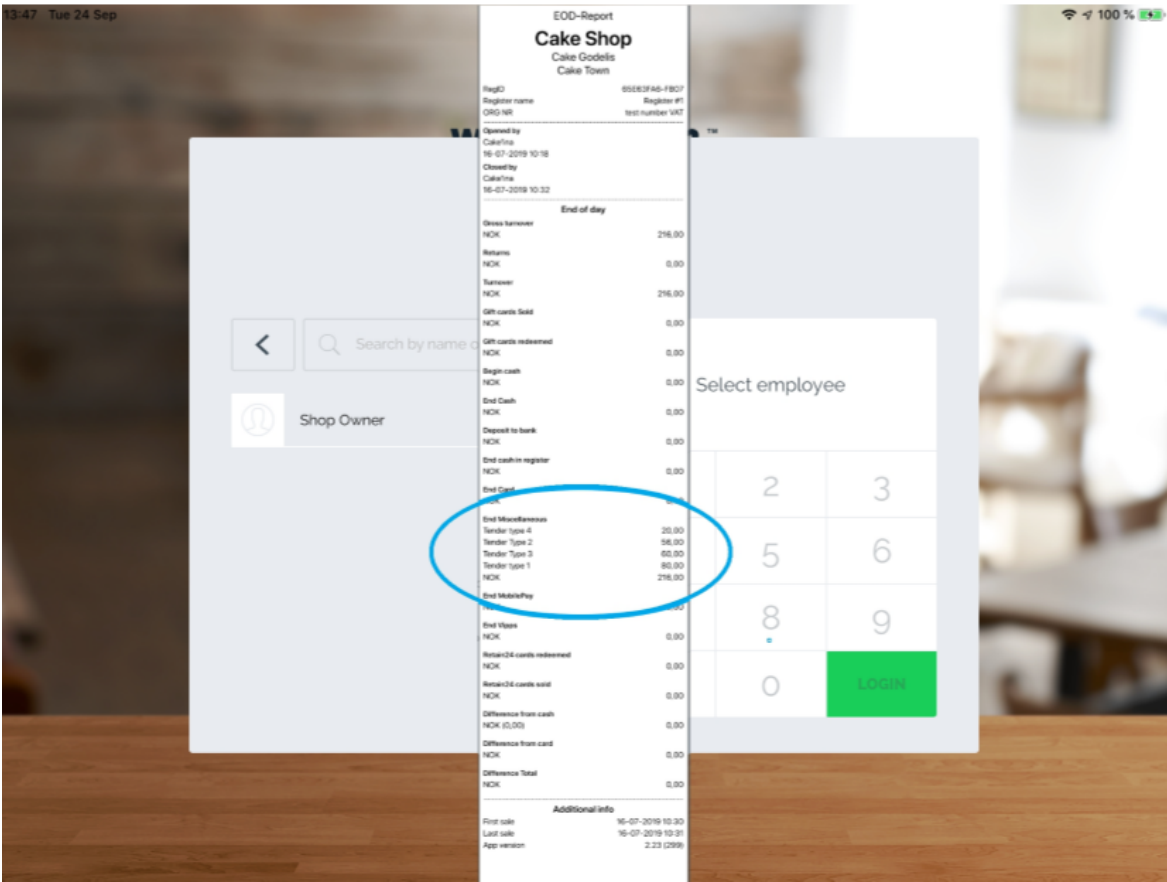


Search for products in POS by product id

In addition to searching by product name and SKU, we added the possibility to search product by it's id. Also you will be able to search for the variant of the product by it's name, SKU or id in the "Item Browser View" POS search.

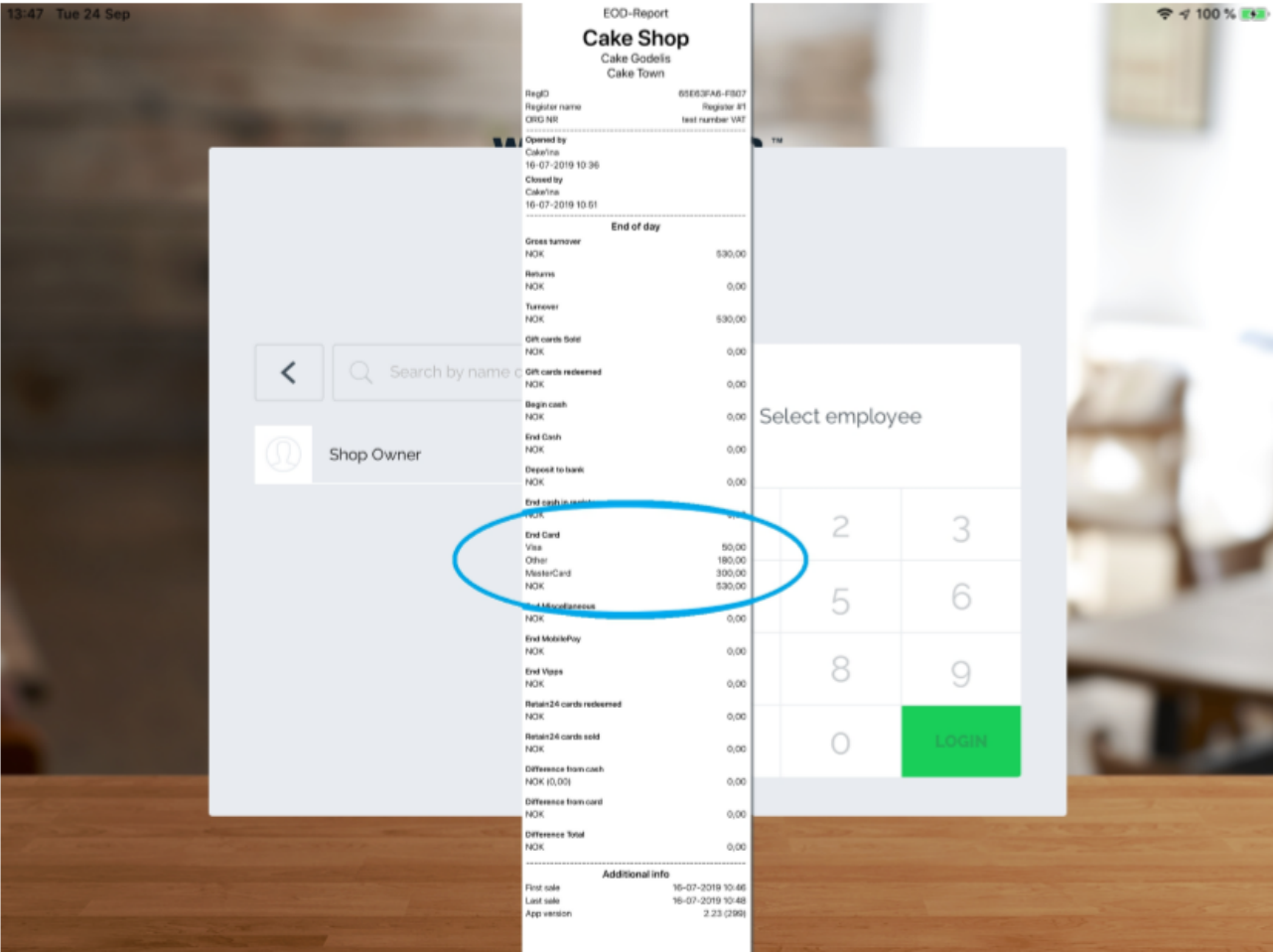


Tender types transactions listed in EOD report



Card types transactions listed in EOD report

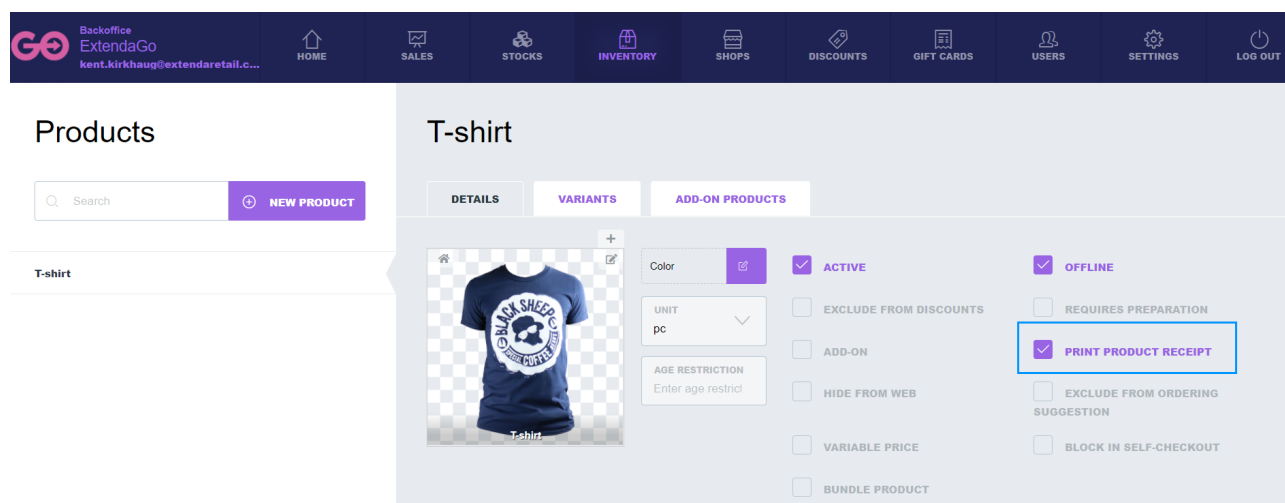
In the printed EOD and Z reports different card types are specified in the list under 'End Card' with the type of the card and the sum paid by it.



Flag set on product

A new flag “Print product receipt” is added to the product. This flag, for example, can be used to enable tickets to ferries, museums, events or print special information for certain products. If the product is sold has this flag set in Web BackOffice, a separate half cut receipt is printed for each individual product.

First, you have to set flag for the product in Web BackOffice → Inventory → Products → Tap on certain product:



Now when buying this product in POS, separate receipt is printed with Date and Time of order, Register number, Shop name, Product name and Product Description.

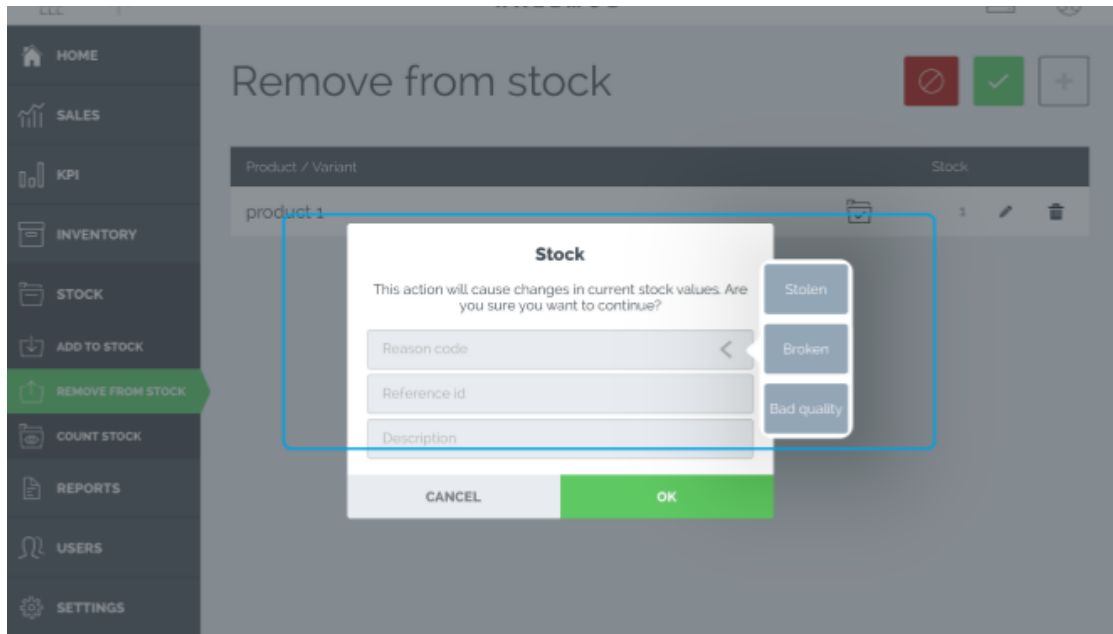


Giftcard discount (voucher type) will not be applied to the items that are in the bundles.

Products that are added into bundle will not be eligible for giftcard (voucher type) discount.

Reason codes for stock adjustments

Able to select the reason code that you have defined (find this in the stock updates manual) in our Backoffice when adjusting stock. In POS Backoffice you can find Stock module*. For example, you can remove stock from the product and select the reason why it's reduced.

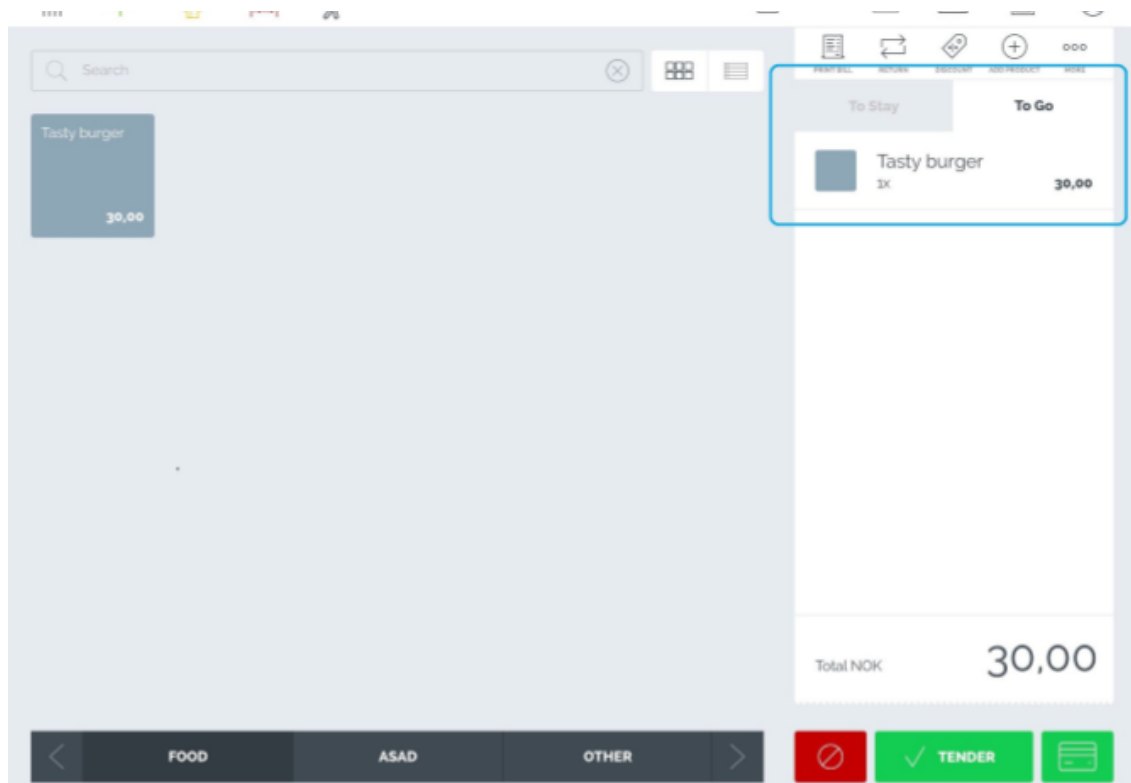


* Contact our support for enabling this feature.

Eat in or eat out as default*

* Contact our support for enabling this feature.

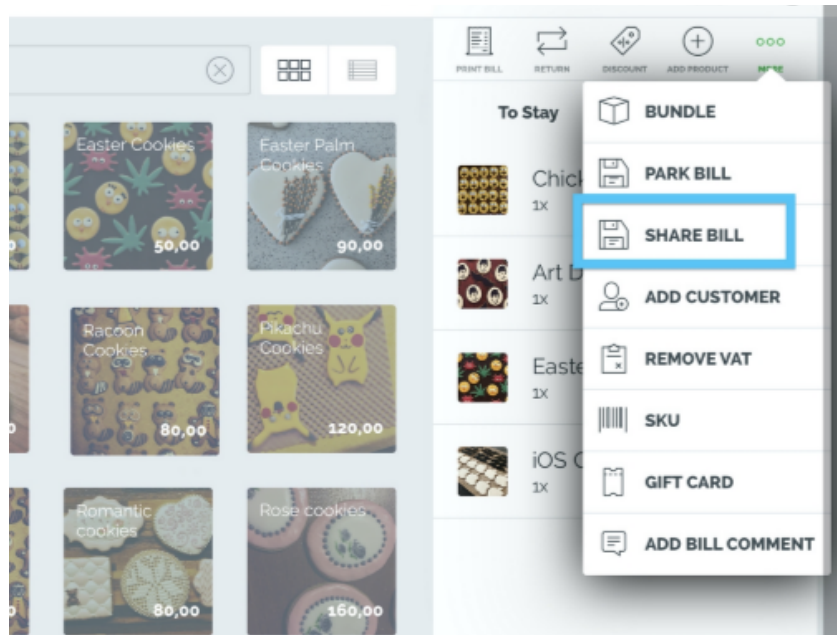
Possibility to have “To go” price TAB as preselected when adding items to the bill. This feature is meant to assist you, if most of your clients buy products to go.



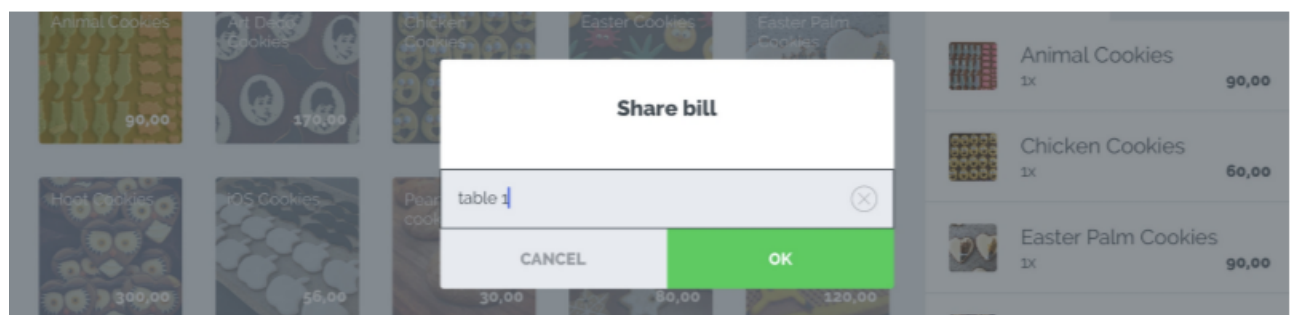
Shared bills*

* Contact our support for enabling this feature.

For the possibility to serve customers at the tables using ExtendaGo POS, we have implemented "Shared bills". The idea behind this is the ability to share the order between other iPads before it's paid, save it and resume it, add items to the same order later and pay for the part of it at any time of the evening if needed. Now let's go through the process together: Add some items to the bill and tap on More → Share bill.



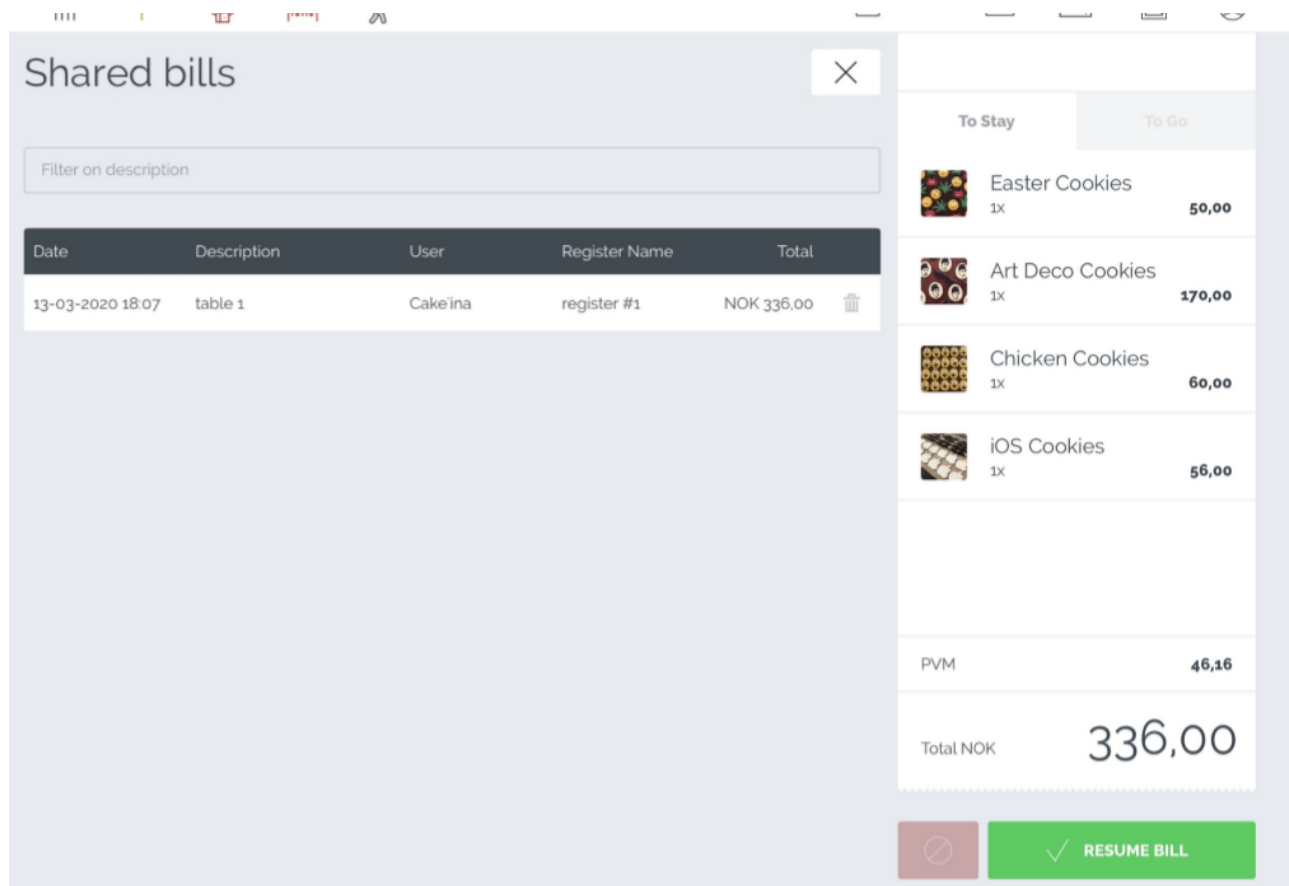
The pop-up asking the name of the bill will appear. Let's enter "table 1" and tap OK.



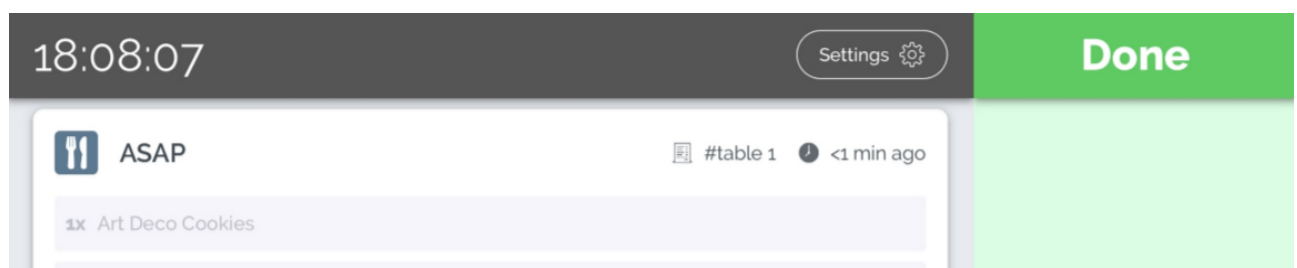
The bill is cleared and we're back to Main view. Now let's go to More→ Shared Bills and see that



the bill was saved with „table 1“ description. Pressing on it will show items that were in the bill.

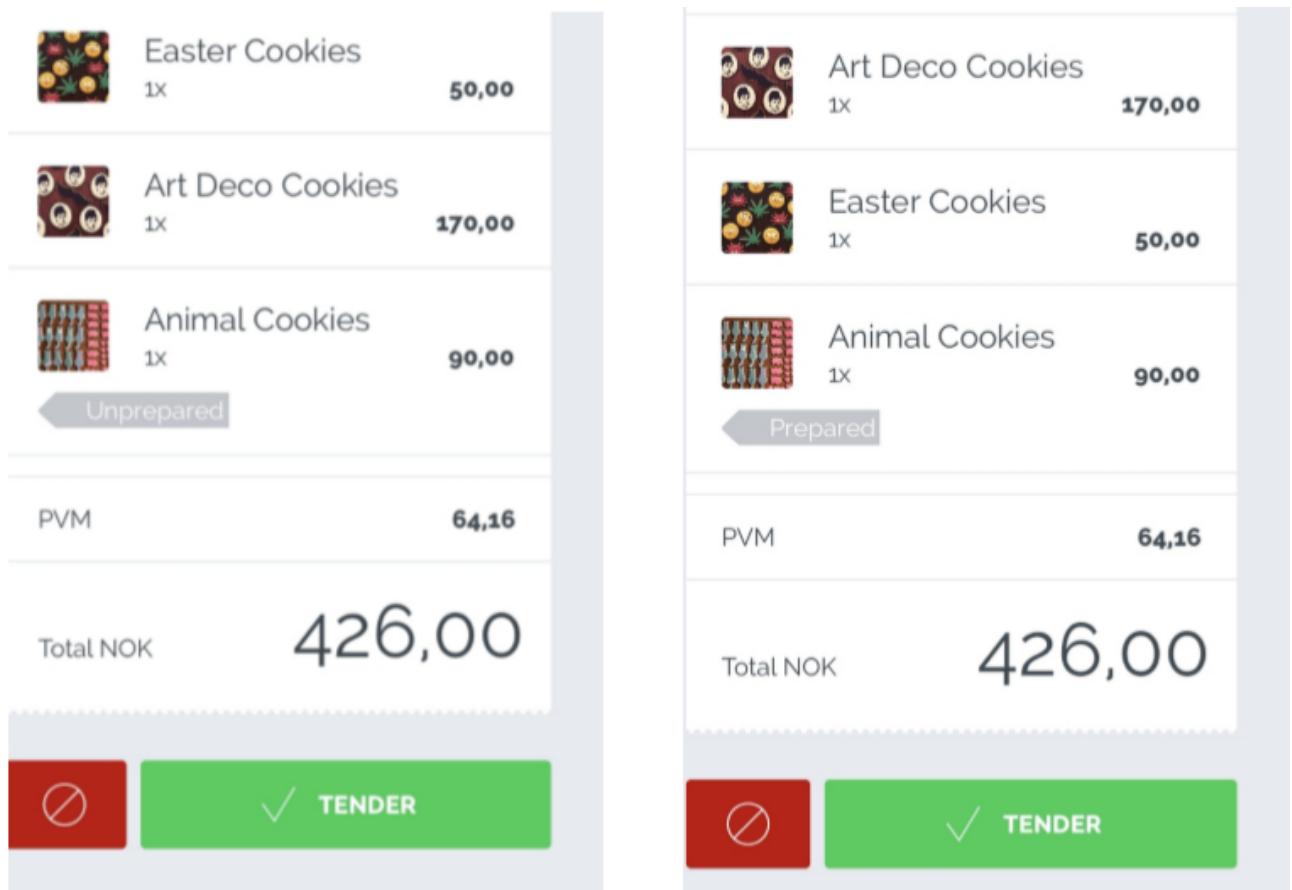


This pre-order is also shared to other POS'es or KDS (our Kitchen Display System) of the same shop. It can be recognized by description "table 1".



Now let's resume the bill by tapping "resume bill". We are back to the bill in the Main view. All

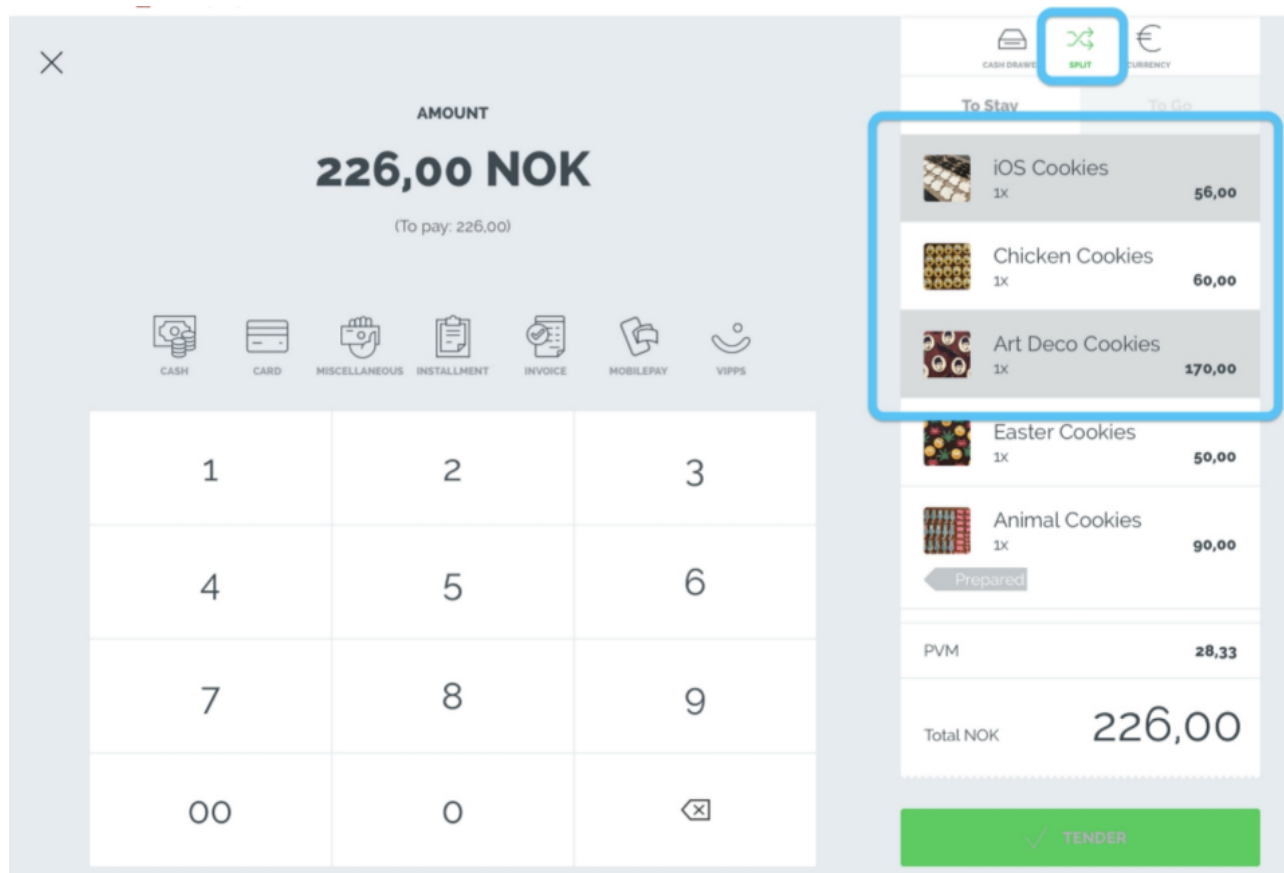
items that were in the order are re-added to the bill. Items that don't need preparing – doesn't have a flag “requires preparation” marked in BackOffice – can be removed or edited and then shared again for the same order. Items that require preparation can't be removed or edited as the kitchen might have started the order. These items will have a flag “prepared” or “unprepared” and needs to be returned in a standard way.



Any new items can be added to this order and shared again by tapping More→ Share bill and confirming description again.

In Payment view it is possible to use “split” function by paying only for some selected items in the

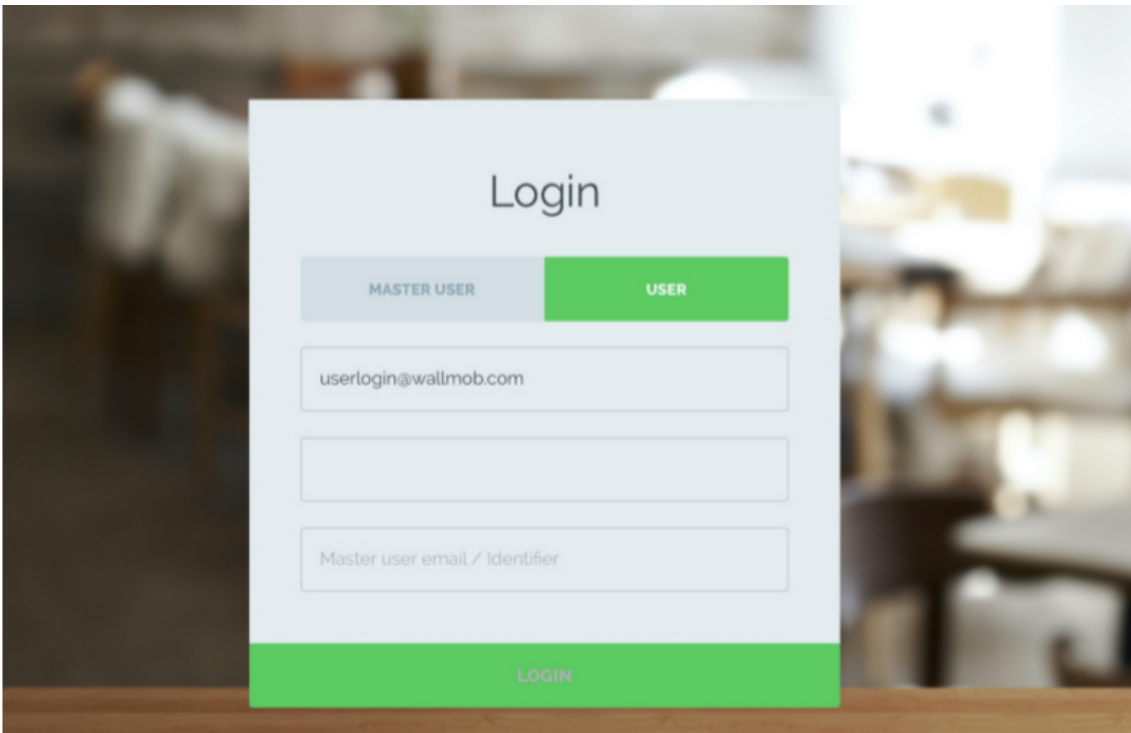
bill if there's a need and paying for other items later. Those items that are paid for will be removed from the bill and created as a new order with the same description "table 1" for reference. Other items will remain in the shared bill.



! Important to note that gift cards added to the bill or if giftcard is applied to the bill, such bill can't be shared. ! Campaigns and predefined discounts will not be saved and will be applied only if active in the moment when bill is resumed. Also might not apply if the bill is paid a few times throughout the evening.

User login to POS

Each user created in BackOffice → Users → Users will have a possibility to login to our POS with his or her email and password. In our new version POS login window “User” TAB will appear.



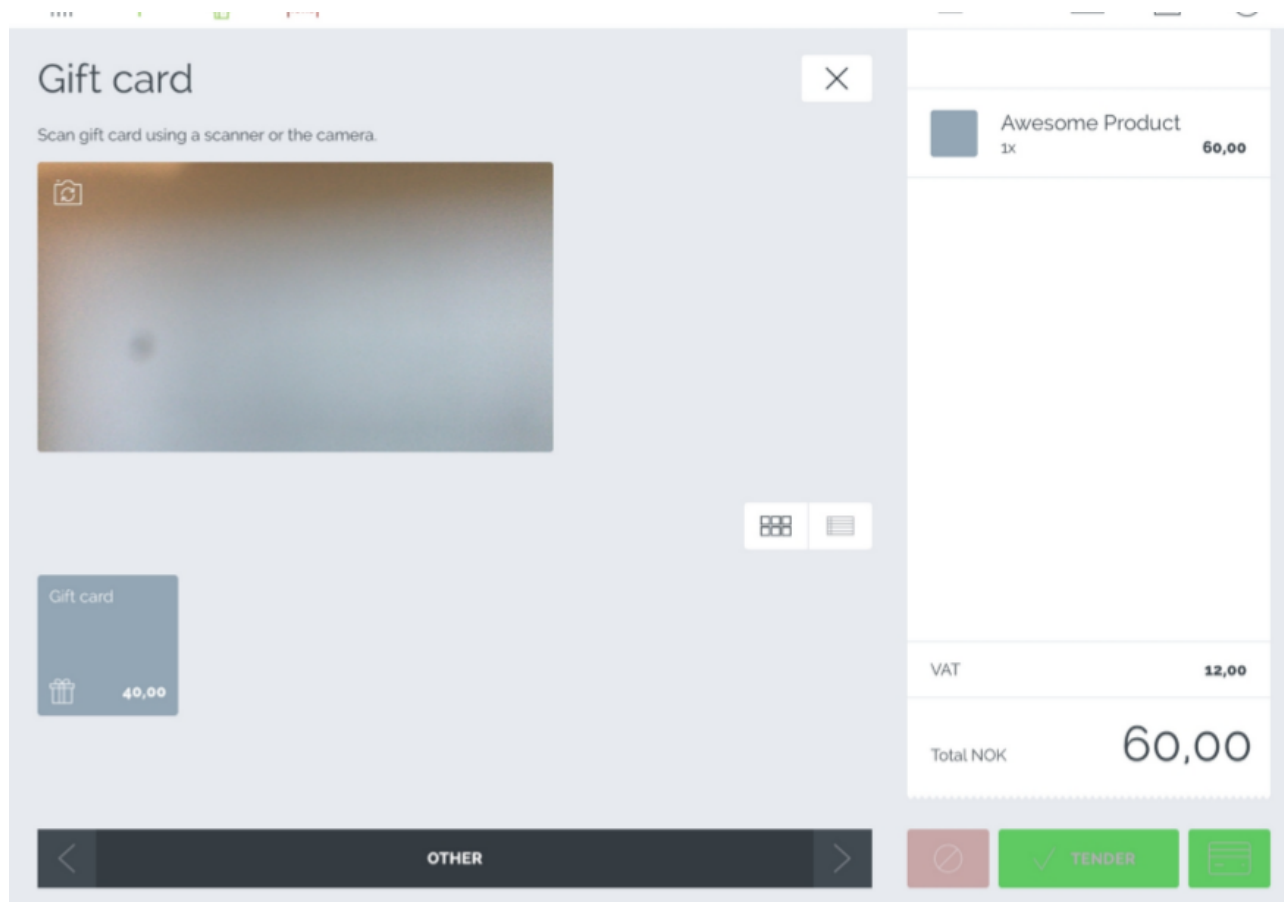
Enter user e-mail, password and master user email or unique identifier* and login to POS. Various rights for the corresponding roles can be controlled through our BackOffice → User → Role in the “Rights” TAB. For example, you can restrict role for deleting products by unmarking checkbox near “products” in the “delete” column.

Management						
DETAILS		CONFIGURATIONS		RIGHTS		
TYPE	MODEL		READ	CREATE	UPDATE	DELETE
Role	ACCESS_TOKEN	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

* Contact our support for the identifier info.

Possibility to use multiple gift cards for the bill added

Possibility to use multiple gift cards in one bill. This only applies for the gift cards that are valid for all products, not for only particular products. The way of applying gift cards to the bill has not changed, you can apply either by scanning the gift card QR code with scanner or iPad camera through the bill menu More → Giftcards.



Gift cards will be used from least valuable to the most valuable. For example, if you have to pay 60 EUR, and you have two gift cards – one for 20 EUR and another one for 50 EUR – all 20 EUR gift card credit and 40 EUR from the second gift card will be used. On the receipt you will see the reference for each gift card used and how many of the credit was used for the bill.

1 Awesome Product	60,00

Subtotal	60,00

Total	60,00

Including VAT (25%)	12,00

Gift card (AB06A4)	20,00
Gift card (4F94F4)	40,00

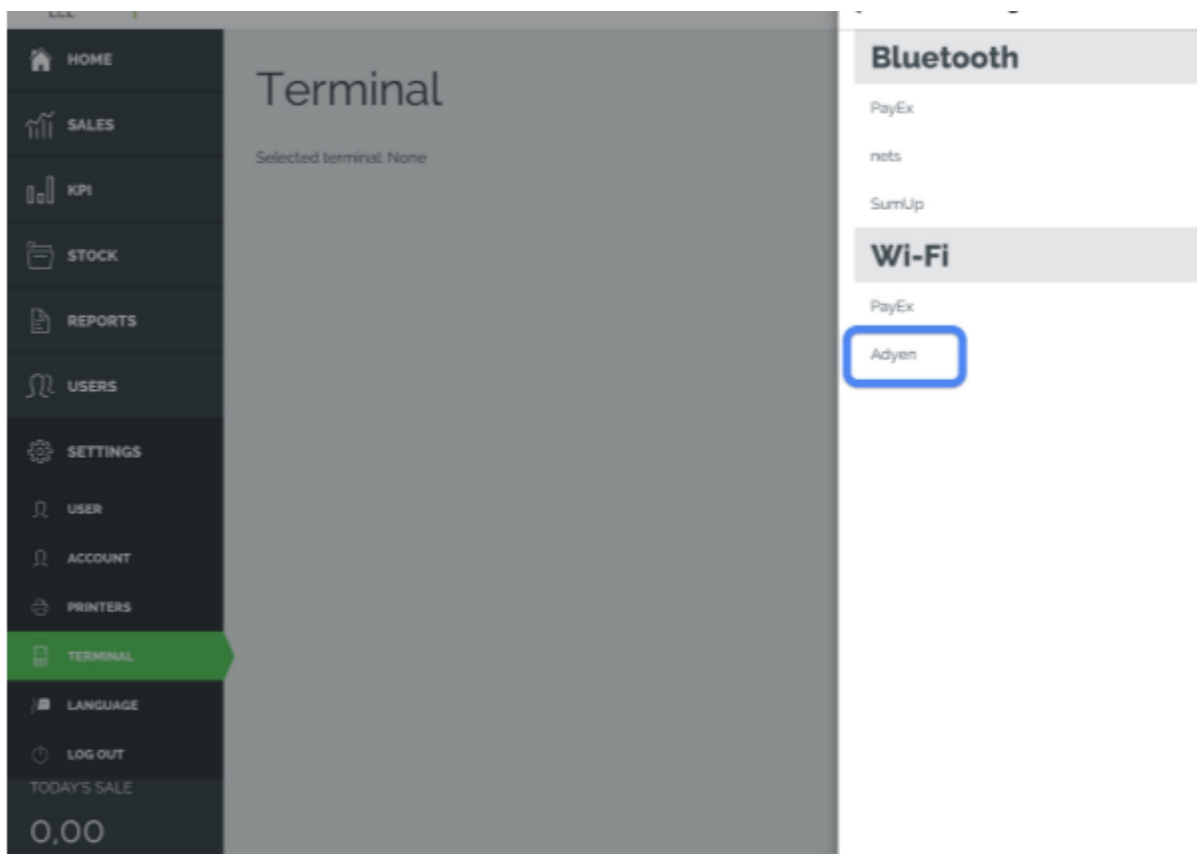
BankAxept cards are identified

From this version, BankAxept cards will be identified as such. There will be total paid by this type of card shown in Z and EOD reports printed by POS.

End cash in register	
NOK	0,00
End Card	
BankAxept	10,00
NOK	10,00
End Miscellaneous	
NOK	0 00

Integration of Adyen terminals

In our new POS version we added possibility to use Adyen terminals. You can connect terminal by going to Back Office of POS → Settings → Terminal menu and tap “Select integration”. A window will appear on the right side of the screen. Tap “Integrations” and the list of the possible integrations will appear. Choose Adyen and you will be required to enter its IP address.



Print rolling sequence number on print bill

Print rolling sequence number on the pro forma receipt. This feature will establish the link between our shared bills and orders in KDS app.

16:55 05-20 Wed

< SWEET TOOTH

Search

Cake Fable Pancakes

250,00

Cake With Eyes

120,00

Fitness cake

80,00

Key Lime Pie

450,00

Raffaello Cake

680,00

Raffaello cake 2

8,00

Traditional Honey cake

150,00

Zebra pie

40,00

<

SWEET TOOTH

Pro forma receipt

Cake Shopt

ORG NR: 1111111125 VAT

The best Cake Shop in town!

You were served by: Cake'ina

May 20, 2020 16:54

ShopNo.: Cake Godelis

RegID: 58474257-53CA

RegNo.: autotest

To Stay

1

1 Christmas Cake

365,00

1 Key Lime Pie

450,00

Total

815,00

Including PVM (99%)

405,45

PRINT BILL

RETURN

DISCOUNT

ADD PRODUCT

WINE

To Stay

To Go

Christmas Cake

1x

365,00

Key Lime Pie

1x

450,00

PVM

405,45

Total items in bill

2

Total NOK

815,00

✓ TENDER

extendaGO

57

Free item campaign will have a choice of applying to most expensive/cheapest item

Possible to choose if a campaign offering free item as a benefit, will select cheapest or the most expensive eligible item in the bill. By default, the cheapest item will be selected. But if you would like to change it into the most expensive item, just go to our BackOffice → Discounts → Campaigns and select “apply to the most expensive items” for the campaign in Benefits TAB.

The screenshot shows the 'Campaign' configuration page with the 'BENEFITS' tab active. Under the 'FREE ITEM(S)' radio button, there is a checkbox labeled 'APPLY TO MOST EXPENSIVE ITEMS' which is currently unchecked. A blue callout box highlights this checkbox with the text: 'Check to select most expensive instead of the cheapest item'. Below the benefits section, there is a 'PRODUCTS' table with a 'SELECTED' filter. The table lists 'Coca cola' with a checked selection box, SKU '1587127110300', and a quantity of '3'. At the bottom right, there are 'REMOVE' and 'SAVE' buttons.

SELECT	NAME	SKU	VARIANTS
<input checked="" type="checkbox"/>	Coca cola	1587127110300	3

Timer on logout after no activity

* Contact our support for enabling this feature.

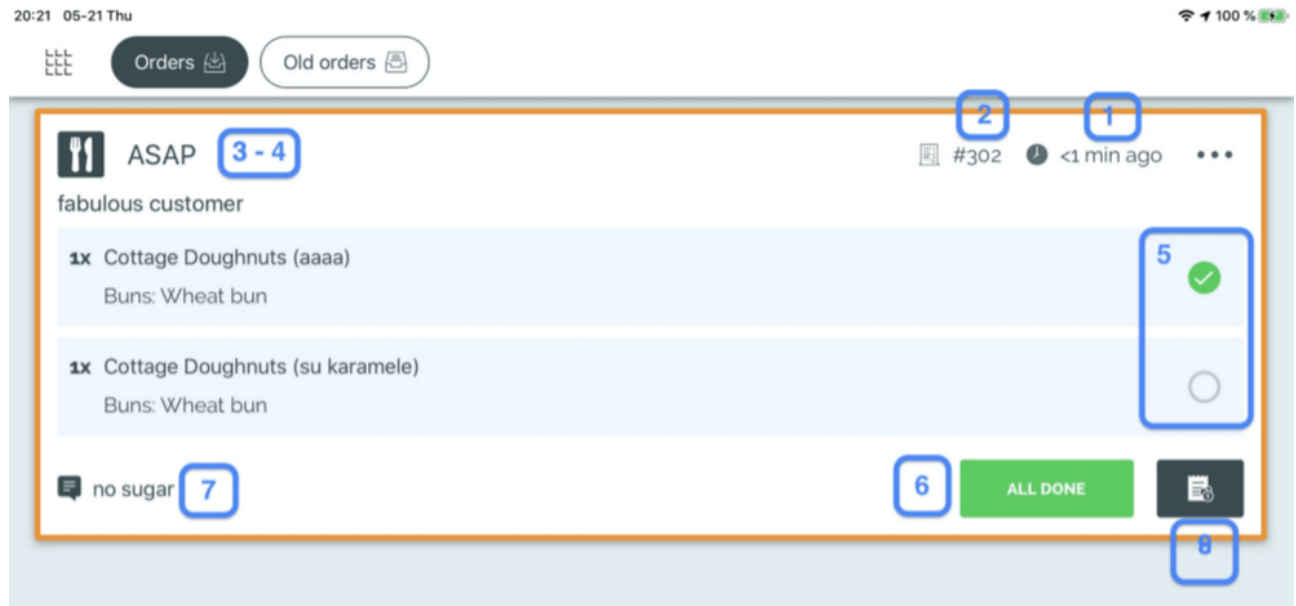
A timer can be set to the logout user if no activity is registered. If you scan or push a button, the timer resets. Timer will not be run in Beginning Of the Day, End Of the Day views. Also it will not run in self-checkout mode.



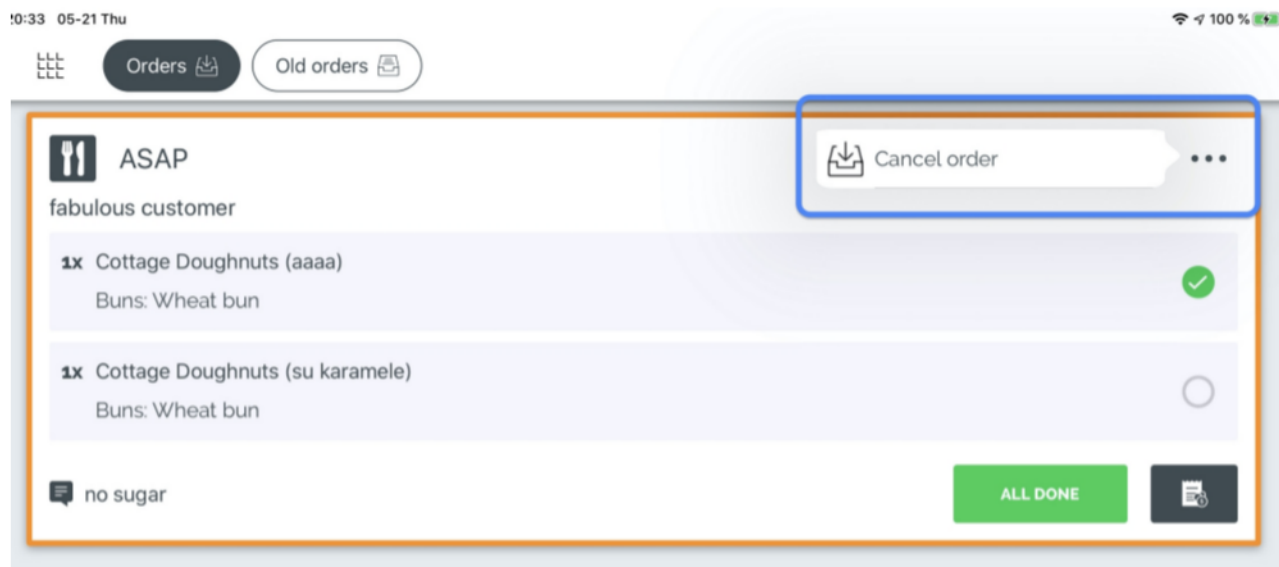
Preorders view changes

We have improved our pre-orders view. In pre-orders view you now will be able to see the following information of the order:

- 1 – in the right upper corner it is shown how much time ago order/pre-order was received;
- 2 – either first three characters of order id or register sequence number will be shown near time received;
- 3 – all orders/pre-orders that have no pick up time (pick_up_time attribute) set, will be sorted in ascending order. Meaning, the newest orders/pre-orders will be sent to the bottom;
- 4 – when time for pick up (pick_up_time attribute) is set for the order/pre-order, such orders will be shown at the bottom of all ASAP orders;
- 5 – when item is finished in the kitchen or in the bar, it can be marked as finished by ticking the box (if the item is marked as preparable in our BackOffice);
- 6 – if all items are finished in the kitchen, by tapping „All done“ button all check boxes will be ticked and order will disappear from the view;
- 7 – comment added to the order will be seen on the bottom, and order will have an orange border;
- 8 – to pay for the pre-order „payment“ icon should be tapped.



To cancel pre-order you will have to tap on three dots in the upper right corner of the prepreorder and then tap „cancel order“. Cancelled orders will have red border and will be shown in „Old orders“ TAB.



For the non food pre-orders we implemented possibility* to have one “payment” button instead of “All done” and “payment” icons to finish and deliver the order. All items will be shown as non preparable.

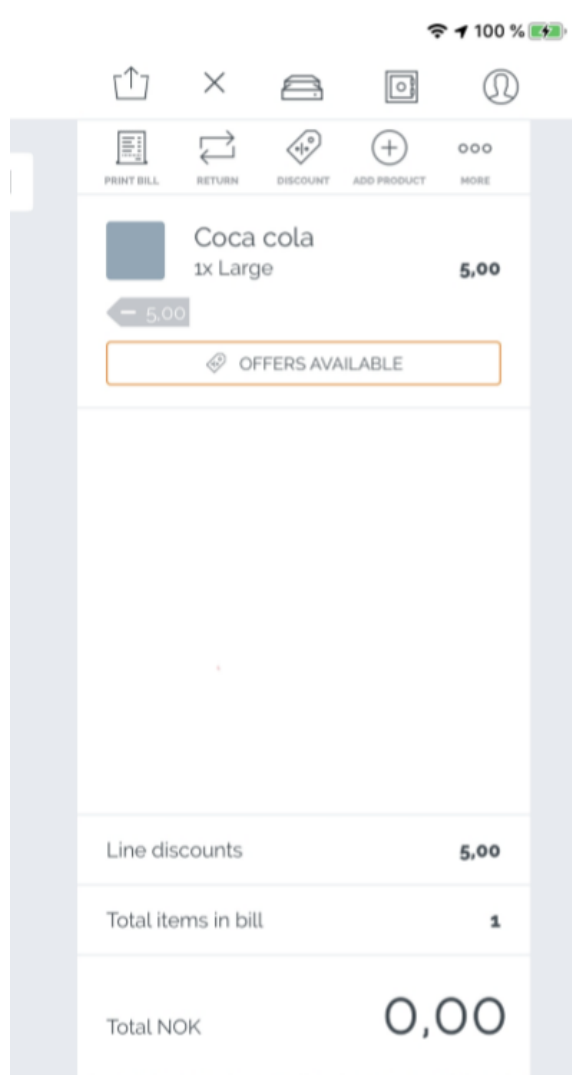
* Contact our support for enabling this feature.



Active campaigns will be shown for a product in bill

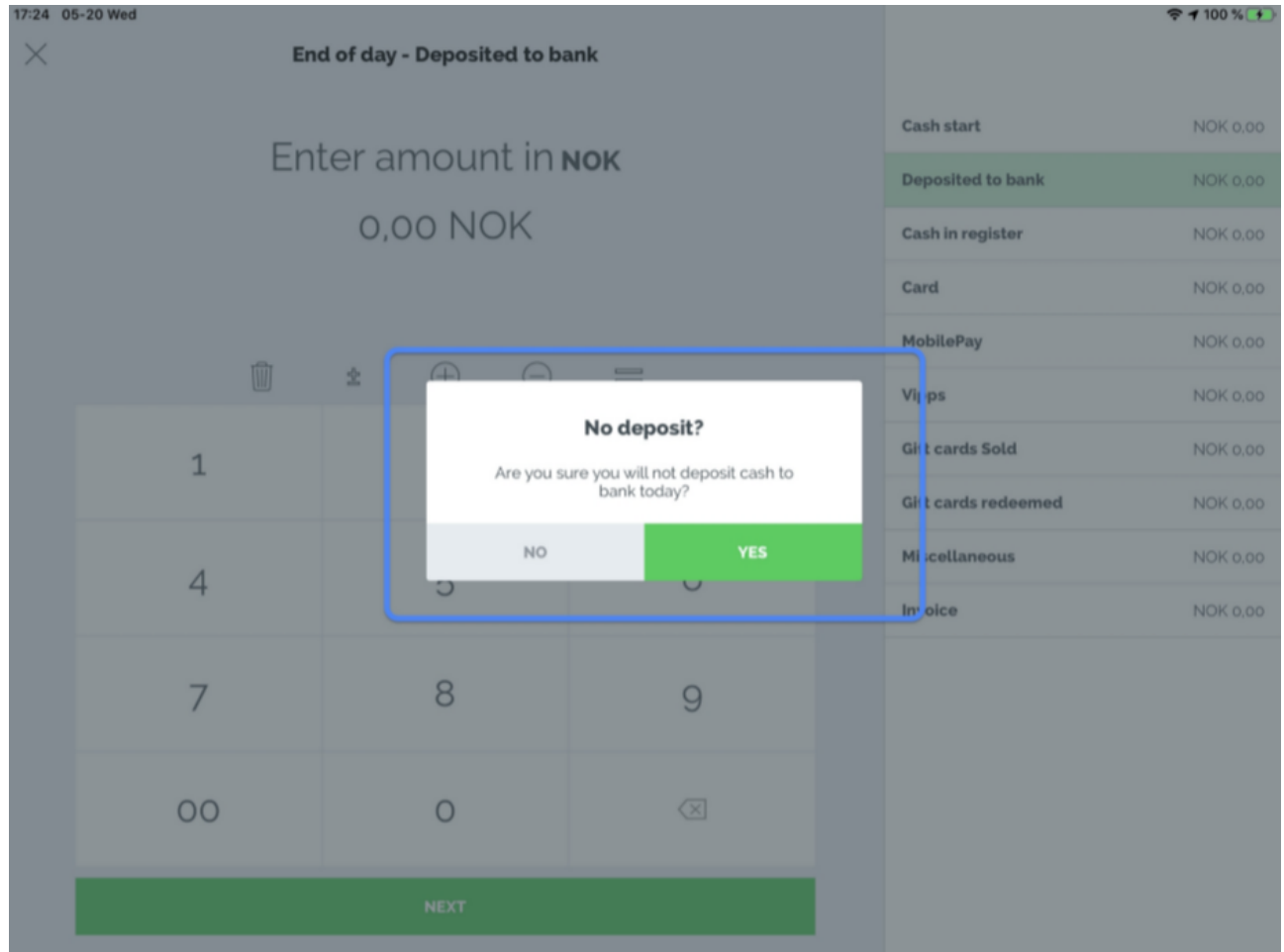
Suggested active campaigns, except the ones that were already triggered and the ones with benefits amount or % off sale, will be shown for a product in the bill. The button will be seen near a product, you can tap it and a suggested campaigns list will appear. So for example, there is a “buy two colas get one fries”. If you add one cola to the bill, you will see a button. If you tap on it, the view will appear on the right with this campaign listed. You will be able to see the campaigns’ name and validation period.

Important: campaigns assigned to special customer groups will be suggested only when such customers are added to the bill.



Warning if 0 deposited to bank in EOD

In this POS version, for better user experience we will give a warning to user if nothing was deposited to the bank when making End Of the Day.



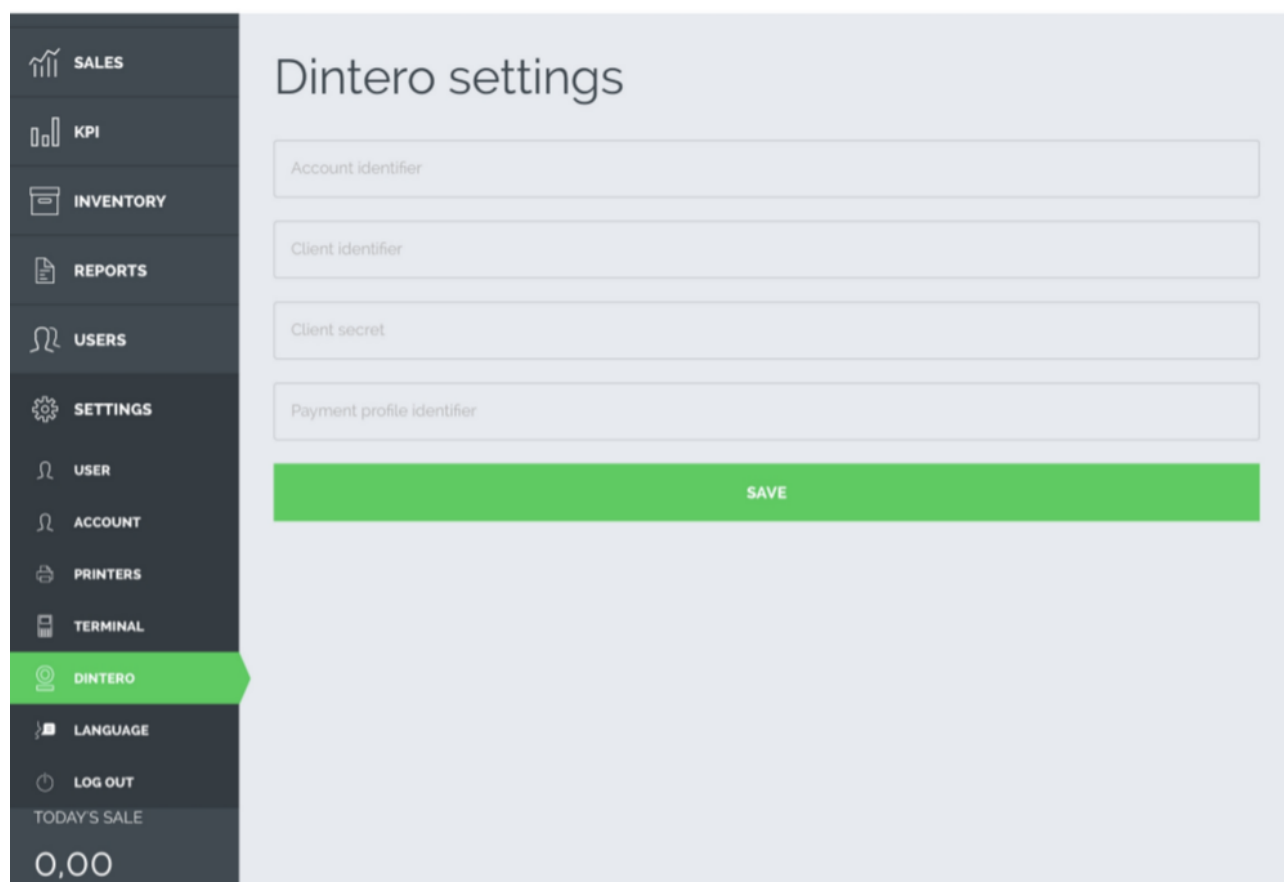
Dintero payment

* Contact our support for enabling this feature.

For our Norwegian customers we are introducing payment possibilities by Dintero. To get started, setup must be done in POS → BO → Settings → Dintero.

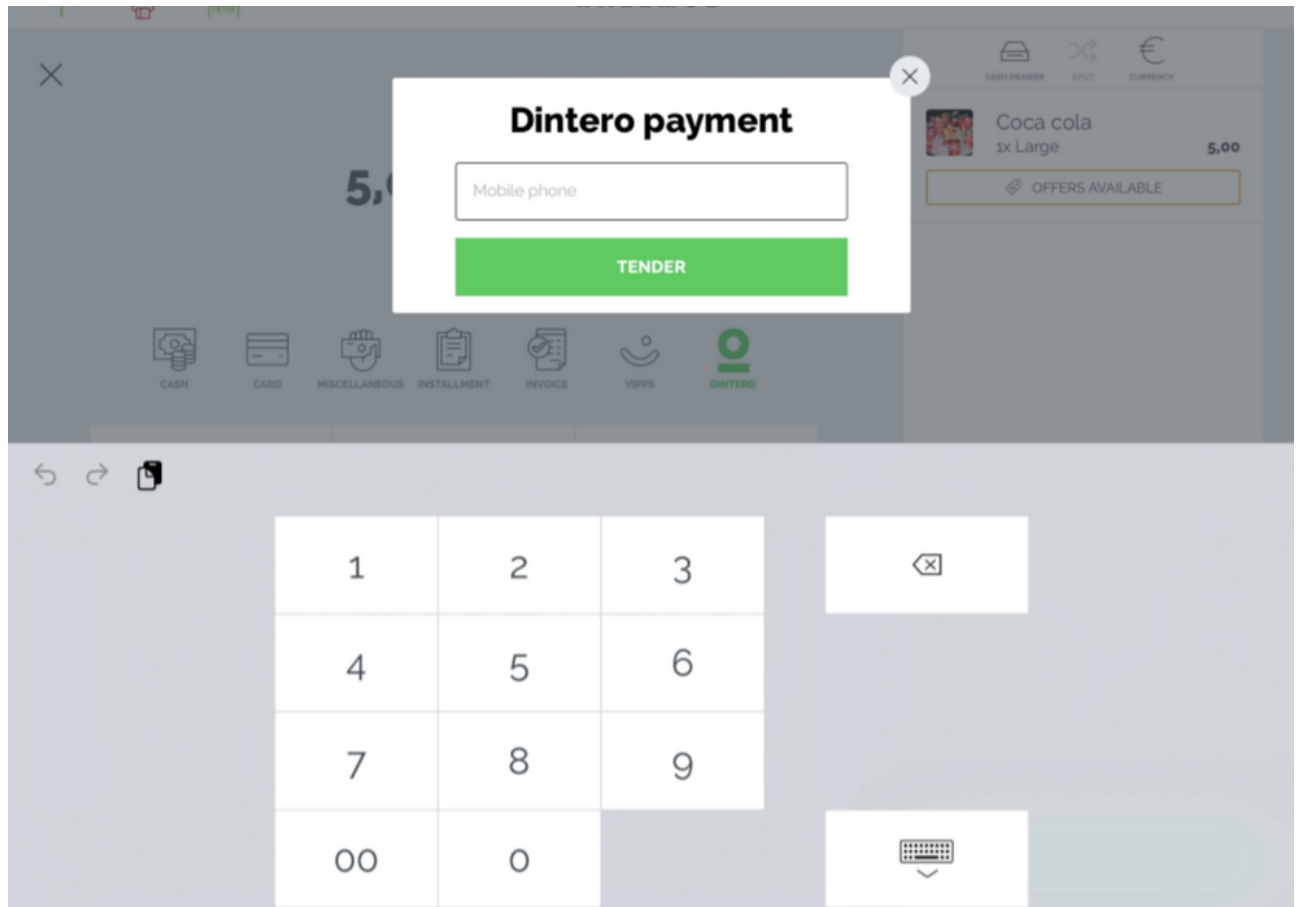
These values must be provided in input fields and saved:

- Account ID
- Client ID
- Client secret
- Payment Profile ID (Optional)



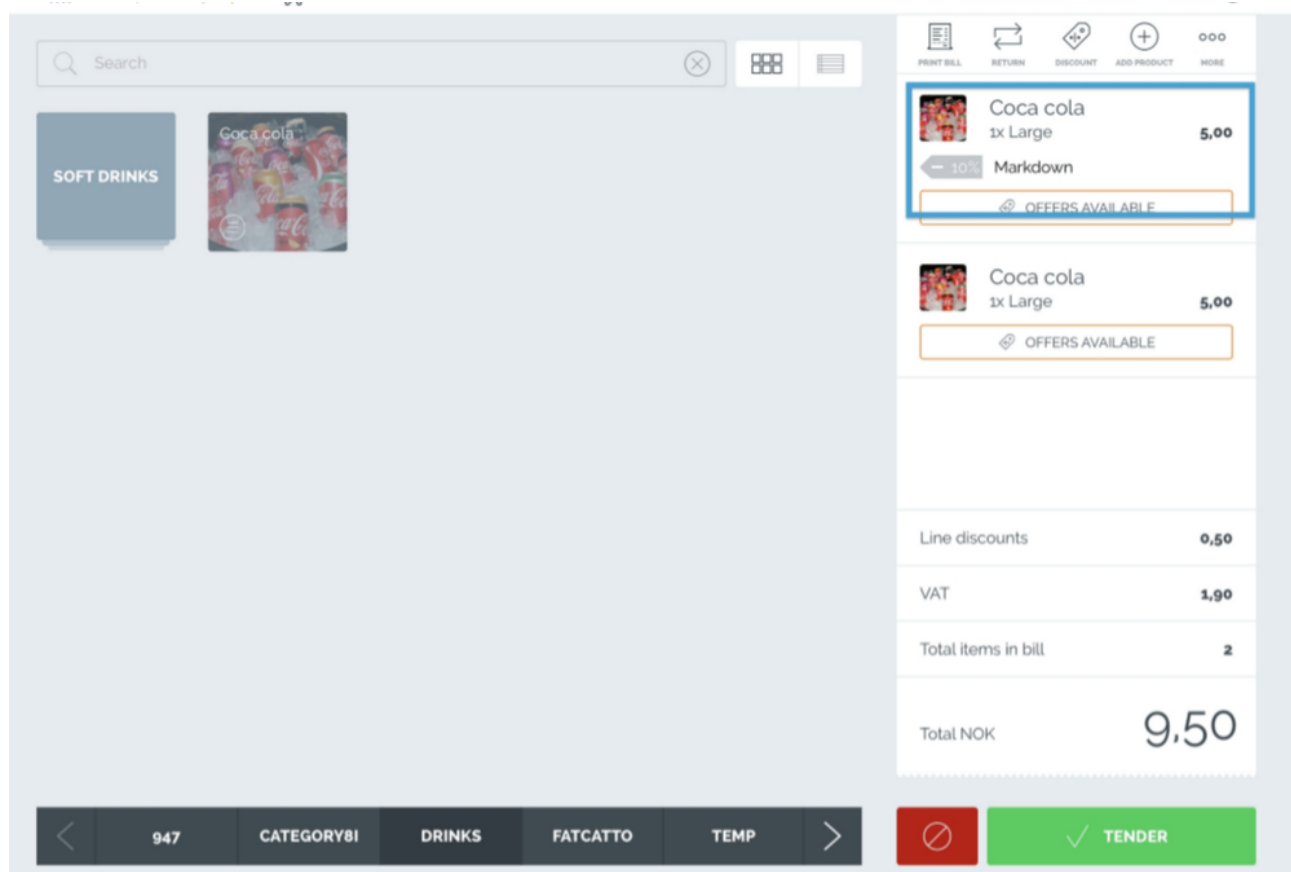
The screenshot shows the 'Dintero settings' page in the Extendago POS system. On the left is a dark sidebar with a menu containing: SALES, KPI, INVENTORY, REPORTS, USERS, SETTINGS (highlighted with a gear icon), USER, ACCOUNT, PRINTERS, TERMINAL, DINTERO (highlighted with a green bar and a Dintero logo icon), LANGUAGE, LOG OUT, and TODAY'S SALE (showing 0,00). The main content area is light gray and titled 'Dintero settings'. It contains four input fields: 'Account identifier', 'Client identifier', 'Client secret', and 'Payment profile identifier'. Below these fields is a large green button labeled 'SAVE'.

Important mention: logging out of the master user, will clear these values. Payment type Dintero will be added to the list of payments in “Payment view”. Tap on Dintero, enter customer number, they will receive sms and will proceed with Payment.



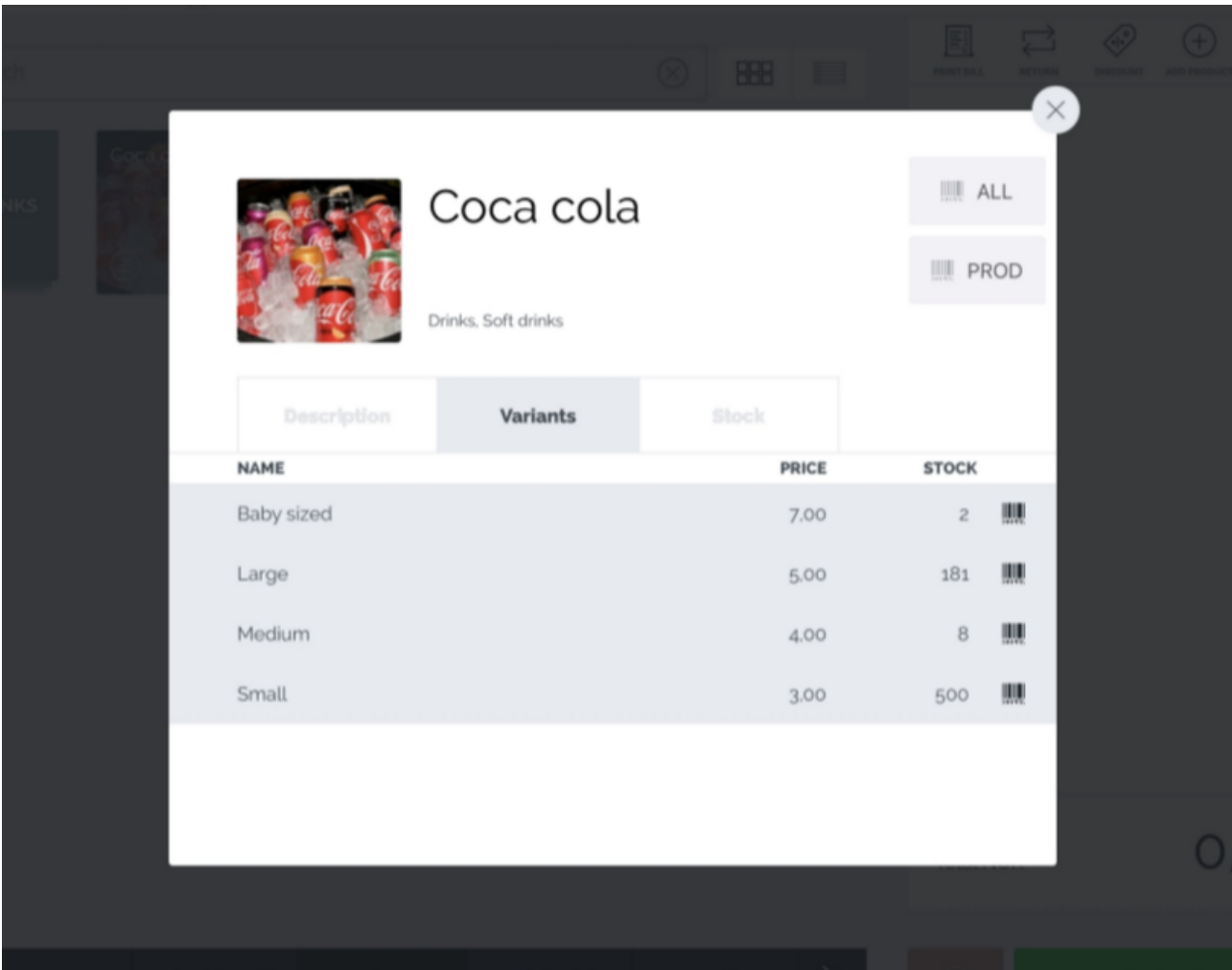
Markdown discounts

In our ExtendaGo app allows printing of price reduction labels for single products. The label will contain a QR code that gives information about which product this is, and what discount should be given. This would be great for the shops if a product has a reduced value, but still could be sold. The customer would see the discount on the label, select the product, and from this new version, POS will automatically give the corresponding discount when scanning the label. What is important to mention, that the discount will be labeled "Markdown" in the bill and on the receipt and this discounted item will be presented on its own line in the bill. Also it will not be possible to delete the discount and this discount will only apply to that product, not others of the same type. And last but not least, it will not be possible to increase the quantity of this particular item.




Stock info view improvement

Possibility to see current stock values in other stock locations for this product. Tap and hold the finger on the product a bit longer, info view of the product appears. Tap on the new TAB “Stock”. You will get a list of current stock values for this product from other stock locations. In the example below, we have a product with few variants.



Under TAB “Stock” you can now see stocks for all variants in different stock locations.



Coca cola

Drinks, Soft drinks

ALL

PROD

Description

Variants

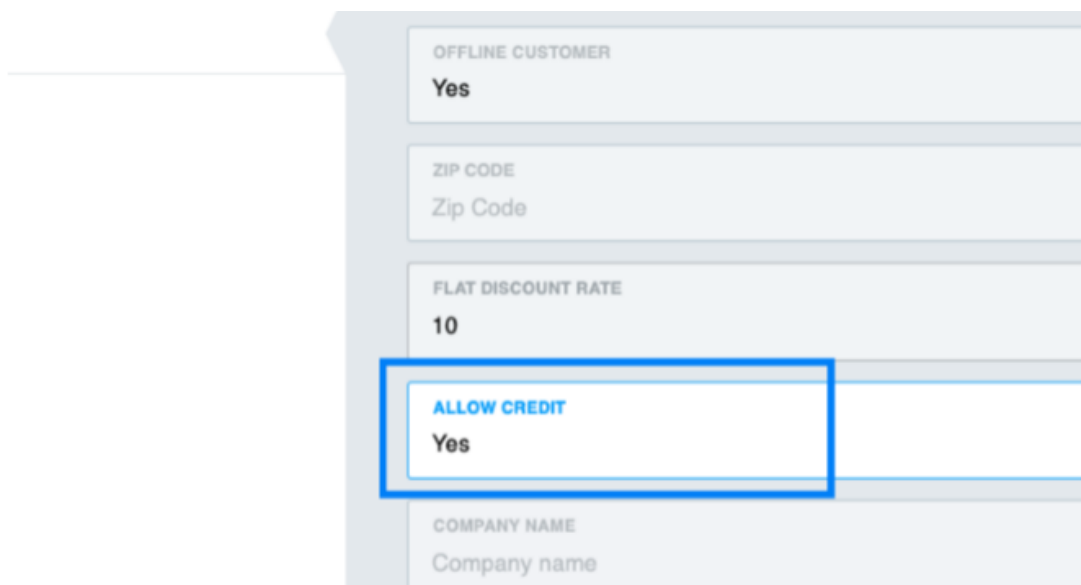
Stock

Stock location	Baby sized	Quantity
stock location 1		2
stock location 3		0
stock location 2		0

Stock location	Medium	Quantity
stock location 1		8
stock location 2		0
stock location 3		0

Credit allowed for customers

New field for the customers in our BackOffice. It will control whether customer is allowed credit. Why it is needed? Only customers with credit allowed can pay with invoice payment type.



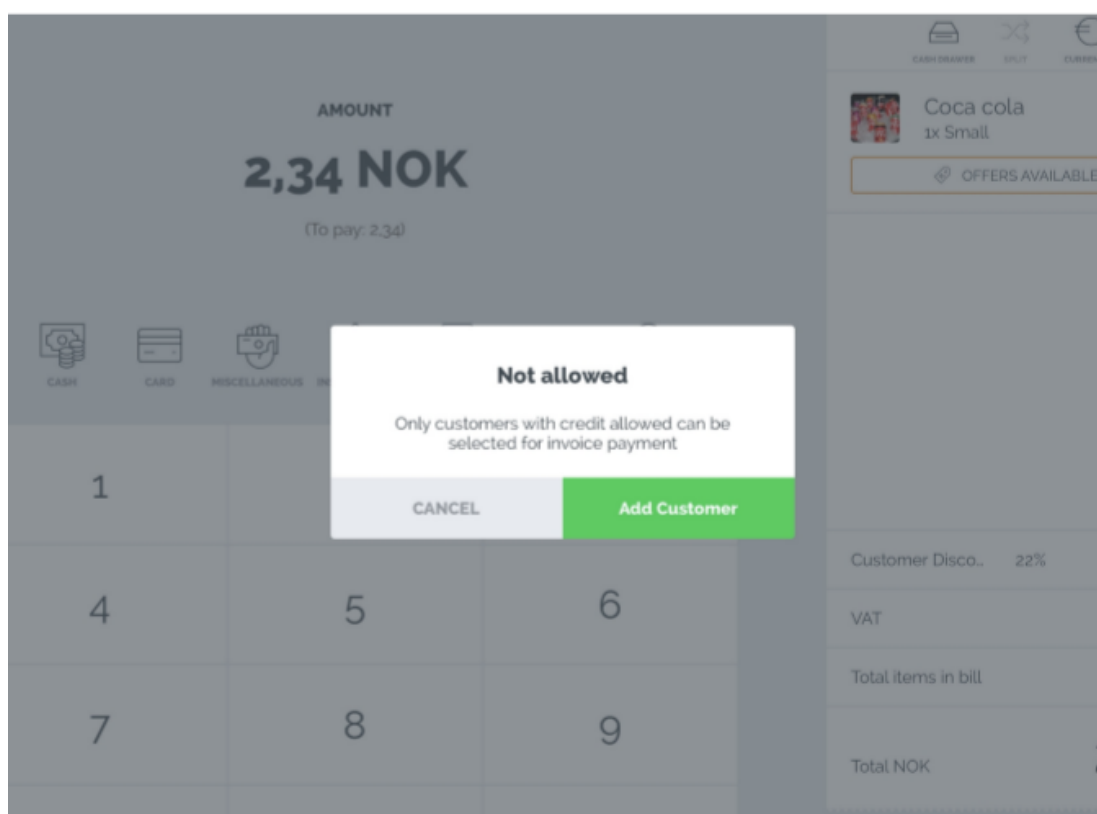
OFFLINE CUSTOMER
Yes

ZIP CODE
Zip Code

FLAT DISCOUNT RATE
10

ALLOW CREDIT
Yes

COMPANY NAME
Company name



AMOUNT
2,34 NOK
(To pay: 2,34)

CASH CARD MISCELLANEOUS INVOICE

Not allowed
Only customers with credit allowed can be selected for invoice payment

CANCEL Add Customer

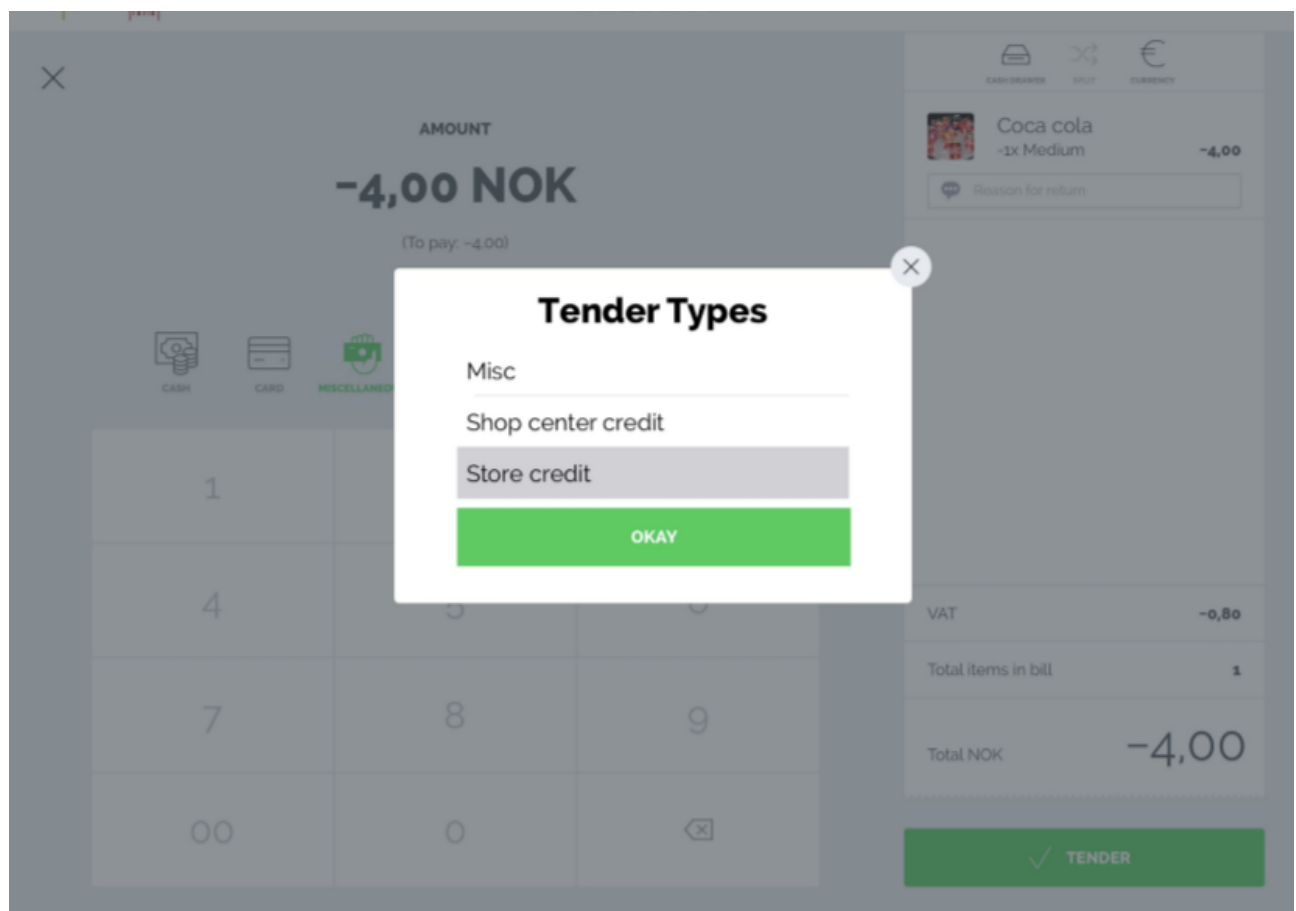
1 4 5 6 7 8 9

Coca cola
1x Small
OFFERS AVAILABLE

Customer Disco... 22%
VAT
Total items in bill
Total NOK 2

Returning against miscellaneous and invoice

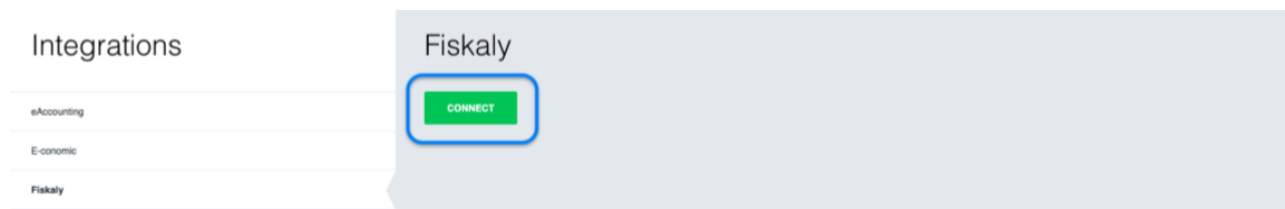
Return against miscellaneous and invoice tender types will be allowed. Just tap “return” button to enter return mode. Add some items to the bill by tapping on the item in “Item Browser View”. Tap tender and you will be redirected to “Payment view”. You can choose miscellaneous or invoice payment types for the return. For example, if returning to miscellaneous, created tender types will be shown without their value. You can return to any misc tender type for the value of total to be returned.



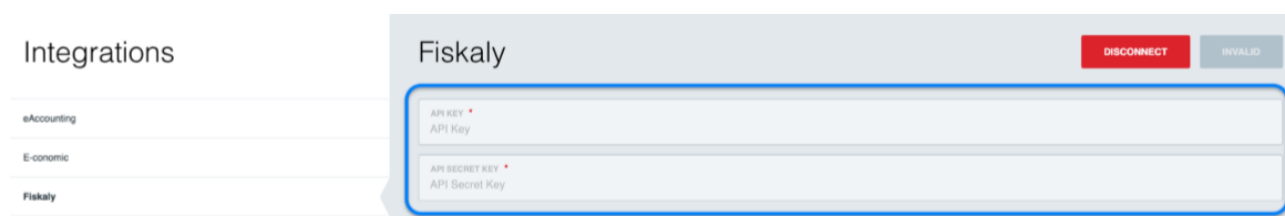
Fiskaly

* Contact our support for enabling this feature.

For our partners in Austria and Germany in 3.0 POS version we are introducing integration with Fiskaly – cloud-based solutions for the fiscalization of business cases. Go to BackOffice website → Settings → Integrations → Fiskaly. Tap “Connect” button.

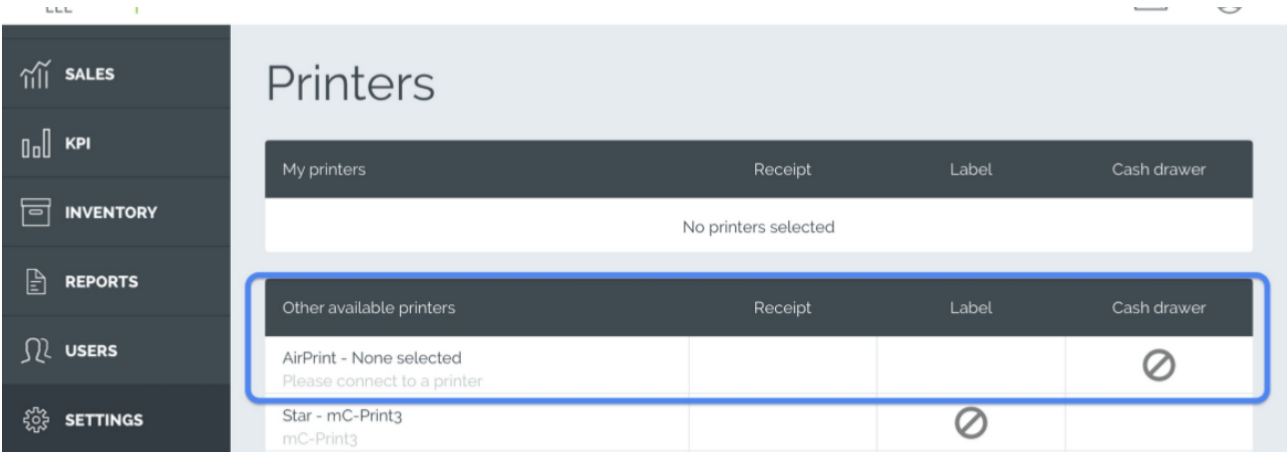


Enter your API key, API secret key and tap “SAVE”. Integration has been setup.



Support for AirPrint

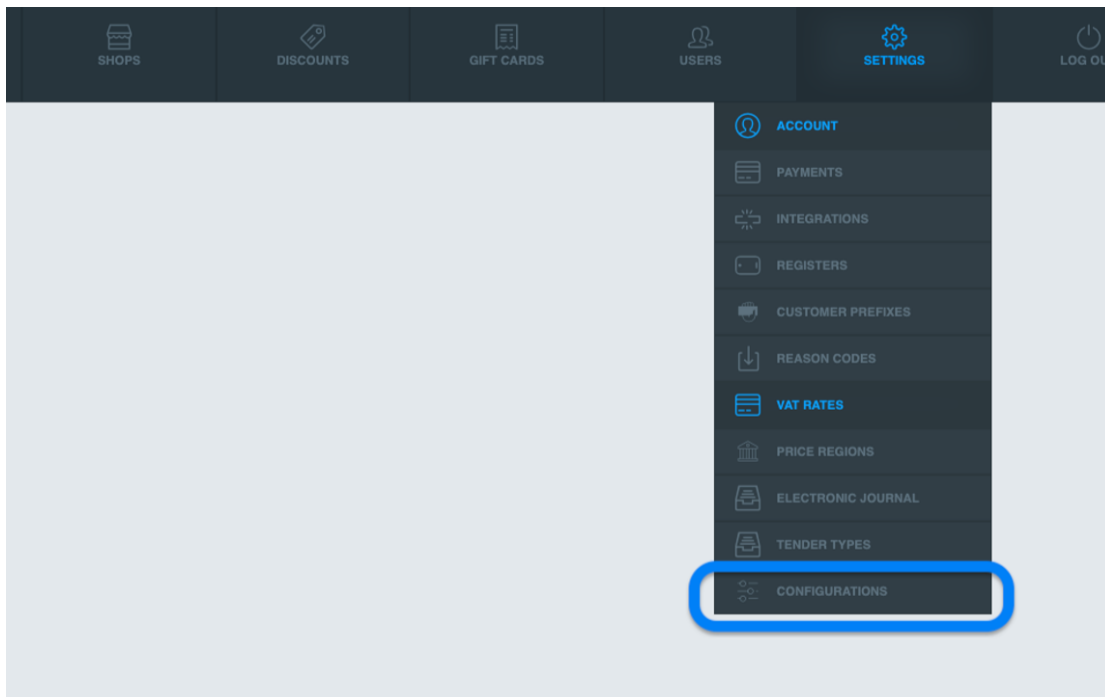
Possibility to select Air Print as a printing option. Just go to POS → BO → Settings → Printers and AirPrint will be listed as an option.



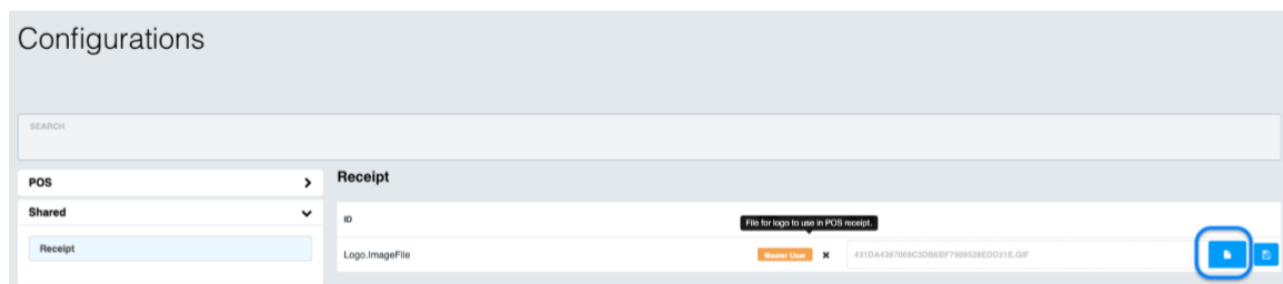
Print logo on receipt

* Contact our support for enabling this feature.

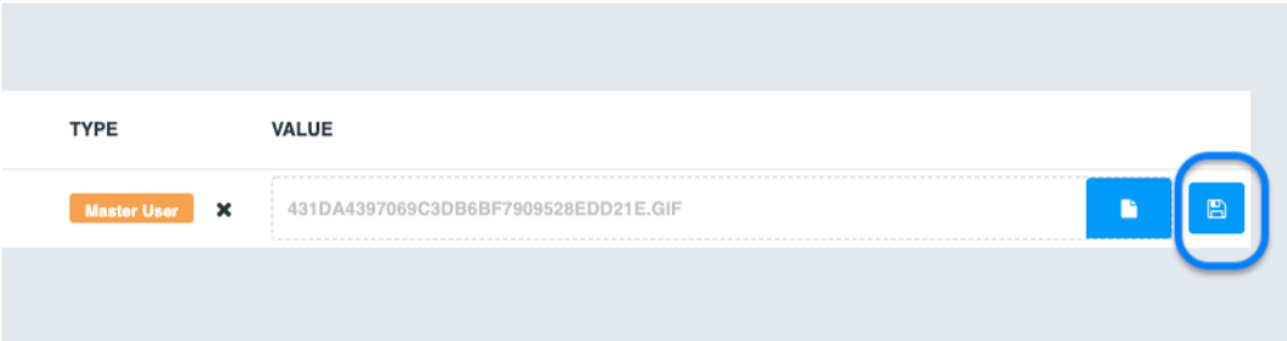
Printing a custom logo on the order receipt. All you need to do is go to our BackOffice website → Settings → Configurations.



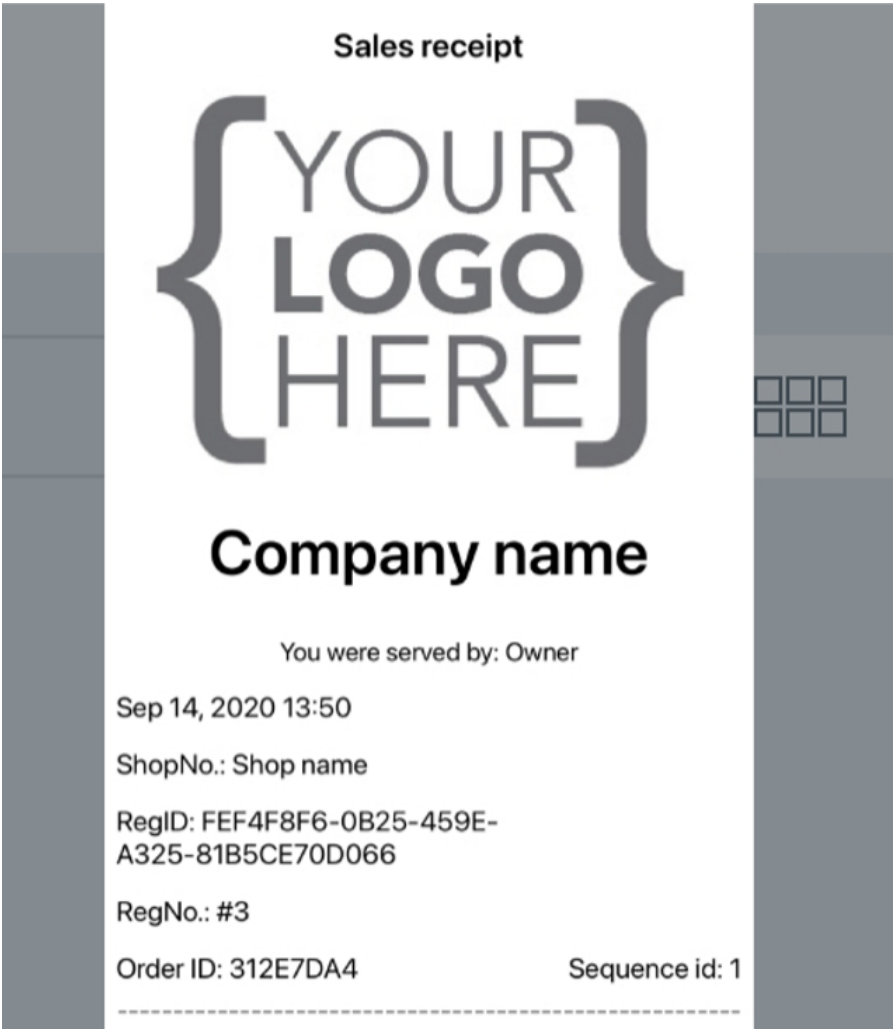
Then select Shared → Receipt. Logo.ImageFile configuration should appear on the screen. Tap on the blue image icon to select an image.



When you have chosen and selected your image, tap save button to save the configuration changes.



The selected logo will be printed on the receipt each time.



Show bill with last added item on top

* Contact our support for enabling this feature.

As the screen space has decreased with more information shown, for better experience we have added the possibility to display items in descending order on the bill. Thus, the last item added will be shown on top of the bill. Important mention – items will always be printed in ascending order on the receipt.

Flag on campaign to ask user if benefit should be applied in this sale

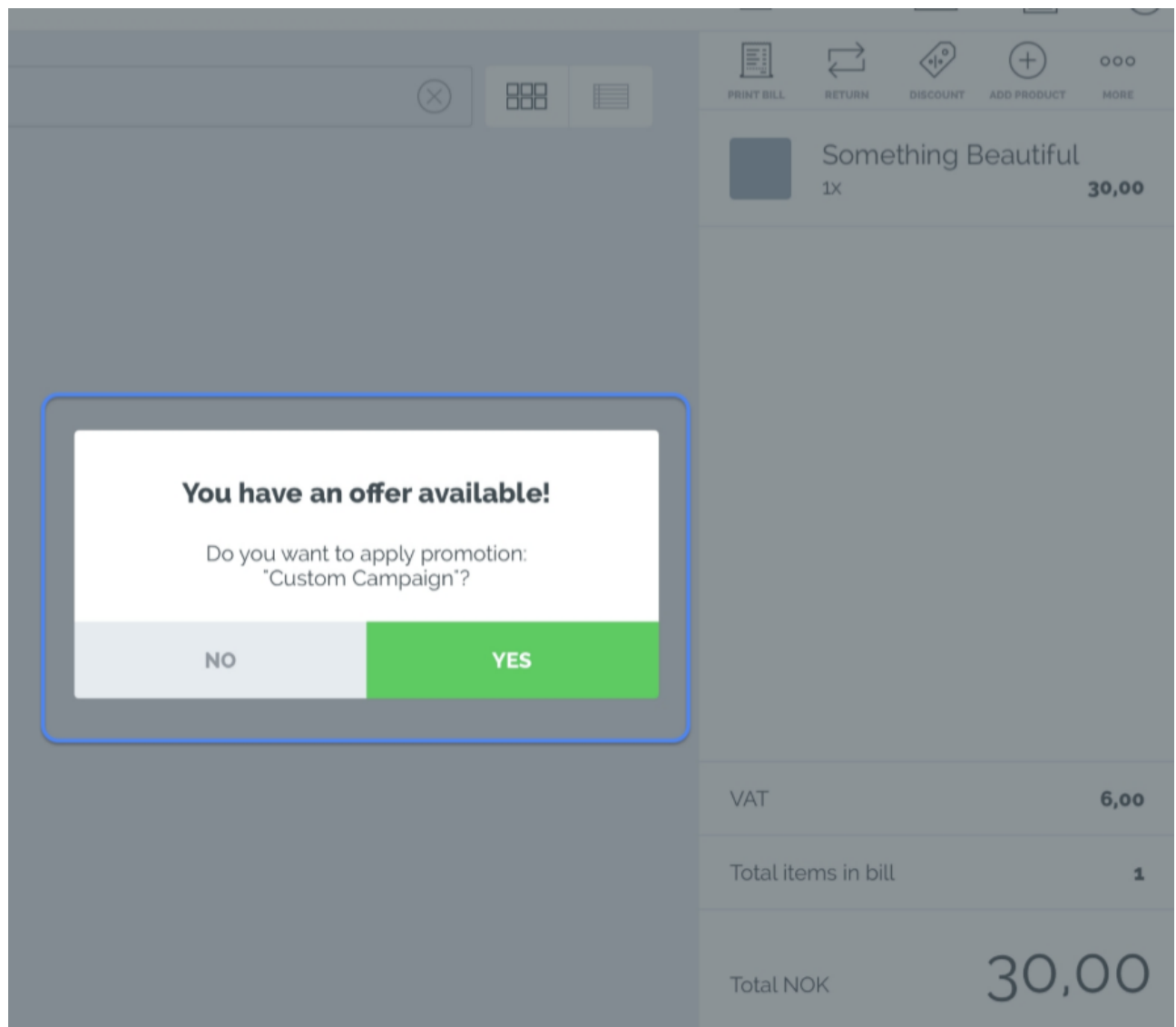
Possible to set flag for each campaign which will give an option for users to choose if a campaign should be applied to the sale or not. Go to our BackOffice website → Discounts → Campaigns. Select the campaign you wish to apply this to. Then check the box “ask for benefit activation” and save the changes.

The screenshot shows the 'Campaign' management interface. It has three tabs: 'DETAILS', 'QUALIFICATIONS', and 'BENEFITS'. The 'DETAILS' tab is active. The form contains the following fields:

- NAME ***: Custom Campaign
- VALID PERIOD ***: 01.09.2020 / 30.09.2020
- MAX DISCOUNT**: Enter max discount
- MAX BENEFIT ITEMS**: Enter max benefit items
- CUSTOMER GROUP**: No customer group
- RANK ***: 1
- DESCRIPTION**: Enter a description
- RESTRICT TO SHOPS**: Start typing to add shops

At the bottom, there are three checkboxes: ☒ **ACTIVE**, ☐ **ALLOW MULTIPLE CAMPAIGNS**, and ☒ **ASK FOR BENEFIT ACTIVATION**. The 'ASK FOR BENEFIT ACTIVATION' checkbox is highlighted with a blue border. A tooltip points to this checkbox with the text: 'Define if the campaign should only apply to specific shops'. To the right of the checkboxes are two buttons: **REMOVE** (red) and **SAVE** (green).

In POS, when the items eligible for this campaign are added to the bill, user will get a pop up notification and will have to choose if campaign should be applied to the bill or not.



Addons changes: allow quantity input for addons with variants

Possible to set quantity for addons with variants. This change will enable the possibility to select more than one variant for the addon. In BackOffice website product editing page go to “add-on products” TAB. Add addon with variants.

MIN	MAX	PRODUCT VARIANT	INITIAL
0	5	Select variant ✓ Cheddar Lactose-free Mesdame Mozzarella Vegan	1

The total quantity of the add-on variants is restricted by maximum and minimum inputs. For example, “min” is set as 0, so it’s not compulsory to choose cheese as an addon at all. “Max” is set as 5, so customers can choose 5 pieces of cheese maximum and it can be different or same variants. Moreover, you can select a default variant and enter it’s initial value. This value of the selected variant will be given to the preselected variant in POS. It will be possible to remove this quantity and select other variants.

Variant	Price	Quantity
Cheddar	+1.50	1
Lactose-free	+1.50	0
Mesdame	+1.50	1
Mozzarella	+1.50	2
Vegan	+1.50	1

In case when only one variant should be selected, we have left checkmarks.

Cash tender can be disabled

* Contact our support for enabling this feature.

Ability to hide the cash payment button. Important notice – voiding order will still be done in cash.

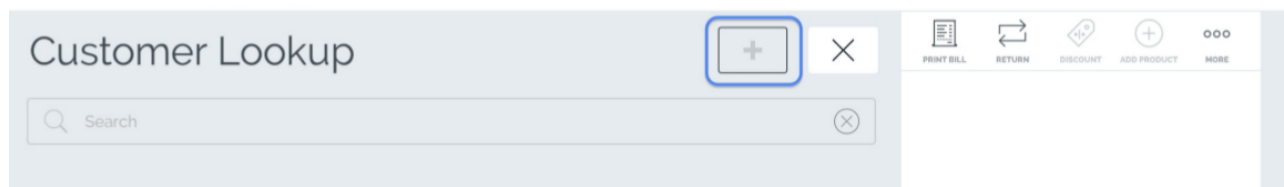
Search customer by customer ID

Possibility to search customers by customer ID.

Hide add customer possibility from POS

* Contact our support for enabling this feature.

You can request to hide “Add customer” button in POS.



Print button on preorder

Print button is added to the pre-orders display for a possibility to print work slip. It will only be shown when the printer is selected in POS.



SKU field when creating product from POS

Possibility to set SKU when creating the product from POS → BO → Inventory → Products.

The screenshot shows the 'Add Product' interface. On the left is a sidebar with navigation options: HOME, SALES, KPI, INVENTORY, PRODUCTS (highlighted in green), CATEGORIES, INVENTORY COUNT, REPORTS, USERS, and SETTINGS. The main area is titled '< Add Product'. It contains several input fields: 'Attach to categories' (with a dropdown arrow), 'Product name', 'SKU' (highlighted with a blue box), 'Product description', 'Purchase price excl. VAT', 'Retail price incl. VAT', 'Stock', and 'Units' (with a dropdown arrow). At the bottom, there are two large buttons: a blue one labeled '+ ADD VARIANT' and a green one labeled 'ADD PRODUCT'.

Terminals UI changes

“Disconnect” and “Change integration” buttons were added to the terminal selection for better user experience.

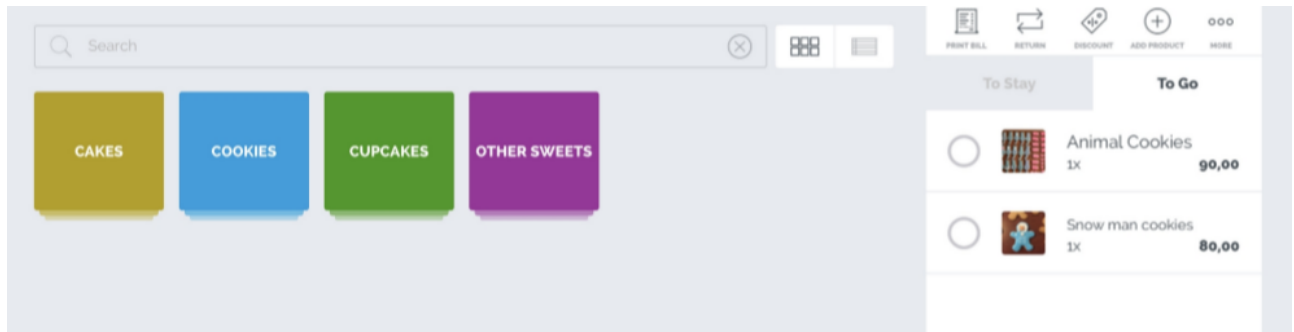
The screenshot shows the 'Terminal' selection screen. On the left is a sidebar with navigation options: KPI, INVENTORY, REPORTS, USERS, SETTINGS, USER, ACCOUNT, PRINTERS, TERMINAL (highlighted in green), and MOBILEPAY. The main area is titled 'Terminal' and shows 'Selected terminal: SumUp Air'. Below this, there are two green buttons: 'Log out' and 'Select terminal'. In the bottom right corner, there are two buttons: 'Disconnect' and 'Change integration', which are highlighted with a blue box. Below these buttons, the merchant code 'MEKDVRFL' and currency code 'NOK' are displayed.

Meal preparation flow

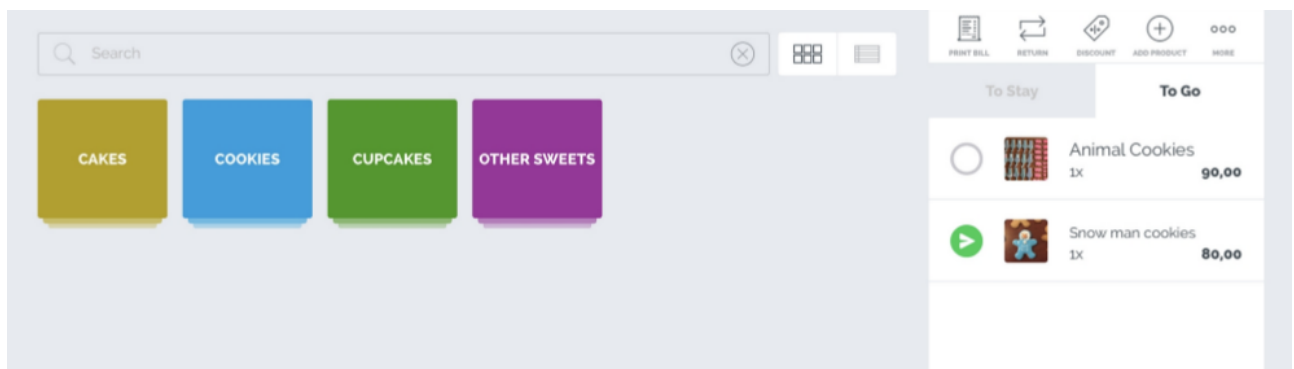
* Contact our support for enabling this feature.

** Will be available in KDS from 1.4 version.

Able to control the flow of items sent to our KDS (Kitchen Display System). When a preparable item is added to the bill, a checkbox is shown near this item.



If you want item sent to KDS, just tap on the checkbox.



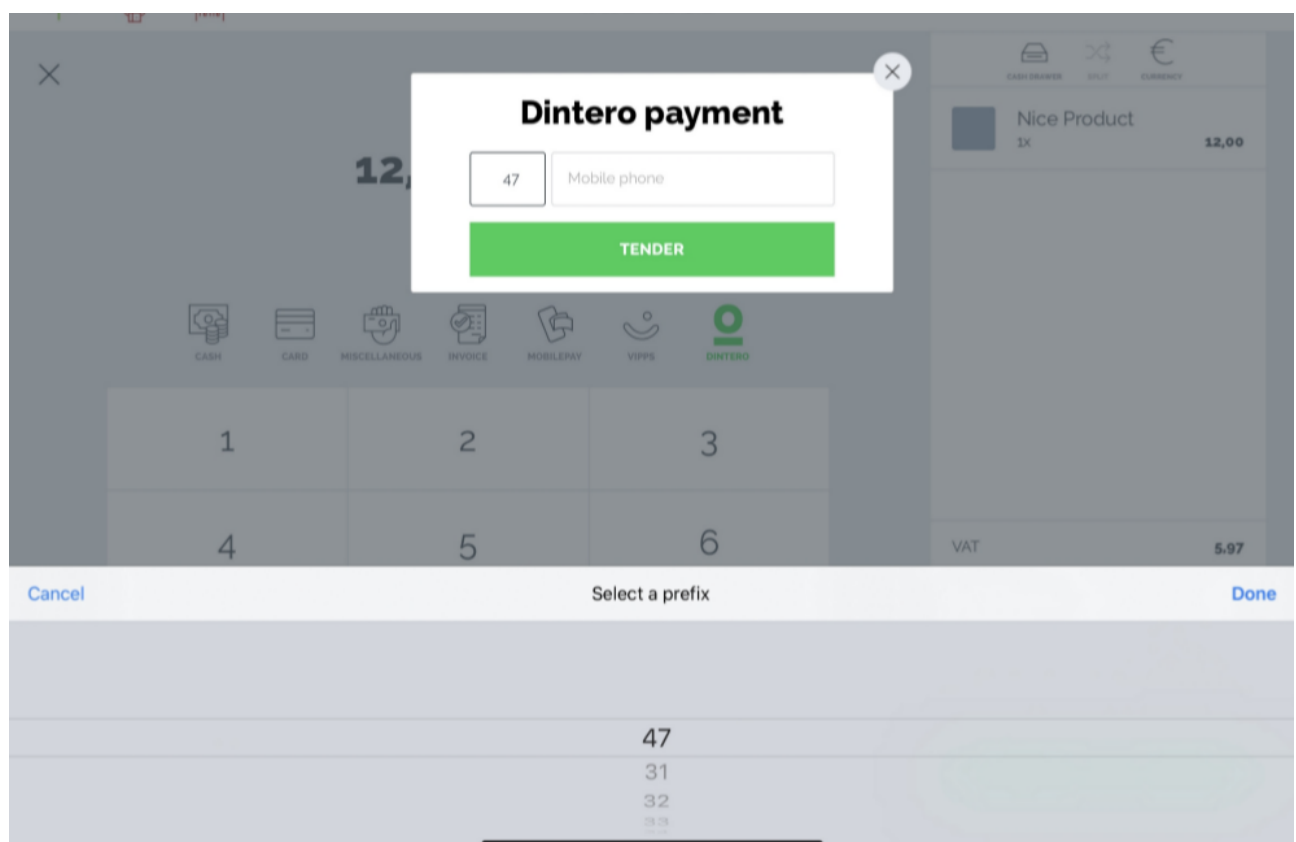
When the bill is shared, the item will be sent to KDS. If you want to send another item, just resume the shared bill, mark another item and share the bill again. Important to note, that if order is paid all items will be sent to KDS at once

Allow deletion of order lines in shared bills

Possibility to delete already shared preparable items from the shared bill.

Add number prefix pulldown for Dintero number

When entering a phone number for Vipps or Dintero payment, you should be able to select the country prefix.



Show current stock value in Count stock page

* Contact our support for enabling this feature.

Current stock value will be shown for every product in the POS BO → Stock → Count stock page.

Product / Variant		Old	New		
Cheese					
Blue cheese		-45	10		
Brie		-24	13		
Cheddar		-21			
Mozarella		-37			
Parmesan		-16	5		
Cherry cupcakes					
Cherry cupcakes		-80			
Chicken Cookies					
Chicken Cookies		-5			

Apply loyalty discounts from Dintero

Dintero loyalty discounts will be applied to the order if a customer registered in their system is added or it is paid with a phone number that belongs to such customer.

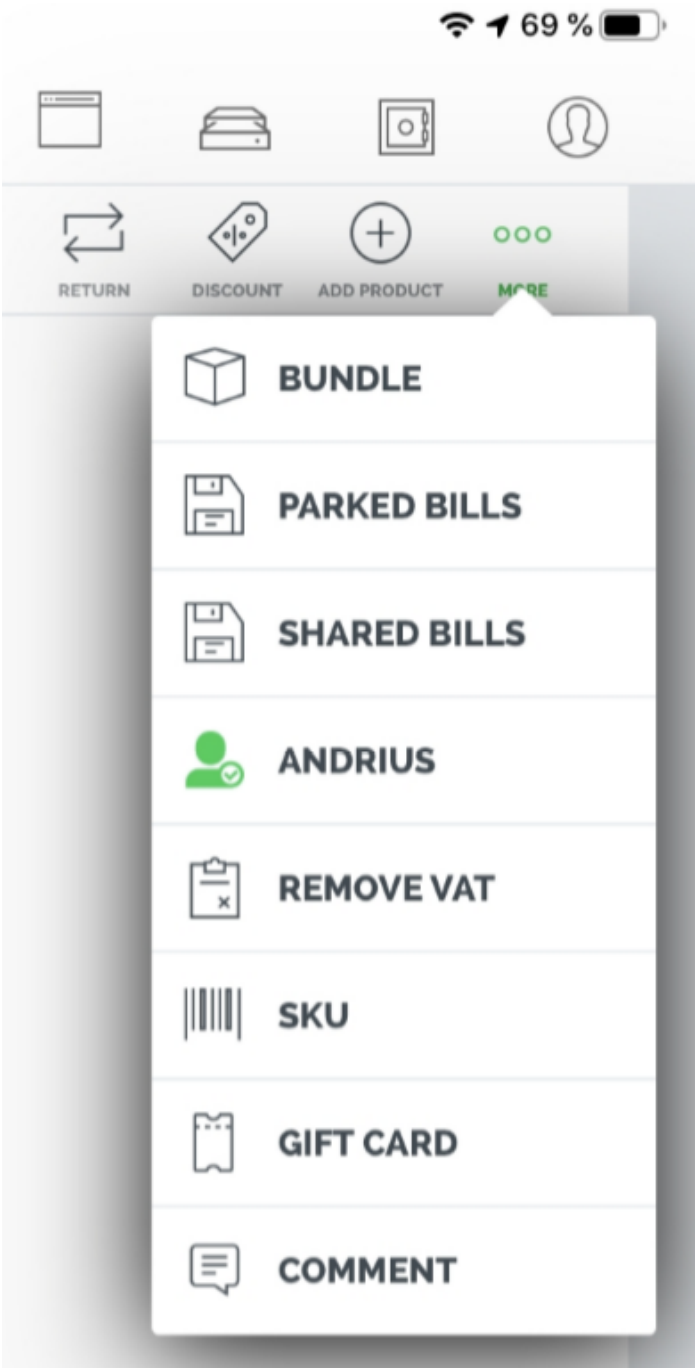
Disable adding comment to the bill

* Contact our support for enabling this feature.

Possibility to disable “Add comment” button.

Customer highlighted in green and show the customers' name

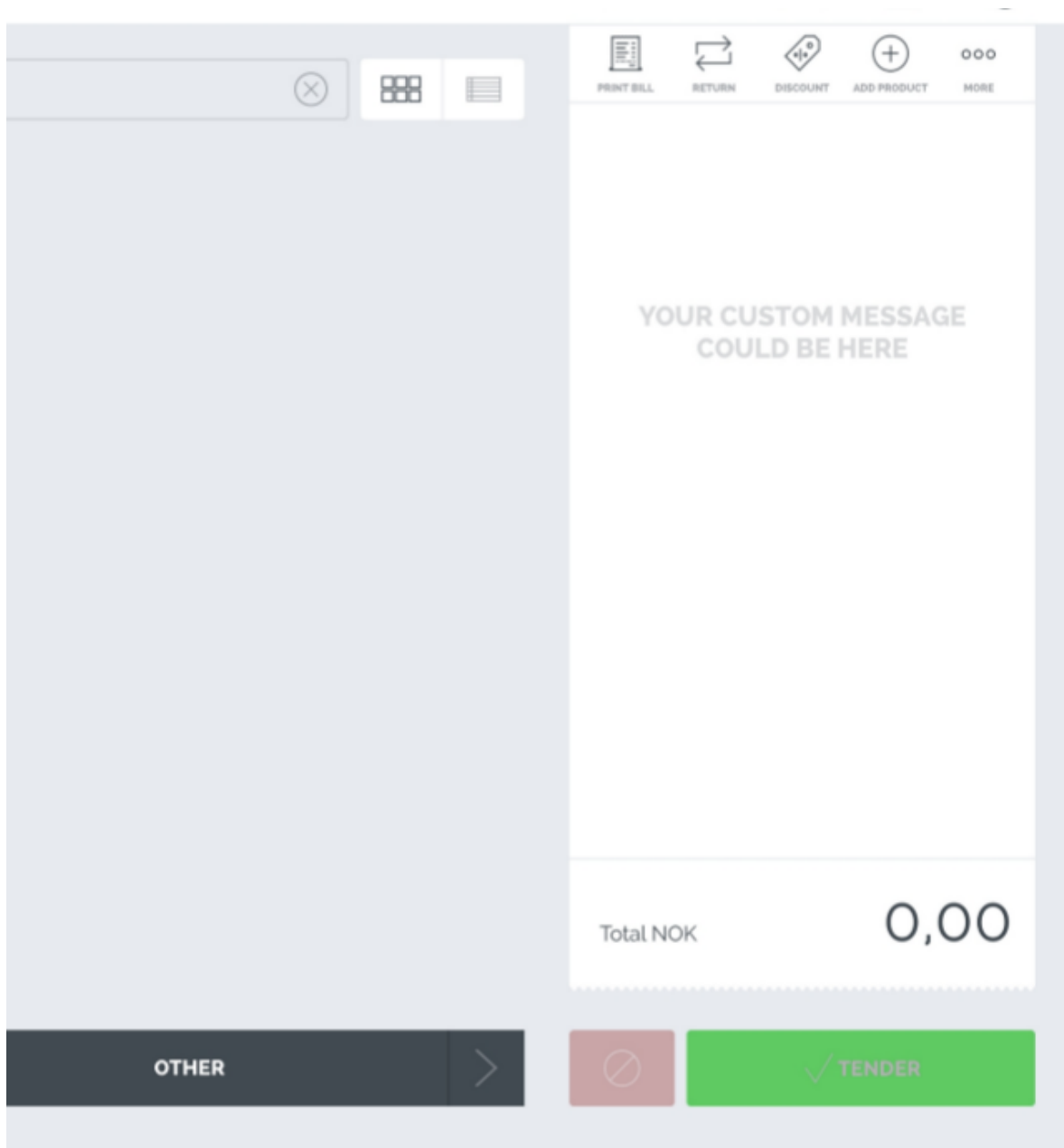
For better user experience, when a customer is selected the customer icon will be highlighted in green and the customer name will be shown.



Show custom message on empty bill

* Contact our support for enabling this feature.

Possibility to add custom message to the bill.



Support for Adyen terminals

Support for Adyen terminals. In our BackOffice you can enter Adyen credentials under Settings → Configurations → POS → Setting.

The screenshot shows the POS BackOffice interface. On the left, there is a sidebar with a search bar at the top. Below it, the 'POS' section is expanded, showing a list of settings: 'EOD' and 'Setting'. The 'Setting' option is selected. Below this, the 'Shared' section is also expanded. The main content area is titled 'Setting' and contains a table with columns 'ID', 'TYPE', and 'VALUE'. The table lists several Adyen-related settings, all with a 'Default' type and a 'Not set' value. Each row has a blue 'Set' button on the right.

ID	TYPE	VALUE
Adyen.ApiKey	Default	Not set
Adyen.CertificateUrl	Default	https://docs.adyen.com/point-of-sale/choose-your-architecture/local-secure-local-commu
Adyen.KeyIdentifier (Encrypted)	Default	Not set
Adyen.KeyPassphrase (Encrypted)	Default	Not set
Adyen.KeyVersion (Encrypted)	Default	Not set

Able to connect to this terminal through wi-fi via our POS BackOffice. In POS BO → Settings → Terminal tap “select integration”, choose Adyen terminal and enter IP address and device model-[serial number].

The screenshot shows the POS BackOffice Terminal configuration screen. The left sidebar contains a menu with options: KPI, INVENTORY, REPORTS, USERS, and SETTINGS. The main content area is titled 'Terminal' and shows 'Selected terminal: None'. On the right, there is a modal window titled 'Adyen (Wi-Fi)' with a close button. Inside the modal, there are two input fields: 'IP address' and 'Device model - Serial number e.g. P400-12...'. Below these fields is a large green 'Save' button.

Support for embedded weight barcode

As per our customers' request we have added support of embedded price for weight articles.

Mandatory receipt in self checkout mode

* Contact our support for enabling this feature.

For customers of self checkout, it would be very uncomfortable to walk away without a receipt to show that you have paid, so for better experience, we have added the possibility to enforce printing/sending by email the receipt.

MobilePay upgrade to support v10

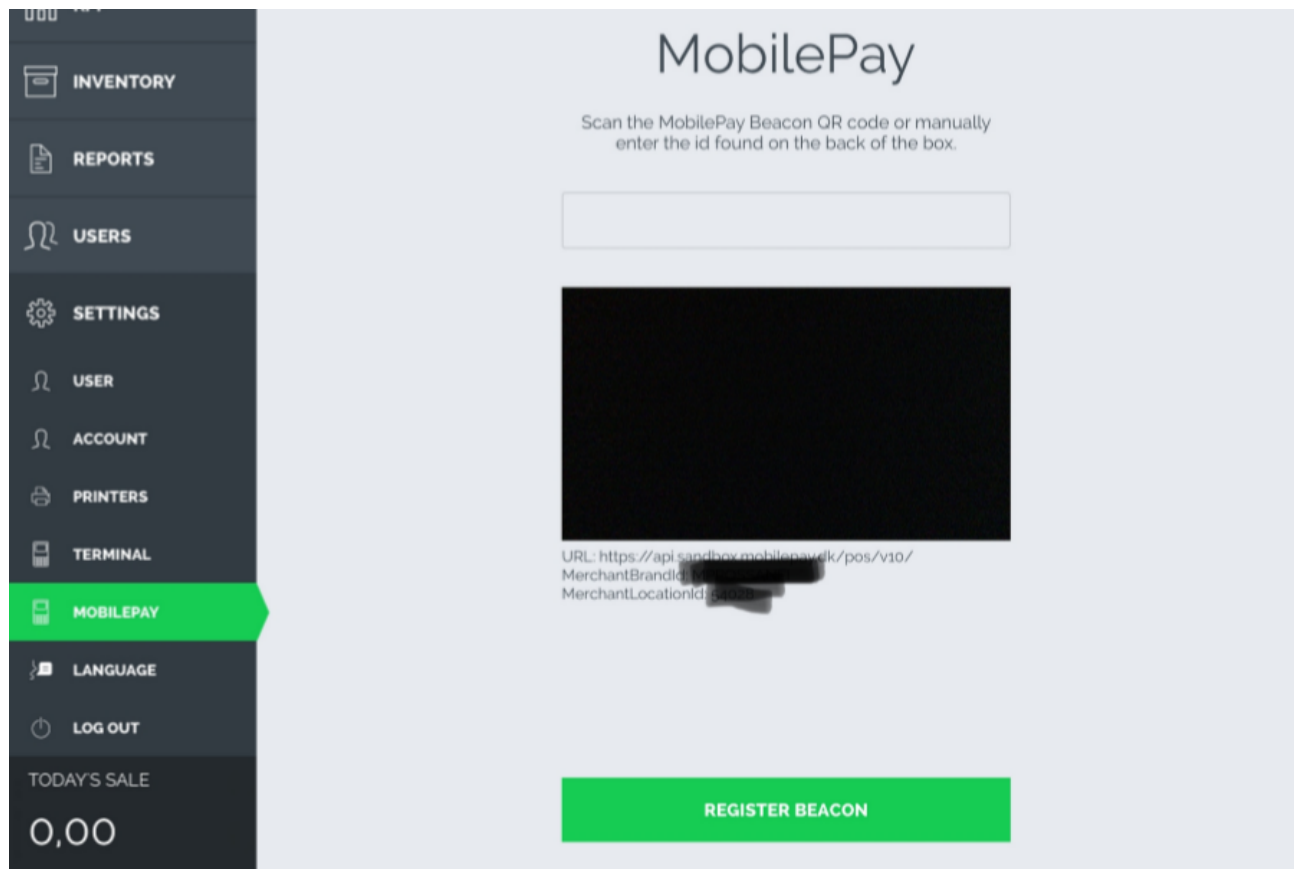
MobilePay has been updated to v10. How to setup new version: - MobilePay credentials can be set in our BackOffice under Settings → Configurations → Shared → Payment

ID	TYPE	VALUE
MobilePayV10.ClientId	Default	Not set
MobilePayV10.ClientSecret	Default	Not set
MobilePayV10.MerchantBrandId	Default	Not set
MobilePayV10.MerchantVat	Default	Not set

- Location id can be set for the shop in the “configurations” tab.

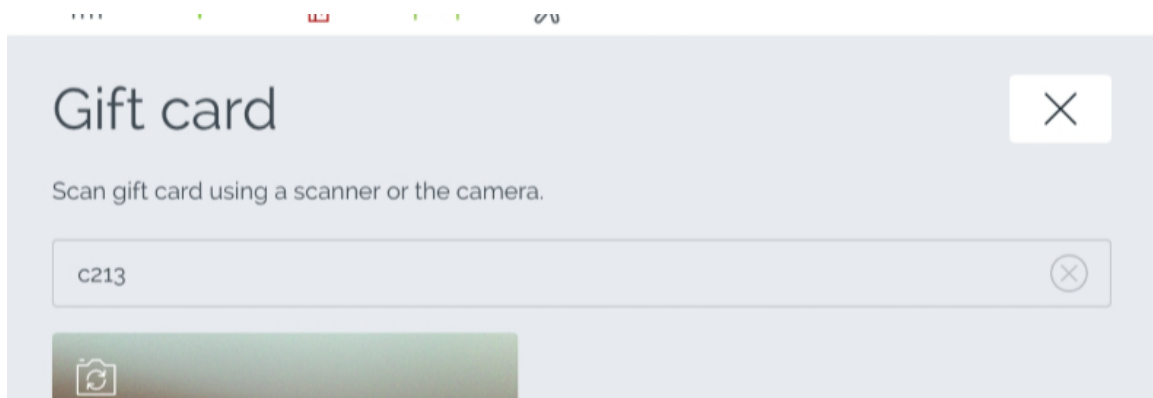
ID	TYPE	VALUE
MobilePayLocationId	Default	Not set
MobilePayV10.MerchantLocationId	Shop	54028

- In POS unit id can be registered in BO → Settings → MobilePay. Just enter MobilePay unit id and tap “register beakon”.



Possibility to search by giftcard reference

For better user experience we have added the possibility to search by part of the reference number. If more than one gift card is found, then more info should be entered to the search field.



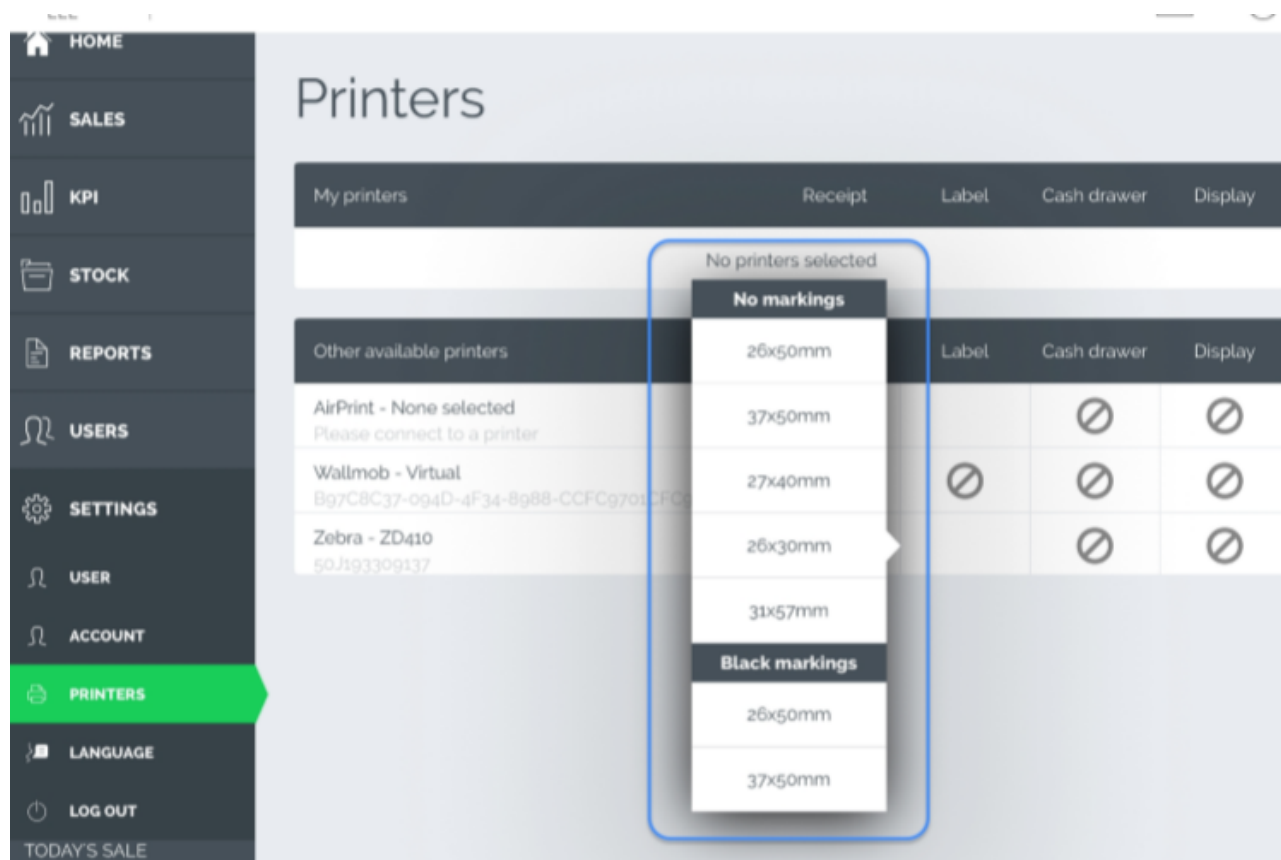
The screenshot shows a mobile application interface for searching gift cards. At the top, there's a header bar with a title 'Gift card' and a close button (X). Below the header, there's a subtitle 'Scan gift card using a scanner or the camera.' A search input field is present, containing the text 'c213'. To the right of the input field is a clear button (X). Below the input field, there's a camera icon and a blurred image of a gift card, indicating the scanning process.

Added support for Zebra label printers

As per our customers' request we have added support for Zebra labels printers. The following label formats are supported:

- 26x50mm no markings
- 37x50mm no markings
- 27x40mm no markings
- 26x30mm no markings
- 31x57mm no markings
- 26x50mm black markings
- 37x50mm black markings

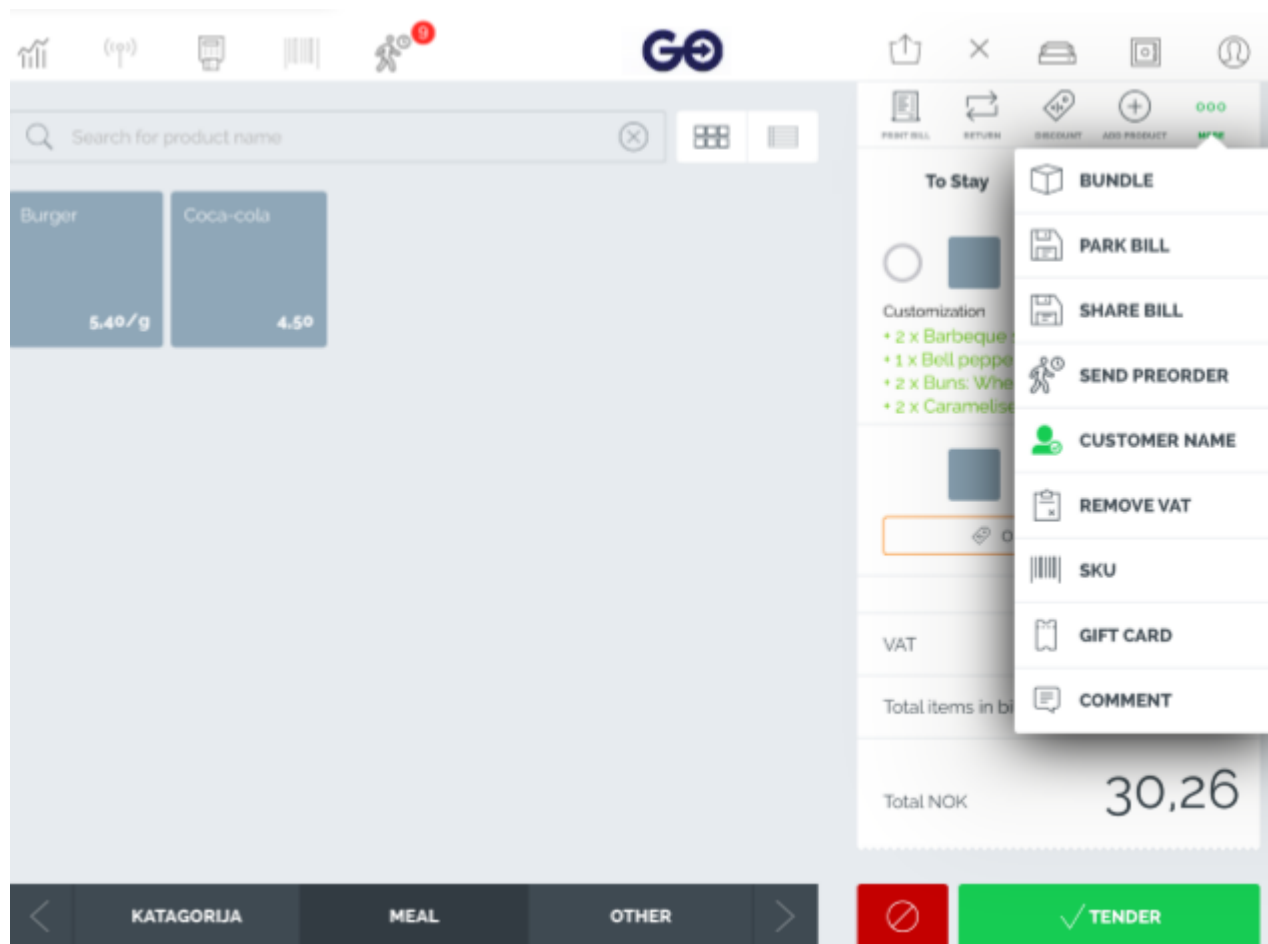
Once the label cell is clicked for the printer, a labels list appears. All you need to do is choose the label type you are using.



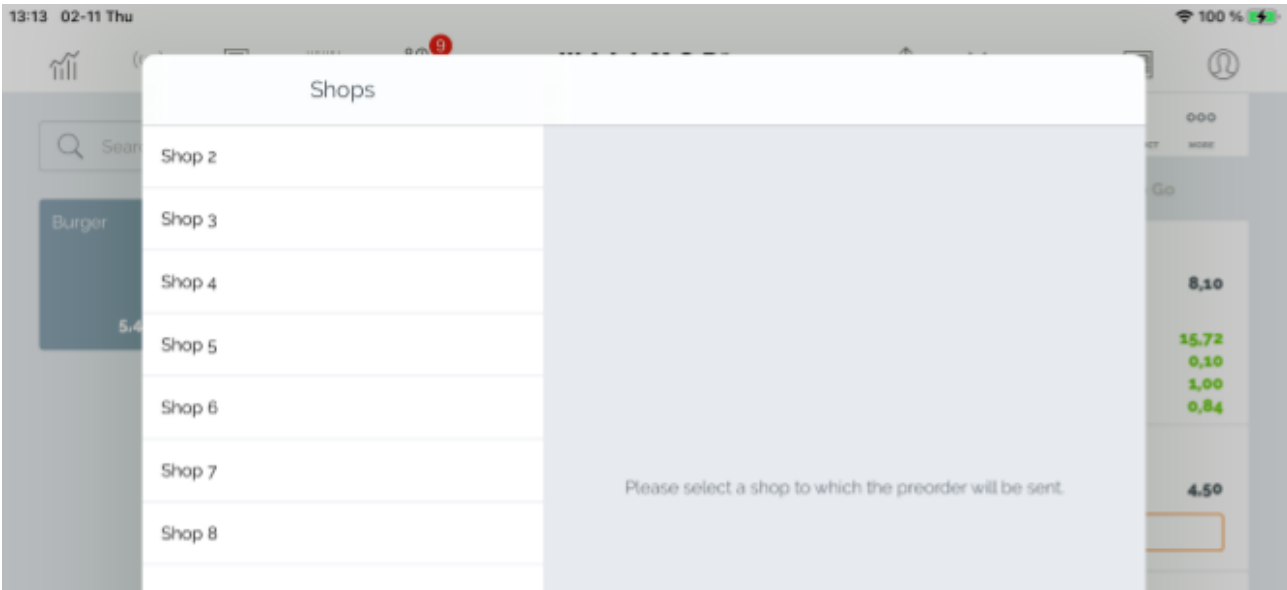
Possibility to send pre order to another shop

* Contact our support for enabling this feature.

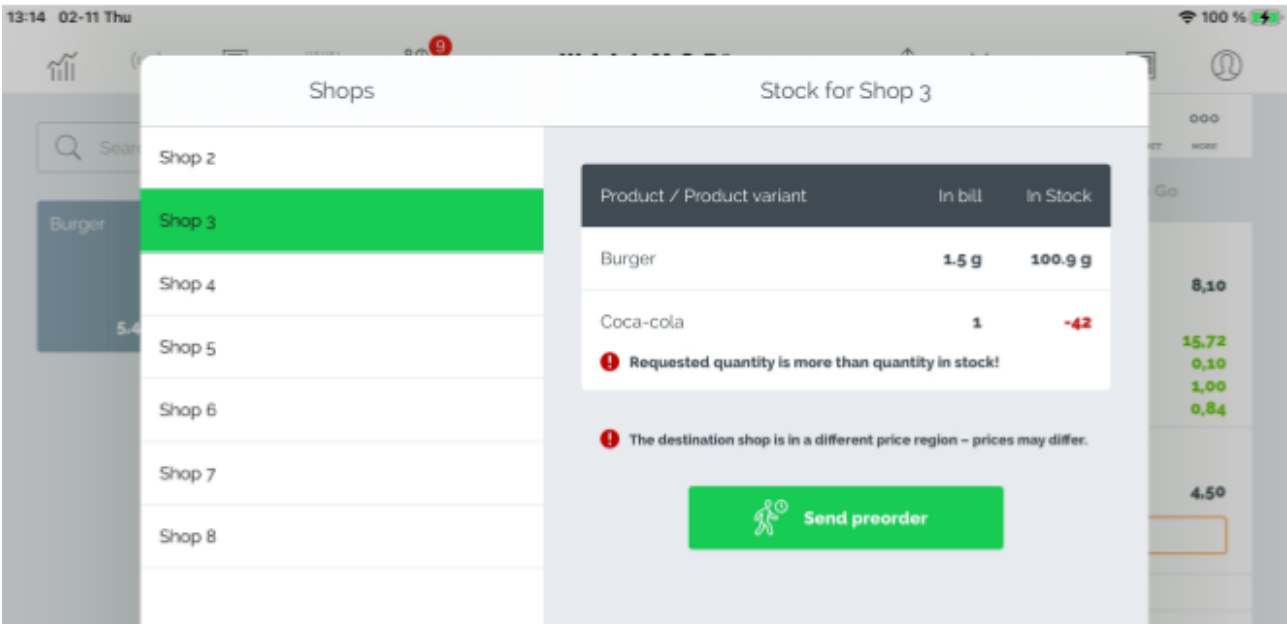
Possibility to send pre order to another of your shops. Just add some items into the bill like you normally would. Add customers to the bill and tap “More” in the menu above the bill.



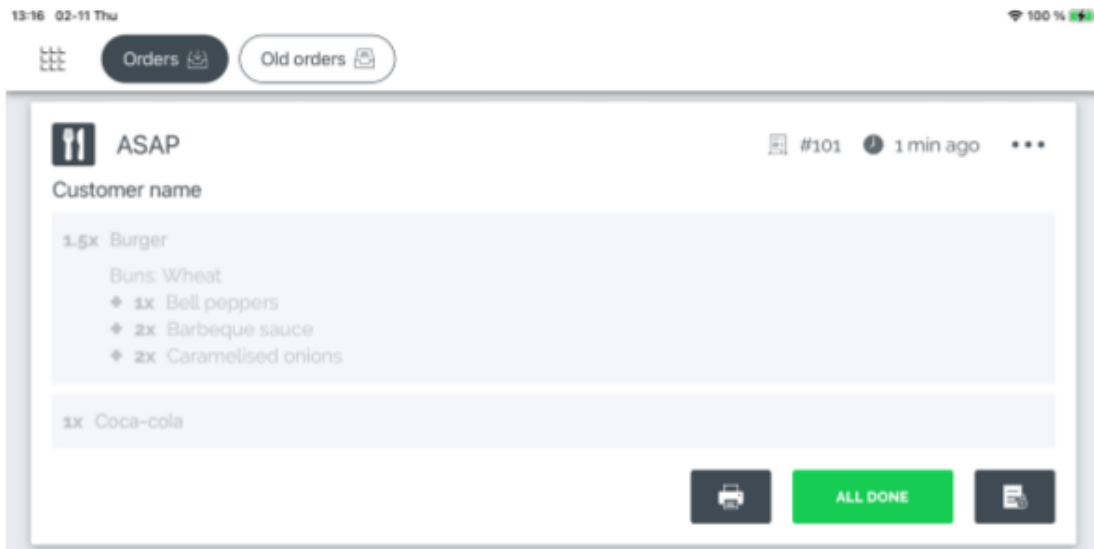
Now tap „send preorder“ button. When pushed, you get a list of your shops and select one.



When a shop is selected, the stocks of the products in the bill are shown for that shop. There will be notification if stocks are less than the quantity of the item in the bill. Also notification will be shown if the price region of the other shop is different.



Just tap “send pre order” and preorder will be created for your selected shop. You will be able to proceed with it from preorders view in that shop.



Important to notice that if the giftcard applied to the bill or added to the bill then it would not be possible to send pre order.

Loyalty points

Possibility for customers to get loyalty points by buying products and pay with those earned points for the order.

Setting up:

- Set loyalty exchange rate for the price region in our BackOffice under Settings→ Price regions. For example, 1.5 rate means 1 point is worth 0.67 euro.

The screenshot shows the 'Euriukas' BackOffice settings for 'Price regions'. The form includes the following fields and buttons:

- NAME:** Euriukas
- CURRENCY:** Euro (EUR)
- LOYALTY POINTS EXCHANGE RATE:** 1.5
- EXCHANGE RATE MARGIN:** 1
- TAX TYPE:** VAT
- VAT LABEL:** Vat rate
- DEFAULT VAT RATE:** 25 % Default
- TO GO VAT:** 10 % Reduced
- Buttons:** REMOVE PRICE REGION (red), UPDATE PRICE REGION (green)

- Set loyalty points customers should get when buying products in our BackOffice under Inventory → Products in “pricing” view. For example, when a customer will buy one coca-cola, he/she will get 10 loyalty points.

COCA-COLA

PRICE REGION: Default - NOK

Default
GROSS MARGIN: 39%

VAT RATE 25.00% [Default]	COST PRICE 0.05	RETAIL PRICE 4.50	LOYALTY POINTS 10	REMOVE
------------------------------	--------------------	----------------------	----------------------	--------

To Go
GROSS MARGIN: 39%

VAT RATE -- Use area default --	RETAIL PRICE 4.50	LOYALTY POINTS 5	REMOVE
------------------------------------	----------------------	---------------------	--------

CANCEL OK

- After the order is made in POS. Loyalty points will be calculated and shown for the customer in “More” → “Customer” view under info.

Customer Lookup

Search: custo

Offline Customers

Name	E-mail	Phone
------	--------	-------

Online Customers

Name	E-mail	Phone
Customer name	customer@gmail.com	123456789

Customer information

Address: -

Customer Number: D0CE2A45-7CA3-4BFA-8C90-DCE921C84D33

Loyalty points: 10

To Stay

Coca-cola 1x 4.50

OFFERS AVAILABLE

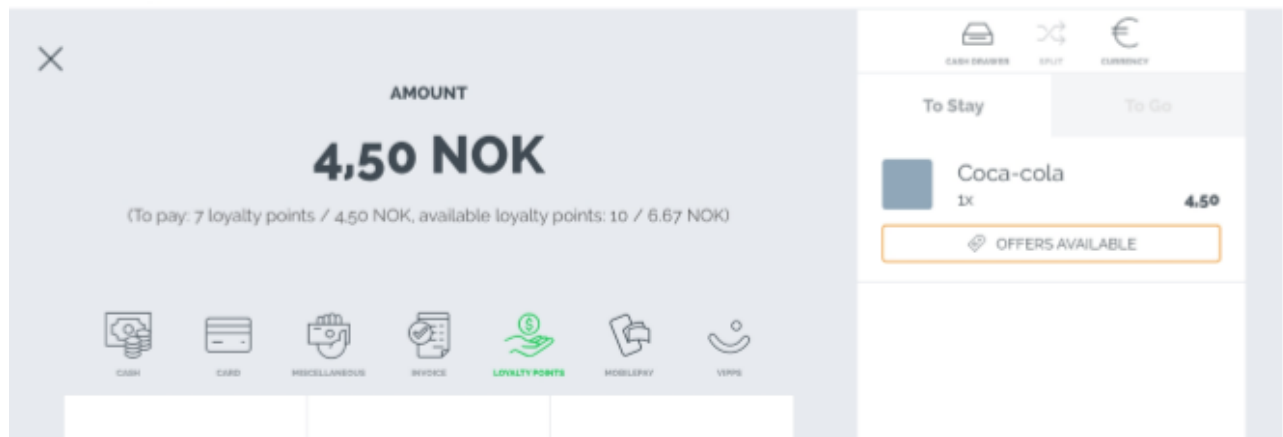
To Go

VAT 0.90

Total items in bill 1

Total NOK 4.50

- If a customer wants to pay with loyalty points, “loyalty points” tender should be chosen in the “Payment view”. Information about customer loyalty points will be shown and how much they are worth. After an order is completed, loyalty points will be subtracted from the customer.



Important notices:

- It would not be possible to pay by loyalty points in self checkout.
- If POS is used offline, loyalty points amount is not renewed for customers.
- Loyalty points are always rounded up.
- Amount of loyalty points on each item is always recalculated according to set discounts.

Display traffic light status in shared bills list

For quicker shared bill status check we have added a traffic light status on the orders listing in shared bills. Green light means all items are prepared, yellow light means that some items are prepared and red light means that no items are prepared.

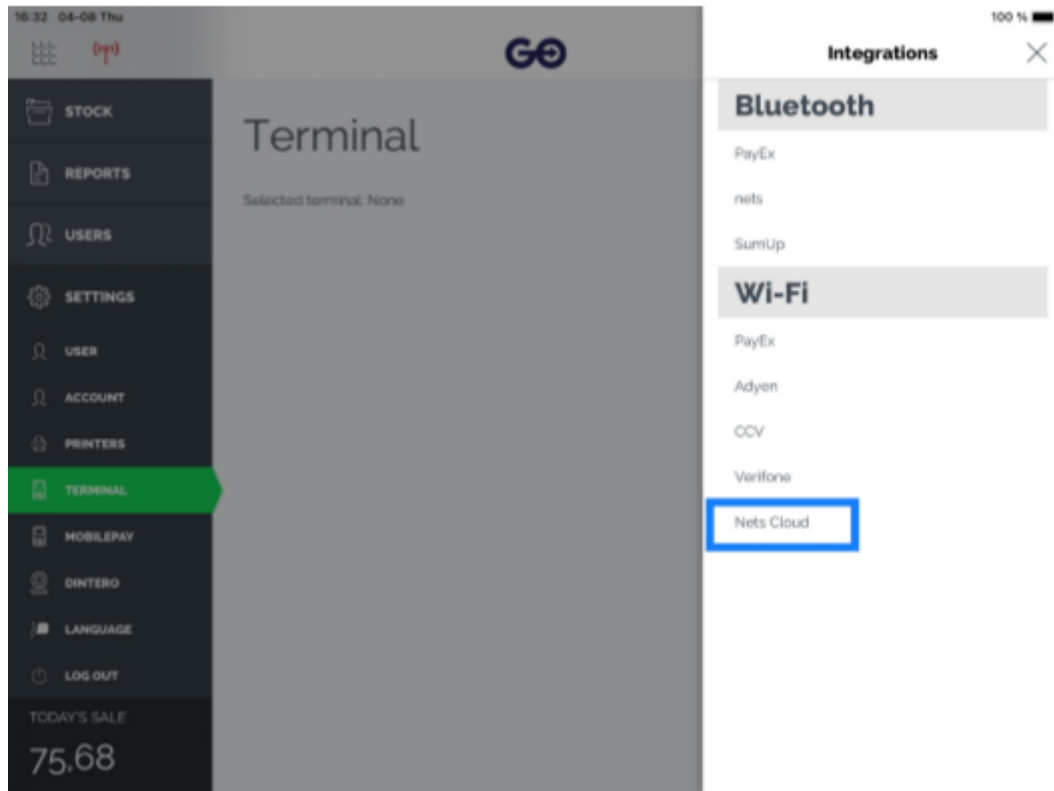
Shared bills

Filter on description

Date	Description	User	Register Name	Total	
12-02-2021 11:29	some items prepared	Shop Owner	#1	NOK 462,55	
12-02-2021 11:43	doesnt have preparable items	Shop Owner	#1	NOK 22,00	
12-02-2021 11:53	table 2	Shop Owner	#1	NOK 1 409,22	
12-02-2021 13:49	table 3	Shop Owner	#1	NOK 154,92	
12-02-2021 14:46	all items prepared	Shop Owner	23	NOK 200,40	
12-02-2021 14:46	all items prepared 2	Shop Owner	23	NOK 27,40	
12-02-2021 14:46	table 3	Shop Owner	23	NOK 59,00	
12-02-2021 14:46	no items prepared	Shop Owner	23	NOK 130,50	
12-02-2021 14:47	no items prepared 2	Shop Owner	23	NOK 1 902,90	

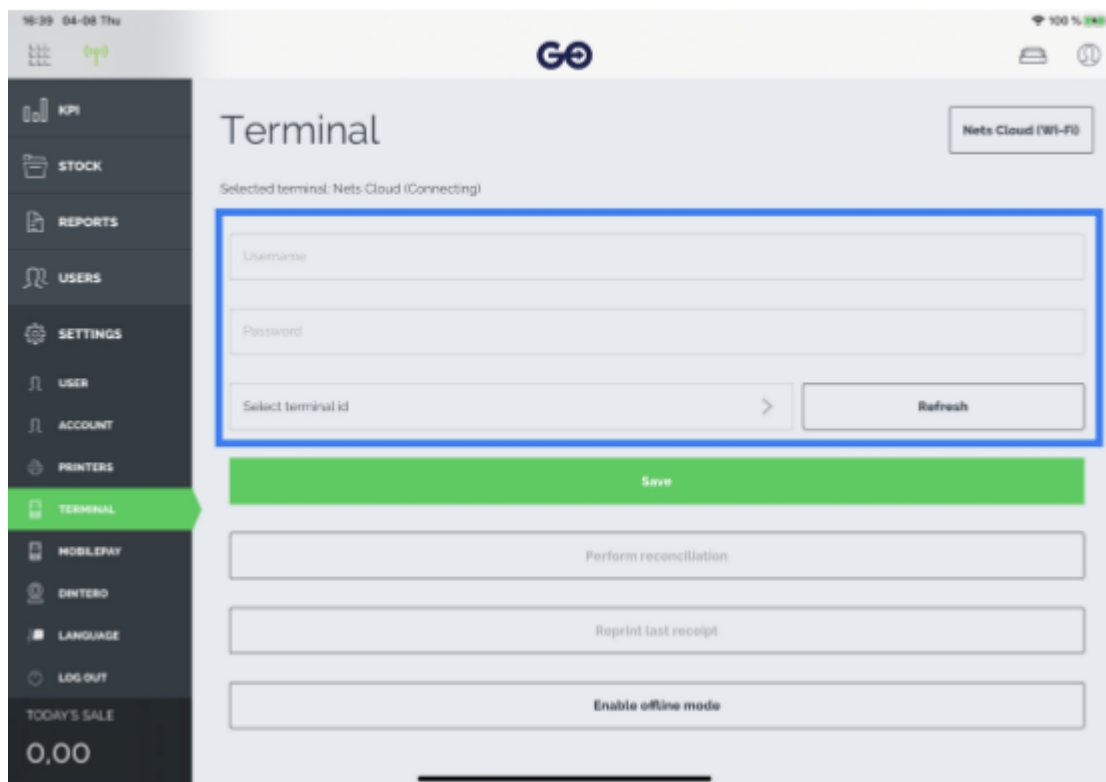
Terminals

Added Nets connect@cloud terminals to our terminal family. You can find it in POS Backoffice → Settings → Terminals.



Also selected terminals will not be cleared after master user logout.

Just enter your username, password and tap refresh to select the terminal by it's id. Then select the terminal and tap the “Save” button. When offline mode is enabled, the terminal will no longer be connected to the POS and the amount to pay should be entered manually to it.

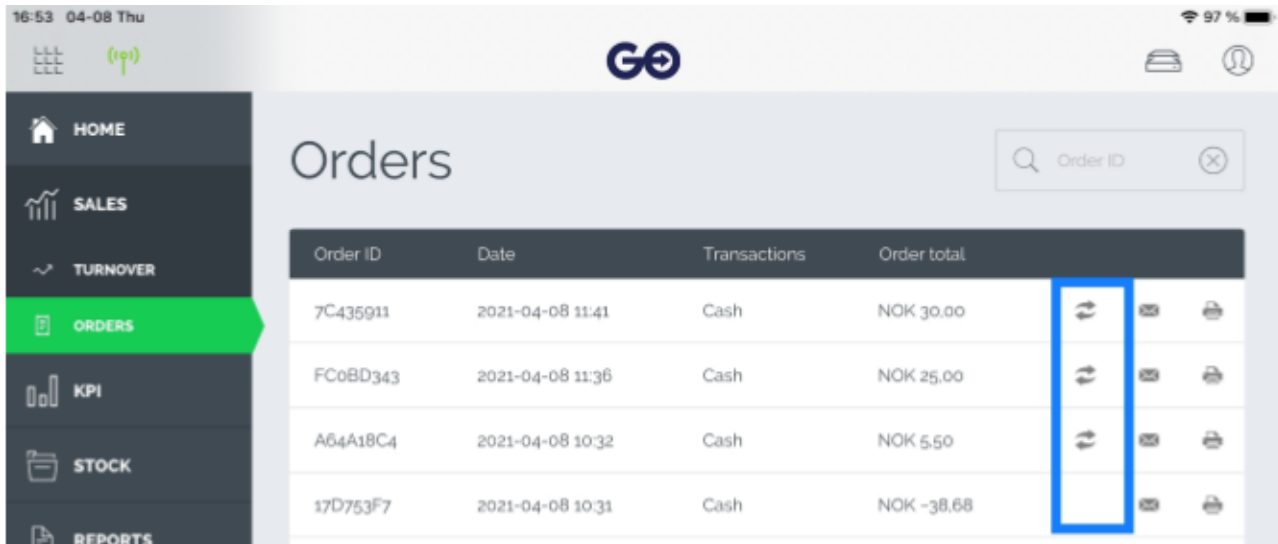


Possibility to merge shared bills

For better user experience we have added the possibility to merge one shared bill into another. Just tap on the shared bill and drag it to another shared bill, then drop. Items from the first bill that was dragged will be added to the second bill. Then the first bill will be deleted. Important: just items will be added, not comments, customer or other general order things.

Return button in POS Backoffice orders list

We have added a return button for the order in POS Backoffice orders list. Just tap it and you would be redirected to the return view with orders items to select for return.



Printers

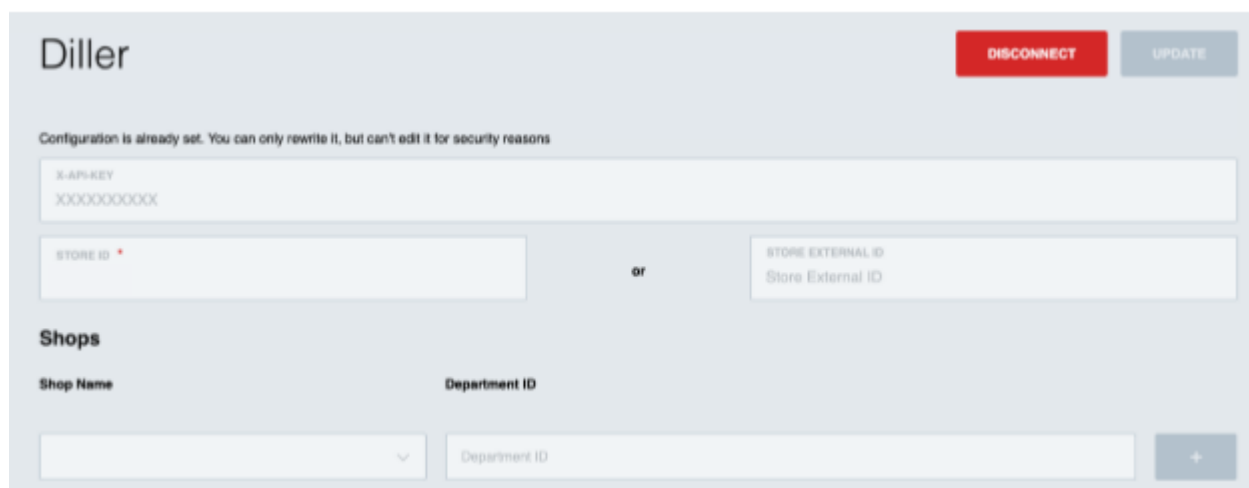
Only one printer will be allowed to select for receipt printing. Also printer icon that will show the selected printer status will be visible in the app main view.



Diller Customer Club integration

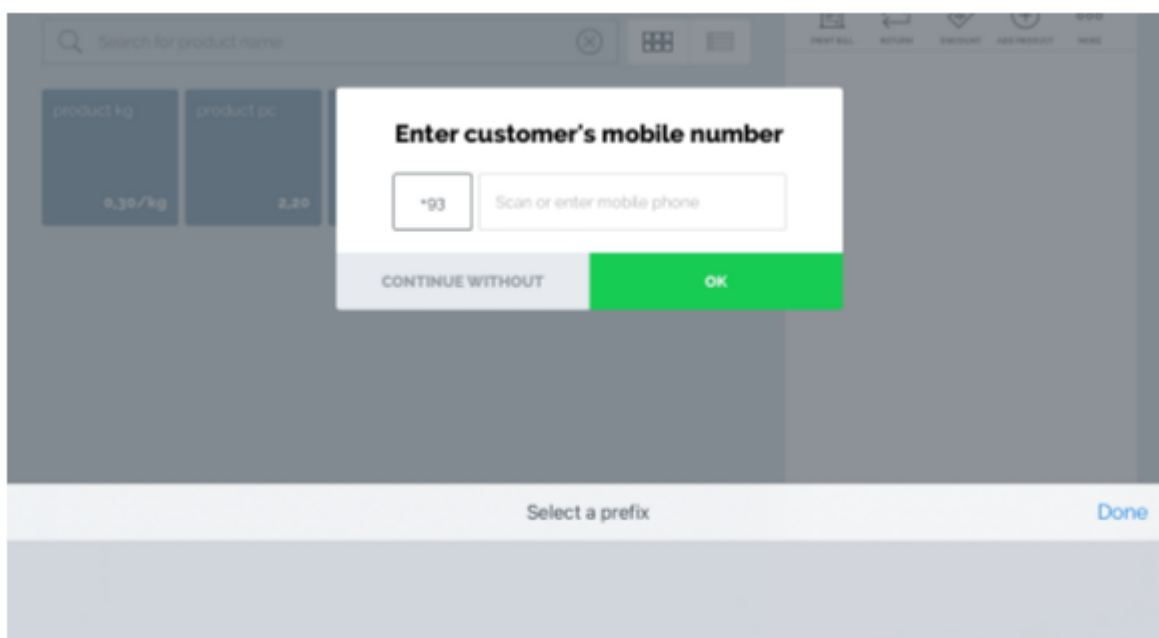
* Contact our support for enabling this feature.

We have implemented Diller Customer Club integration so your customers could enjoy their Diller discounts. To start using Diller, in our BackOffice → Settings → Integrations → Diller credentials should be set and saved.



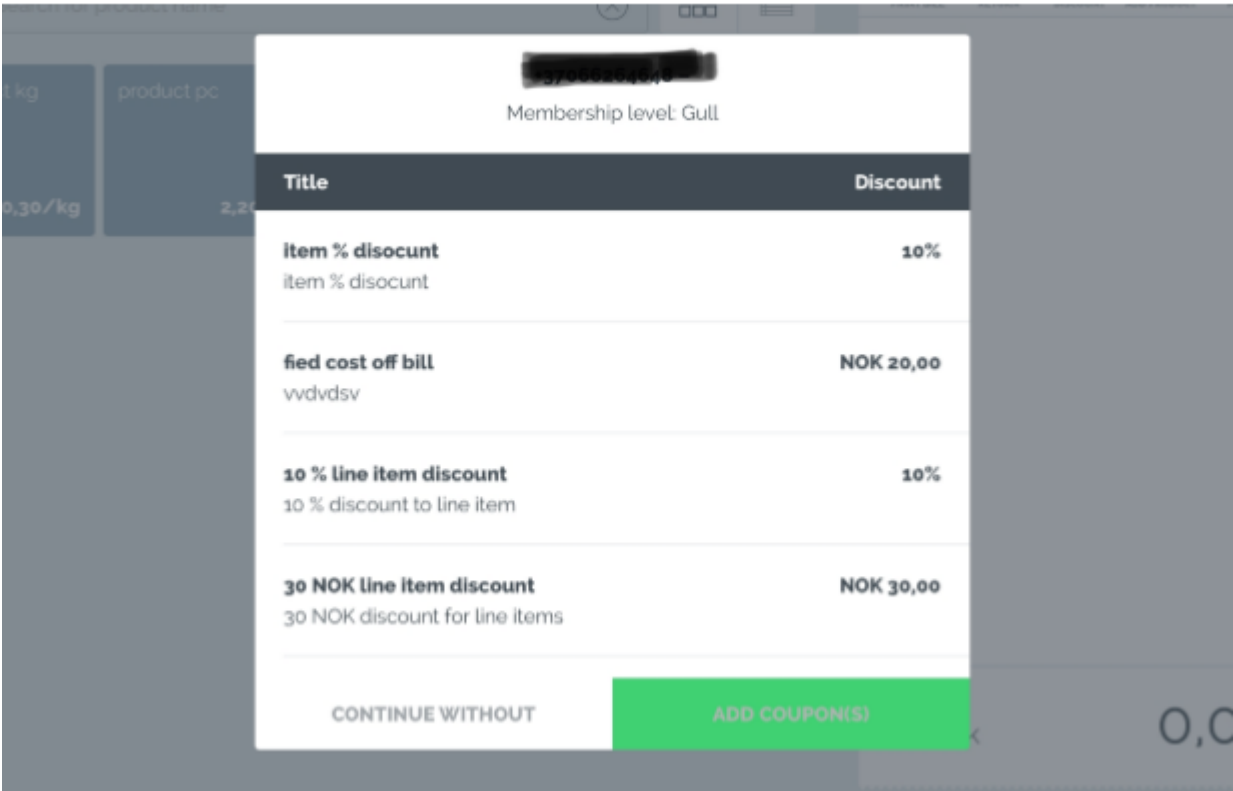
The screenshot shows the 'Diller' integration settings page. At the top, there's a 'DISCONNECT' button in red and an 'UPDATE' button in grey. Below this, a message states: 'Configuration is already set. You can only rewrite it, but can't edit it for security reasons'. There are two input fields: 'S-AP-KEY' with the value 'XXXXXXXXXX' and 'STORE ID' with a red asterisk. To the right of the 'STORE ID' field is an 'or' separator and a 'STORE EXTERNAL ID' field with the value 'Store External ID'. Below these fields is a section titled 'Shops' with two columns: 'Shop Name' and 'Department ID'. There are input fields for both, with a dropdown arrow on the 'Shop Name' field and a '+' button on the 'Department ID' field.

You can scan Diller customer card with scanner or enter customer phone number in the dialog, which will be shown after tapping on More → Customer Club.



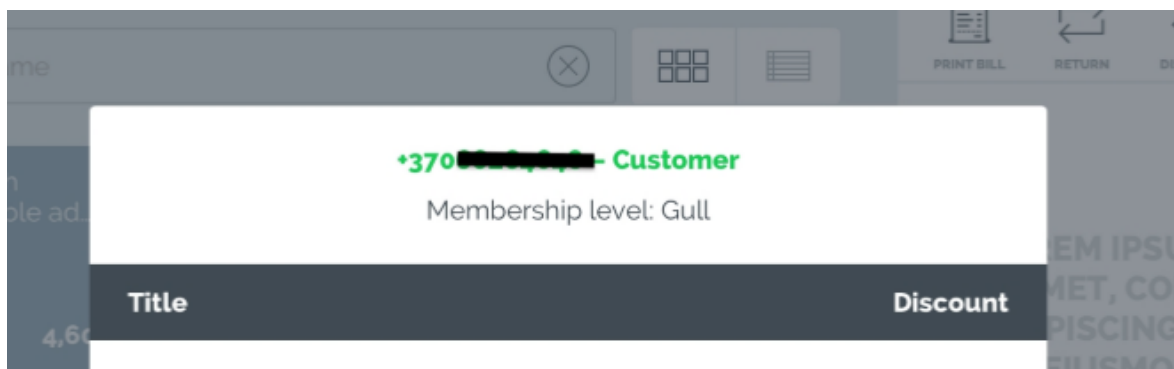
The screenshot shows a mobile application interface with a dialog box titled 'Enter customer's mobile number'. The dialog has a text input field with a placeholder 'Scan or enter mobile phone' and a '+93' country code selector. Below the input field are two buttons: 'CONTINUE WITHOUT' in grey and 'OK' in green. In the background, there's a search bar 'Search for product name' and two product cards: 'product kg' with '0.38/kg' and 'product pc' with '2.20'. At the bottom of the screen, there's a 'Select a prefix' label and a 'Done' button in blue.

Customer will be dismissed if you tap “Continue without”. After the customer phone number entered and OK is selected, coupons view will be shown where coupons can be selected to the bill. Coupons will be dismissed if you tap “Continue without”. If you want to add a discount, select the coupon from the list and tap “Add coupon”. Discount will be added to the bill.
Implemented

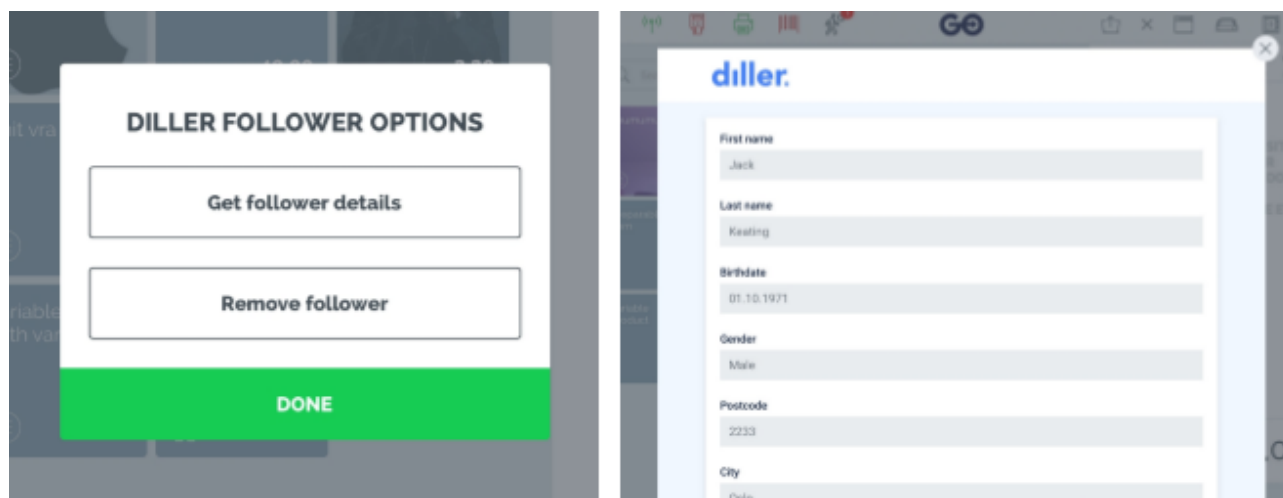


Diller customer info page

Possibility to see Diller customer info. When Diller customer is selected by entering his/her phone, a coupon view is shown. On top of the view customer phone and name will be shown. Just tapping on it, the customer info page from Diller will be shown.



If a customer is already selected, then tapping on menu “more” and then “customer club”, pop up will be shown with choices – remove customer or see his/her info.



Possibility to redeem same Diller stamp card a few times in the same order

* Contact our support for enabling this feature.

Diller has added a new possibility to autoStampStart. If this is selected for the stamp card in Diller, it will be possible to redeem the same stamp card multiple times in the same order.



Fixed price per product benefit added for campaigns

A new benefit has been added to campaigns and predefined discounts. Now you can set the price for each listed product. If campaign is qualified, the products should be given the set price in the bill.

The screenshot shows a web interface for configuring a 'fixed price per item' campaign. At the top, there are three tabs: 'DETAILS', 'QUALIFICATIONS', and 'BENEFITS'. Below the tabs, there are five radio button options: 'PERCENTAGE OFF', 'AMOUNT OFF', 'FREE ITEM(S)', 'FIXED PRICE PER PRODUCT' (which is selected), and 'FIXED PRICE'. Below these options, there are two checkboxes: 'SEARCH IN UNION OF CATEGORIES' (unchecked) and 'SHOW CATEGORIZED PRODUCTS' (checked). There are two search input fields: 'ADD ALL PRODUCTS FROM CATEGORY' and 'SEARCH PRODUCTS' (with a placeholder 'Start typing'). Below the search fields, there is a section titled 'ELIGIBLE PRODUCTS'. Inside this section, there is a table with one row. The row has a checkbox (checked), the text 'product pc', and a text input field containing '0.50'.

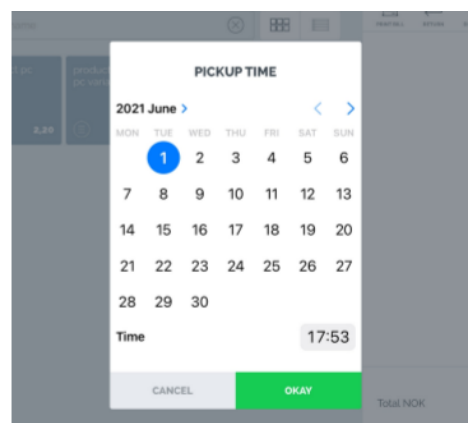
fixed price per item								
DETAILS QUALIFICATIONS BENEFITS								
<input type="radio"/> PERCENTAGE OFF <input type="radio"/> AMOUNT OFF <input type="radio"/> FREE ITEM(S) <input checked="" type="radio"/> FIXED PRICE PER PRODUCT <input type="radio"/> FIXED PRICE								
<input type="checkbox"/> SEARCH IN UNION OF CATEGORIES <input checked="" type="checkbox"/> SHOW CATEGORIZED PRODUCTS								
ADD ALL PRODUCTS FROM CATEGORY								
SEARCH PRODUCTS Start typing								
ELIGIBLE PRODUCTS								
<table border="1"><thead><tr><th colspan="3">Uncategorized</th></tr></thead><tbody><tr><td><input checked="" type="checkbox"/></td><td>product pc</td><td>0.50</td></tr></tbody></table>			Uncategorized			<input checked="" type="checkbox"/>	product pc	0.50
Uncategorized								
<input checked="" type="checkbox"/>	product pc	0.50						

As all campaigns will not be summed with voucher and bundle discounts.

Possibility to add pick up time for the order

* Only using KDS. Contact our support for enabling this feature.

Added the possibility to add pick up time to the order. You can do this by going to More→ Pick Up time in the menu above the bill. Pick up time table will be shown where you be able to select the time.



will

Verifone PSDK terminal integration

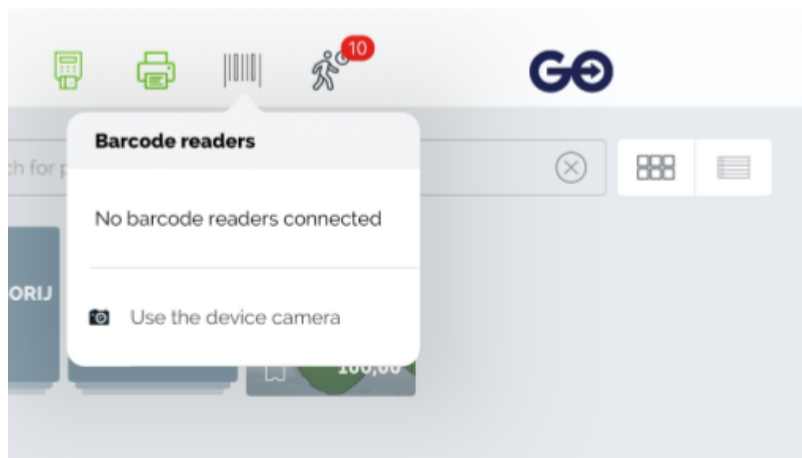
* Contact our support for enabling this feature.

Implemented integration for Verifone PSDK terminal. It can be found in our POS BO → Settings → Terminals list.

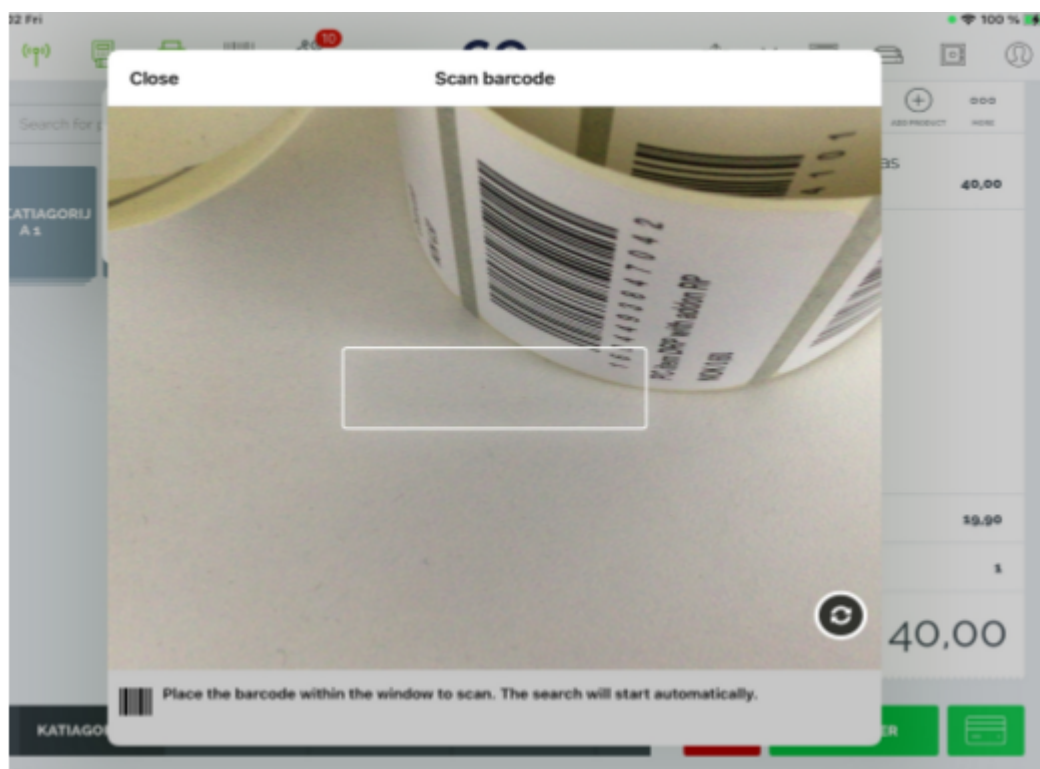


Device camera as a scanner

Possibility to use device camera as a scanner. Just tap on the scanner icon in our POS.



And scan the barcode.



Giftcards will be shown as products in product grid

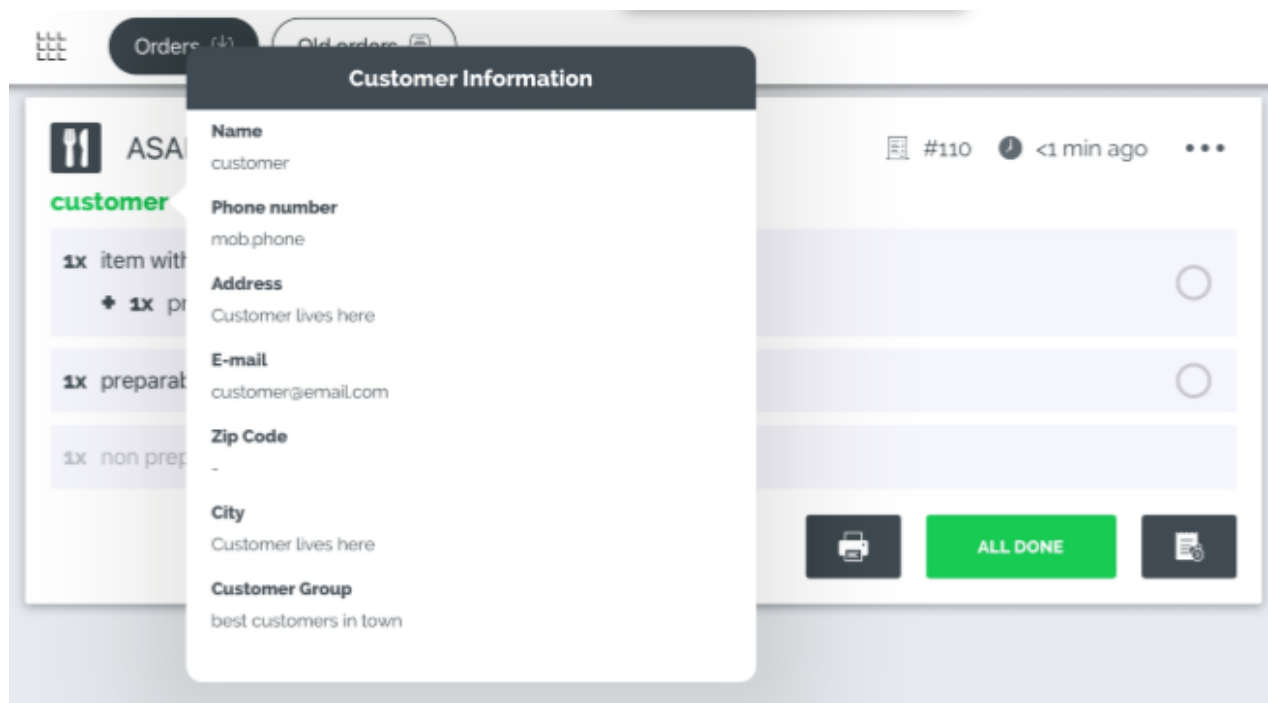
Sell a giftcard even faster! Giftcards will be shown in the product grid as products and can be added to the bill much faster. There will still be possibility to add giftcards from giftcards view.

Get order by scanning QR code

Possibility to add orders to the bill by scanning a QR code. When a QR code of the format “fetch_order:ORDER_ID” is scanned, POS will look for the order. Only not paid and not canceled orders will be added to the bill successfully.

Customer info shown in preorder view

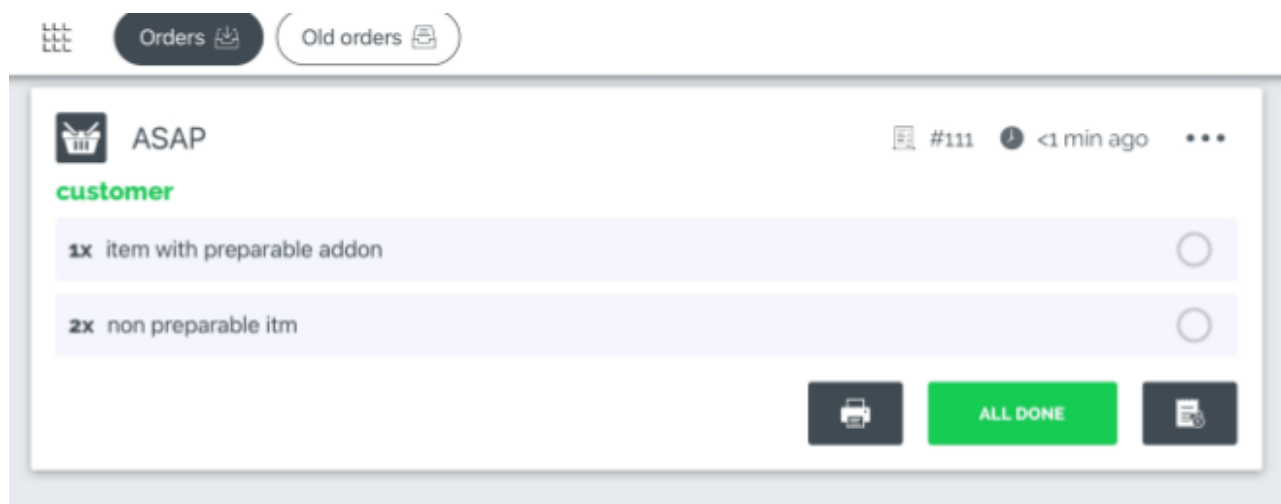
When tapping the customer name, info will be shown.



Finish preorder when only non food items are sold

* Contact our support for enabling this feature.

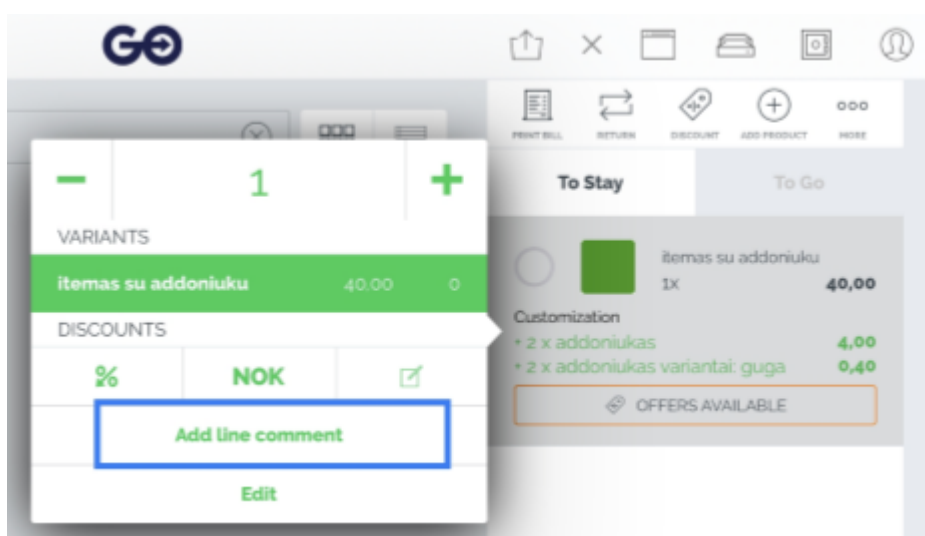
Now it will be possible to mark preorders as finished by tapping the “All done” button in preorders view when only non food items are sold. Also it will be possible to mark them as finished.



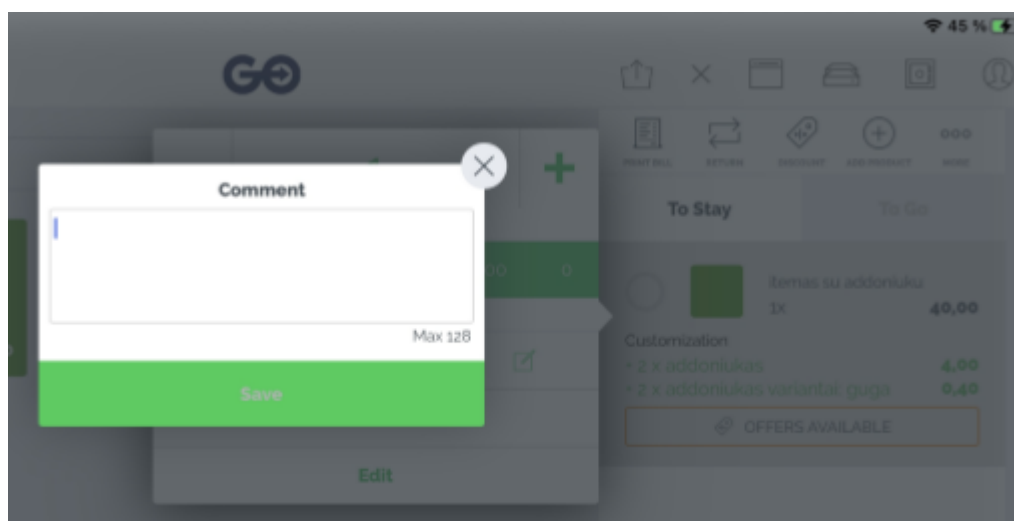
Adding comment to the bill item

* Contact our support for enabling this feature.

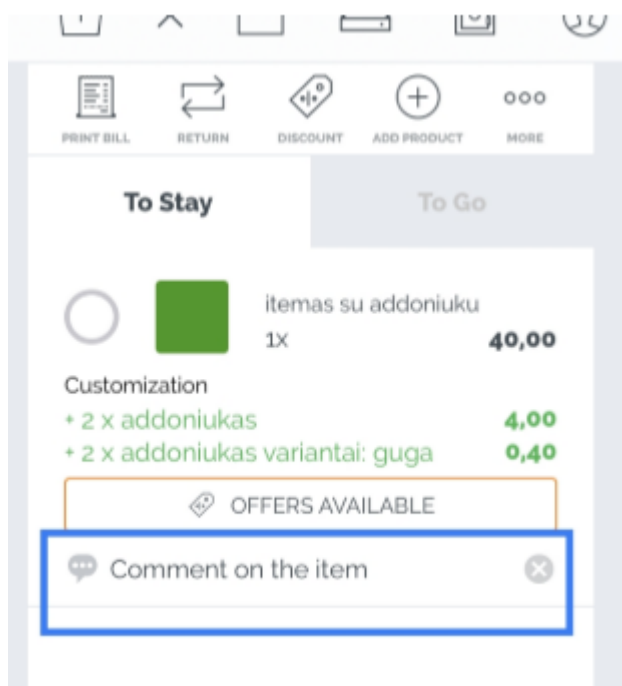
From this new version, it will be possible to add comments to the item added to the bill. Just tap on the item, and the editing box will show up.



Tap on the “Add line comment” and the comment view will show up.



Enter a comment and tap “save”. And a comment will be shown in the bill, under the item. It will also be shown in our Kitchen Display System.



Return slips printing

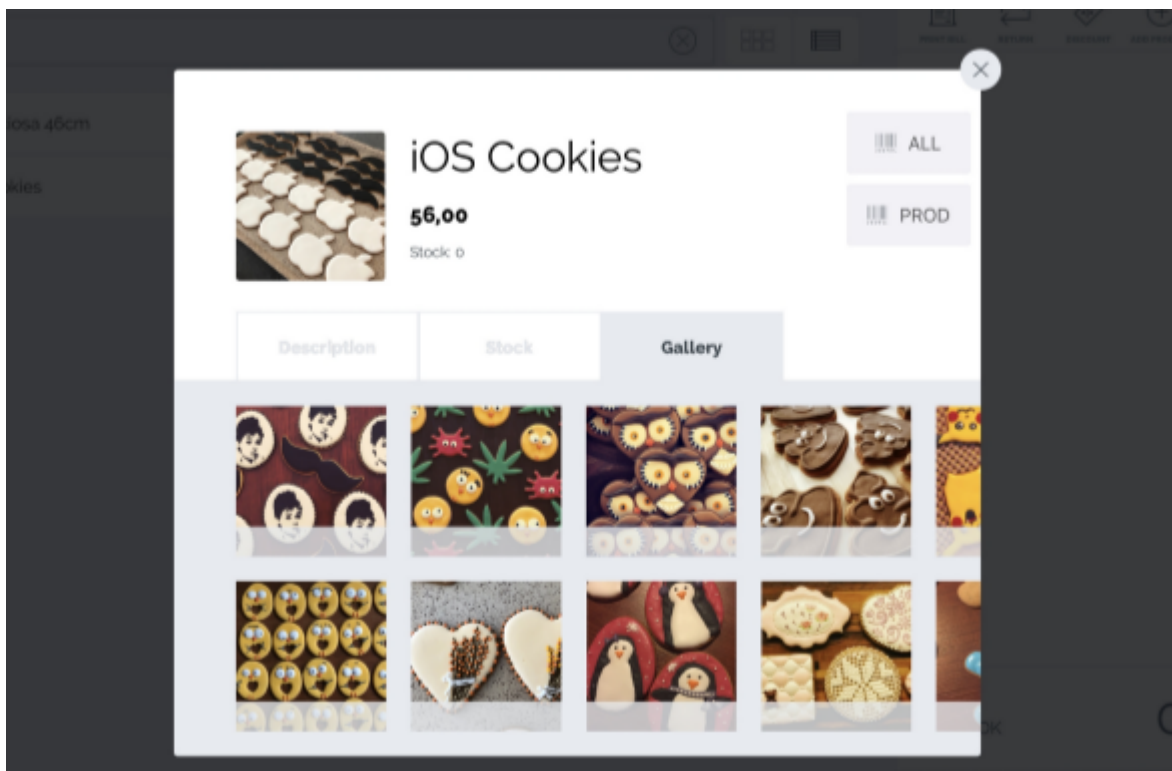
* Contact our support for enabling this feature.

Possible to print the return slip for the order. Customer buying a gift for a friend? Just print this slip, no price info will be shown. To print the slip, just tap the icon near the order in the BackOffice → Sales → Orders.

Orders				Order ID			
Order ID	Date	Transactions	Order total				
661B505E	2021-10-15 16:19	Cash	NOK 150.00				
5A5A6A1B	2021-10-14 17:41	Cash	NOK 40.00				
7791E4C8	2021-10-14 17:36	Invoice	NOK 36.00				
0EDB62D5	2021-10-14 17:25	Card	NOK 50.00				

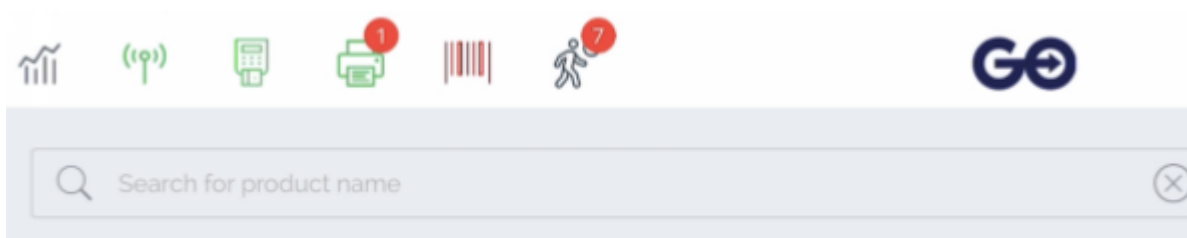
Product image galleries

You can save multiple images in our Web BackOffice. All those images for the item will be shown in the product info view under tab “Gallery”.



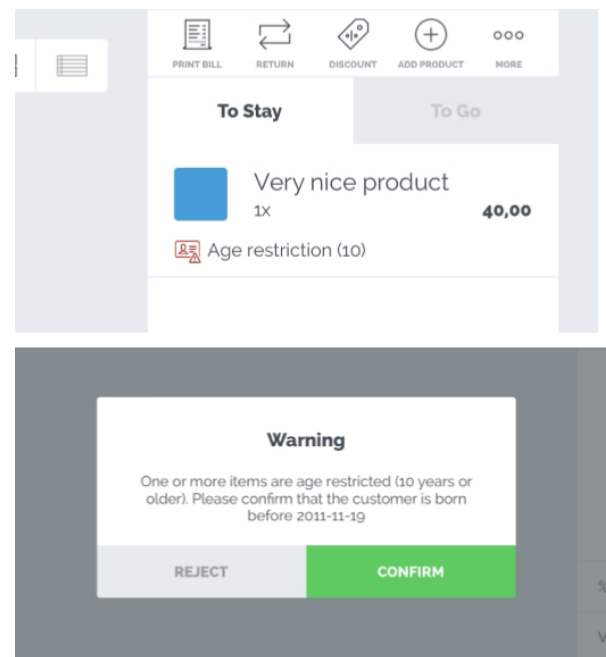
Print queue

Possible to reprint receipts that failed to print due to printer error. When the printer becomes available again, red bubble on the printer icon will show the number of receipts that are cached. Just tap on the printer icon and tap “Print cached receipts”.

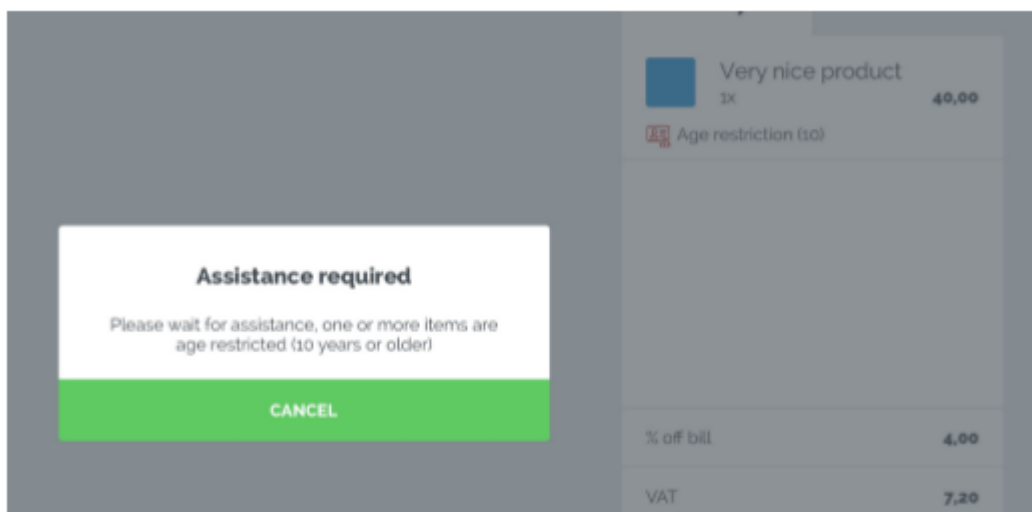


Age verification changes

Age verification will be needed once before going to the payment view. To indicate that items need verification, an icon will be shown in the bill.



In self-checkout mode it will show alert that assistance is needed



Login to user by scanning card from sales mode

Now scanning an operator card that has the login SKU of the user which starts with prefix 2948 and is in ean13 format, it will be possible to login to a new user.

Login SKU can be set for the user in our Web BackOffice → Users → User view

User of the shop

FULL NAME *
User of the shop

E-MAIL
E-mail

ADDRESS
Address

CITY
City

COUNTRY
Country

SHOPS
Enter shop names

SELECT ROLE *
Management

USER NUMBER
User number

PINCODE
Pincode

LOGIN SKU
2948150160368

PASSWORD
Password

Dialog to confirm the action will be presented.

Do you want to switch the user?

The current user will be logged out and the scanned one will be logged in.

CANCEL PROCEED

Checkout codes for ITAB exit gate * Contact our support for enabling this feature.

Barcode will be printed on the order receipt instead of QR code. Scanning this barcode will open exit gates in the shop.

Pusher messaging service

* Contact our support for enabling this feature.

Possibility to use real-time communication between our apps and API via Pusher.

Table connected to the bill

* Contact our support for enabling this feature.

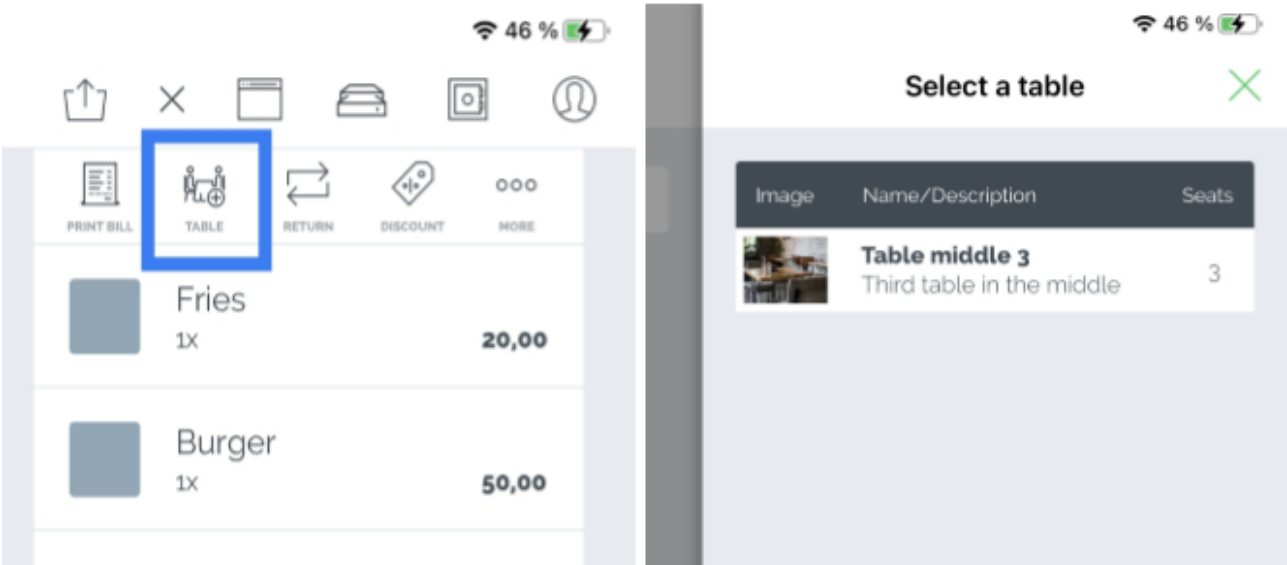
Possible to connect the table to the bill. In our BackOffice → Shops → Select your shop. Select tab with the name “Tables”. Here you can create table that belongs to that shop. Just enter name, set it to active and tap “add table”. If necessary you can enter information about seats, description, add picture. After this tap “update shop”.

The screenshot shows the 'Your shop' management interface. At the top, there's a navigation bar with icons for SALES, STOCKS, INVENTORY, SHOPS, DISCOUNTS, GIFT CARDS, USERS, SETTINGS, and LOG OUT. Below this, the 'Your shop' section has tabs for DETAILS, OPENING HOURS, VIPPS, TABLES (which is selected and highlighted with a blue box), and CONFIGURATIONS. The 'NEW SHOP TABLE' form is displayed with the following fields:

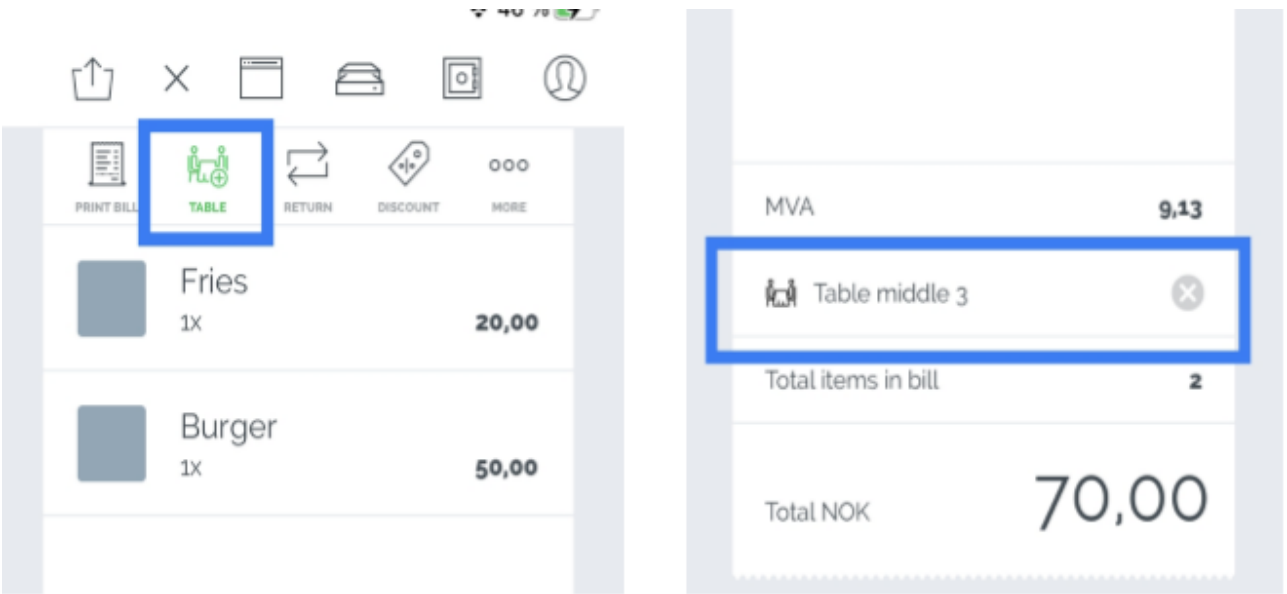
- TABLE ID:** 32195508-2124-423b-c4e5-44e077e6b168
- NAME:** Table middle 3
- SEATS:** 4
- DESCRIPTION:** Third table in the middle
- ACTIVE:** Checked (indicated by a purple checkmark icon)

At the bottom right of the form, there is a green button labeled 'ADD TABLE' which is highlighted with a blue box. Below the form, there are two buttons: 'REMOVE SHOP' (red) and 'UPDATE SHOP' (green).

“Table” icon should appear in the menu above the bill. Tap this icon and popover with the list of the active tables you have created for the shop in our BackOffice will pop up.



Select the table you require and it will be automatically assigned to the bill.



If you choose to share the bill, in shared bill view bills will be grouped by table.

Shared bills

×

Filter on description

Date	Description	User	Register Name	Total
No table				
11-11-2021 18:01	at a bar	Shop Owner	nono	NOK 4 141.88
Table: Table middle 3				
14-01-2022 11:45	shared bill	Shop Owner	nono	NOK 70,00

If no table was assigned to the bill, you can still assigned it when sharing the bill.

PRINT BILLTABLERETURNDISCOUNTMORE

Coca Cola
3X12,00

Share bill

Enter description

Select a table

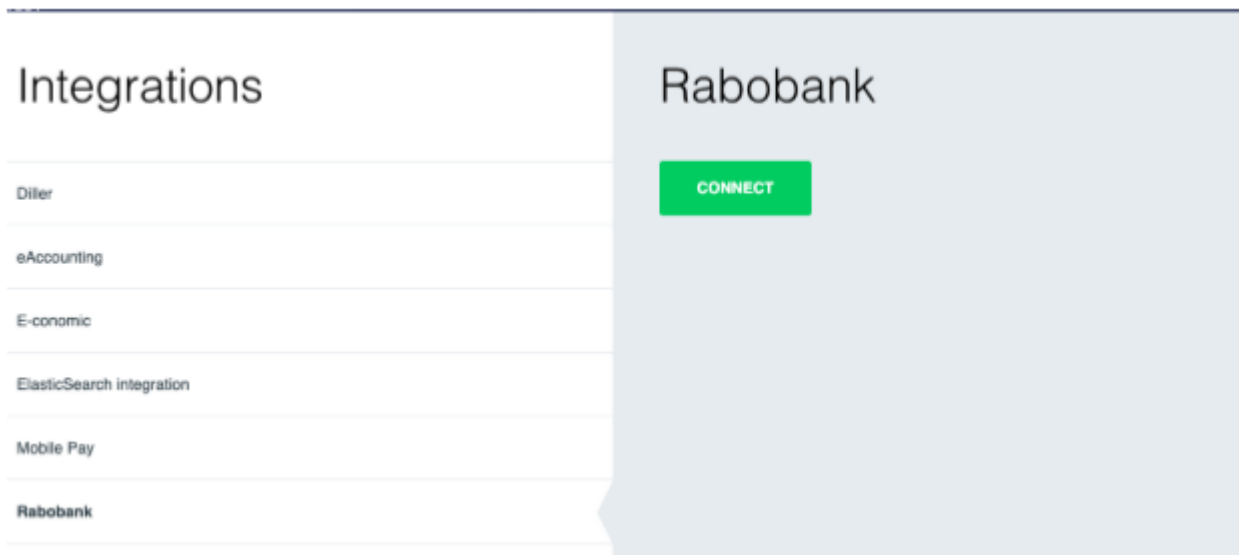
Table middle 3

CANCELOK

Rabobank Omnikassa integration

* Contact our support for enabling this feature.

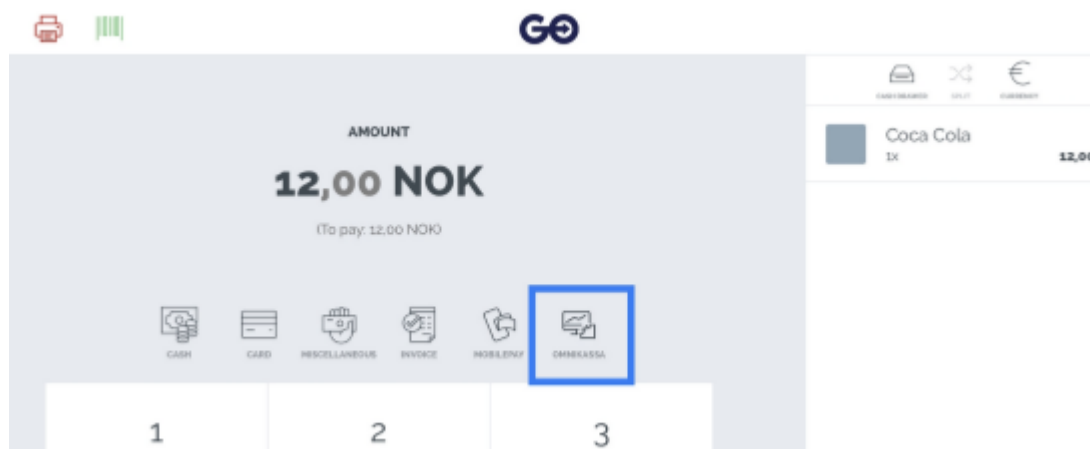
We have implemented integration with Rabobank Omnikassa service. In our BackOffice → Settings → Integrations select Rabobank and tap “connect”.



Enter credentials that you have from Rabobank and tap “update”.

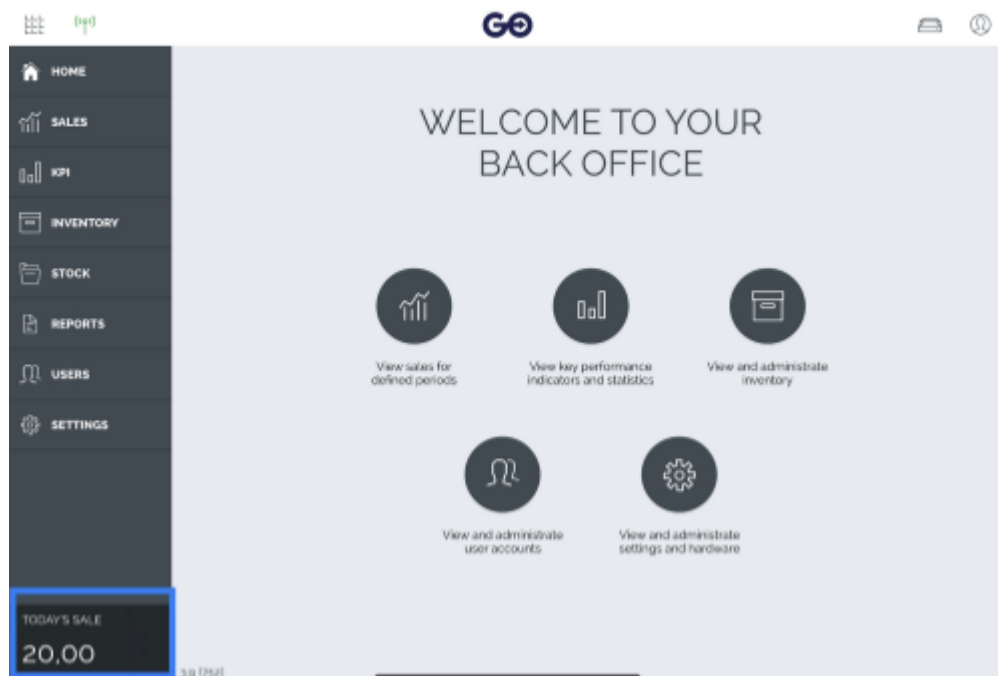
A screenshot of the 'Rabobank' integration configuration form. At the top left is the 'Rabobank' title, and at the top right are 'DISCONNECT' and 'INVALID' buttons. The form is divided into two sections: 'Omnikassa API' and 'SmartPin'. Under 'Omnikassa API', there are two input fields: 'SIGNING KEY' (with a red asterisk and placeholder 'Signing key') and 'REFRESH TOKEN' (with a red asterisk and placeholder 'Refresh token'). Under 'SmartPin', there are two input fields: 'CLIENT SECRET' (with a red asterisk and placeholder 'Client secret') and 'CONTACT NUMBER' (with a red asterisk and placeholder 'Contact number').

Omikassa will be shown as a payment type in Payment View. Just select it, tap “tender” and QR code will be generated. Scan the QR code with your phone camera and you will be redirected to Omnikassa payment system.



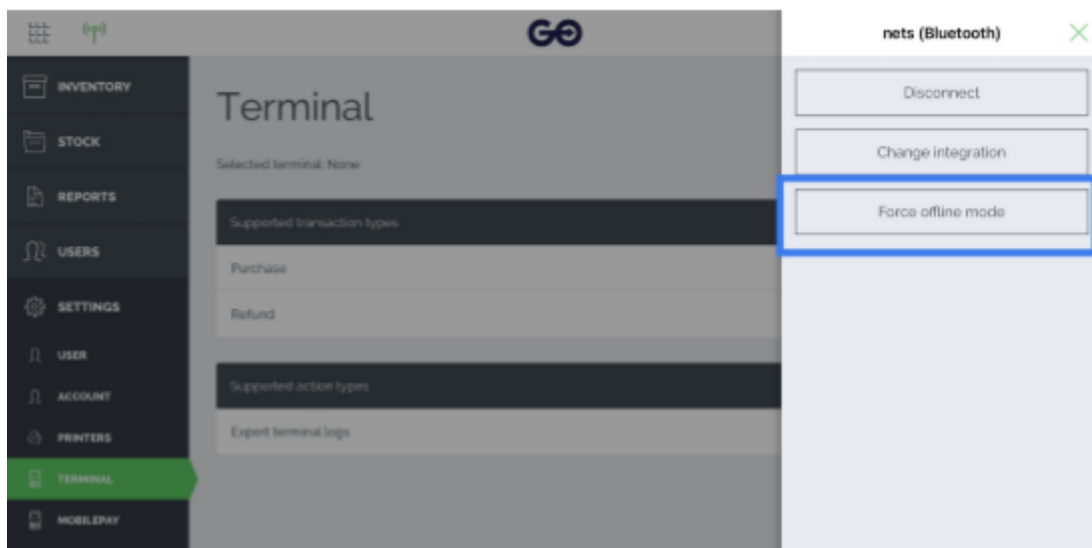
Today's sale

Today's sale can be shown or hidden in our POS. You can control it in our BackOffice → Settings → Configurations for the master user. Or in under Users → Roles → Configurations for each role.



Offline NETS terminal mode

From this version it will be possible to use Nets Bluetooth terminal in Offline mode. In POS BO → Settings → Terminals → tap on your connected terminal and tap “force offline mode”. Now it is possible to use the terminal offline with the cards that have that possibility.



Additional payment methods

It is possible to add numerous other payment methods like payment cards, gift cards, vouchers, mobile pay etc. Descriptions on how to do this are available in other 'How to'-documents.

Peripherals

Lots of equipment can be added to ease or/and improve the sales process for the cashier and the customer such as receipt printers, item scanners and payment terminals. Descriptions on how to do this are available in other 'How to'-documents.

Our hardware recommendations can be found here:

[Equipment recommended by ExtendaGO.](#)

Feel free to use equipment you already have, get it yourself or buy from our partner: [Visma Exso online store.](#)

Backoffice

The backoffice web page is an easy to use administrator tool for the store and/or the chain of stores. Examples of some of the functions:

- user administration
- product and inventory management
- campaign management
- customer administration
- sales reporting

