



Loyalty points

Last updated 2022-01-15

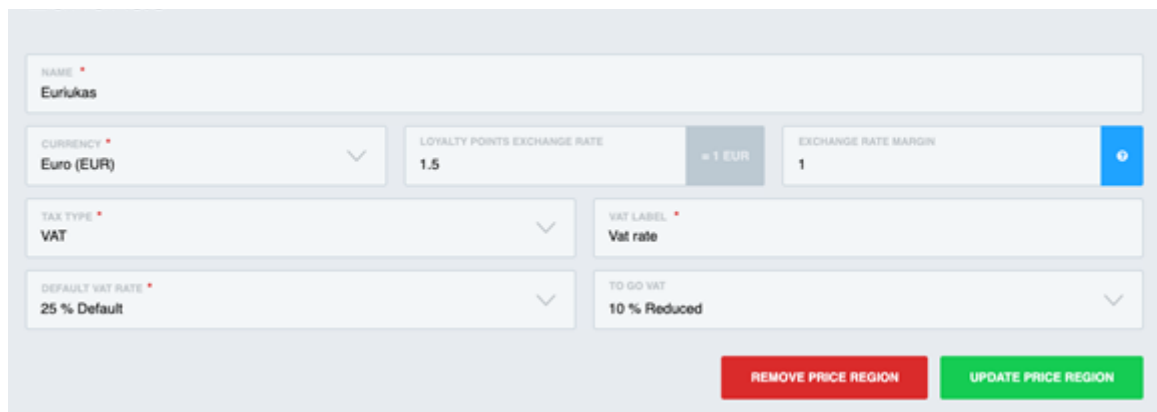
NAME *		
Euriukas		
CURRENCY *	LOYALTY POINTS EXCHANGE RATE	EXCHANGE RATE MARGIN
Euro (EUR) ▾	1.5 = 1 EUR	1 ⓘ
TAX TYPE *	VAT LABEL *	
VAT ▾	Vat rate	
DEFAULT VAT RATE *	TO DO VAT	
25 % Default ▾	10 % Reduced ▾	
REMOVE PRICE REGION		UPDATE PRICE REGION

Loyalty points

Possibility for customers to get loyalty points by buying products and pay with those earned points for the order.

Setting up:

- Set loyalty exchange rate for the price region in our BackOffice under Settings→ Price regions. For example, 1.5 rate means 1 point is worth 0.67 euro.

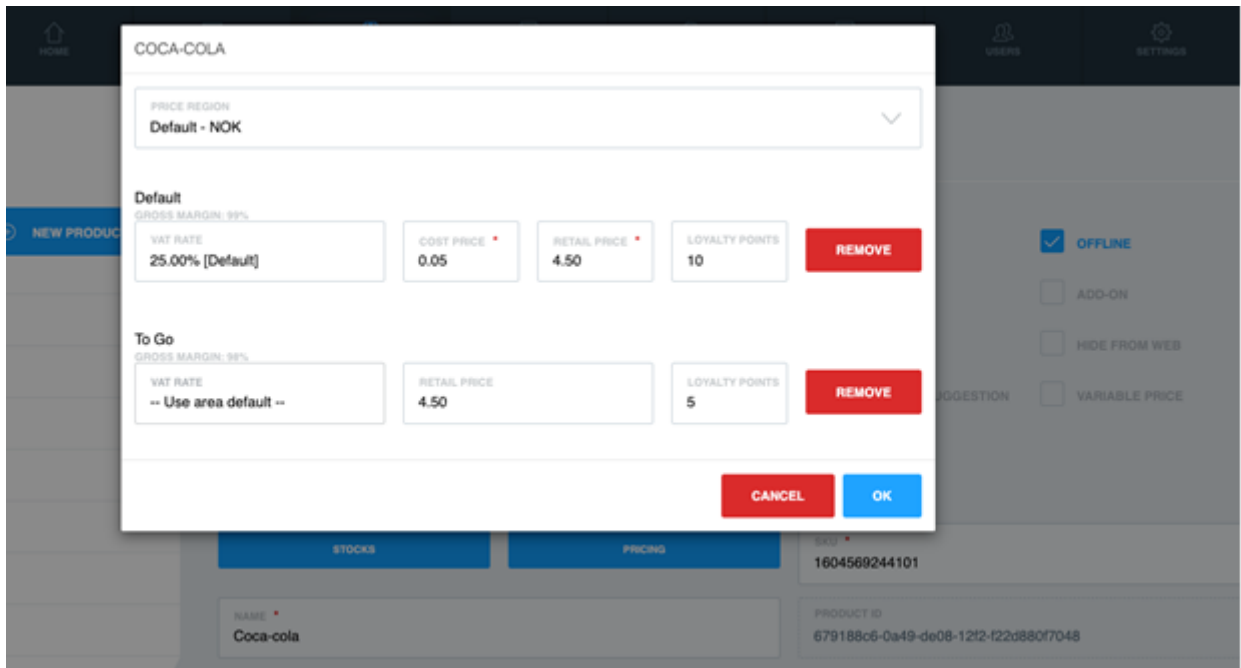


The screenshot shows a form for configuring a price region. The fields are as follows:

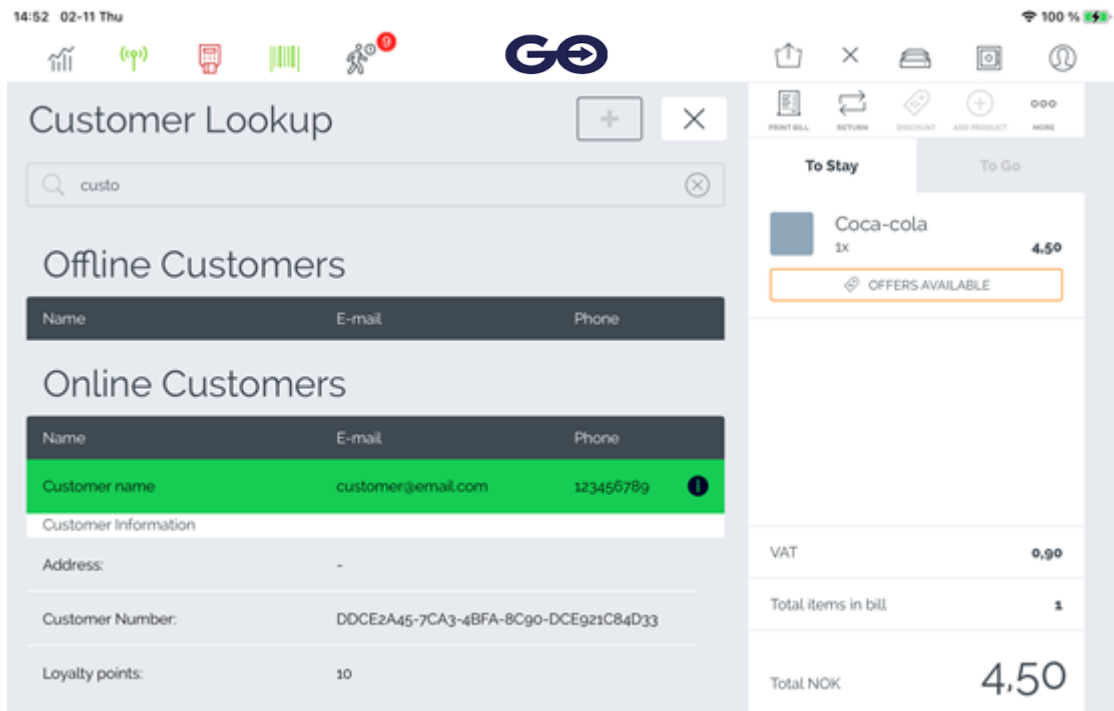
NAME *	Eurikas		
CURRENCY *	LOYALTY POINTS EXCHANGE RATE	= 1 EUR	EXCHANGE RATE MARGIN
Euro (EUR)	1.5		1
TAX TYPE *	VAT LABEL *		
VAT	Vat rate		
DEFAULT VAT RATE *	TO GO VAT		
25 % Default	10 % Reduced		

At the bottom right, there are two buttons: "REMOVE PRICE REGION" (red) and "UPDATE PRICE REGION" (green).

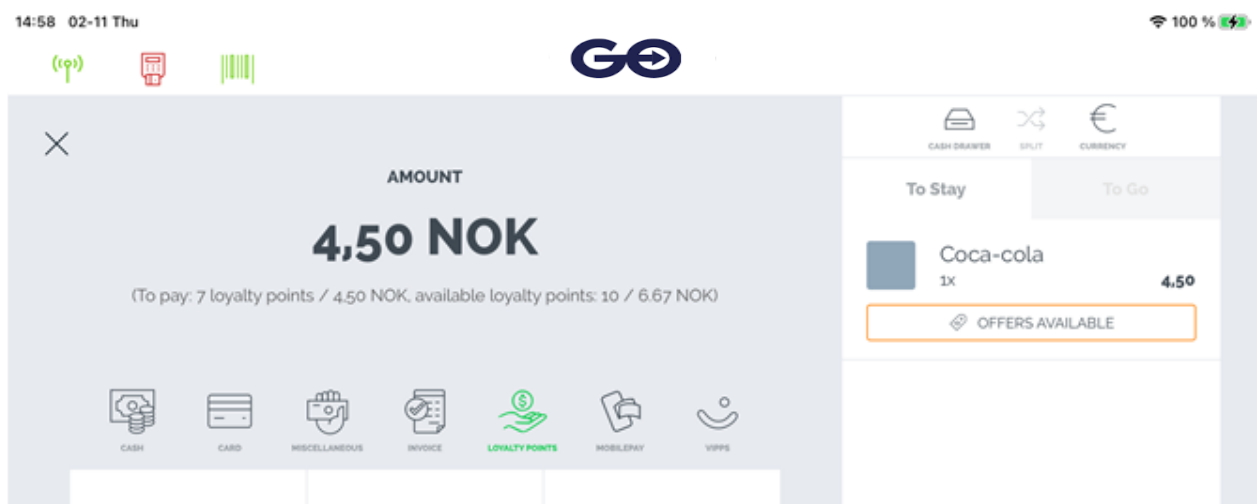
- Set loyalty points customer should get when buying product in our BackOffice under Inventory → Products in “pricing” view. For example, when customer will buy one coca-cola, he/she will get 10 loyalty points.



- After order is made in POS. Loyalty points will be calculated and shown for the customer in "More" → "Customer" view under info.



- If customer wants to pay with loyalty points, “loyalty points” tender should be chosen in “Payment view”. Information about customer loyalty points will be shown and how much they are worth. After order completed, loyalty points will be subtracted from customer.



Important notices:

- It would not be possible to pay by loyalty points in selfcheckout.
- If POS is used offline, loyalty points amount is not renewed for customer.
- Loyalty points are always rounded up.
- Amount of loyalty points on each item is always recalculated according to set discounts.