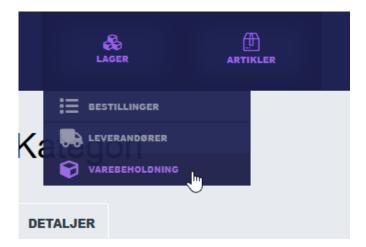
Full count ExtendaGO POS

NOTE: Counting during opening hours is not supported with automation. If you want to count during opening hours, you must do the following after counting:

- 1. Take out a sales report for the period in which goods were counted.
- 2. Count these items again as a rolling/ad hoc count see user manual for this.

Norwegian pictures will be replaced soon.

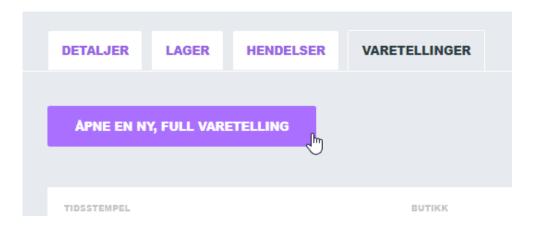
TO open a full count go to «Stocks», «Stock»



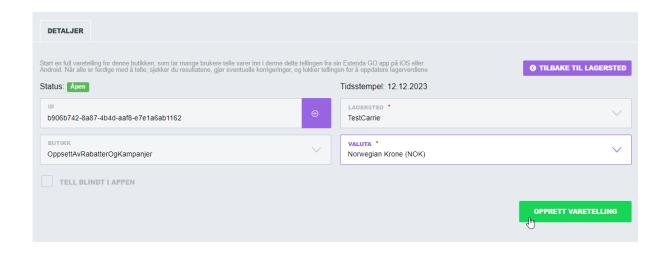
Select the correct storage location and go to "INVENTORY COUNTS". If you have several outlets/stores, it will be easiest to have a warehouse location for each store. Select the correct store when starting the count.



Press "OPEN A NEW, FULL ITEM COUNT"



Choose the right store and select currency, press "CREATE ITEM COUNT".



Everyone who is going to take part in a full item count logs in on their device (iPhone, iPad or Android mobile), checks that they are logged in to the correct store/warehouse and selects "FULL ITEMS COUNT", Participate in a full item count.



Select the full item count and count all items. It is important that you agree who is responsible for counting which areas/shelves and that you go over the warehouse together and clarify whether all shelves/areas have been counted.



Scan or search for all items to be counted and record the correct number.



When all shelves and areas have been counted and all employees have finished counting, they exit the stock count on their devices and go to the list of stock counts in the GO CTRL app. Swipe left and select SEND.

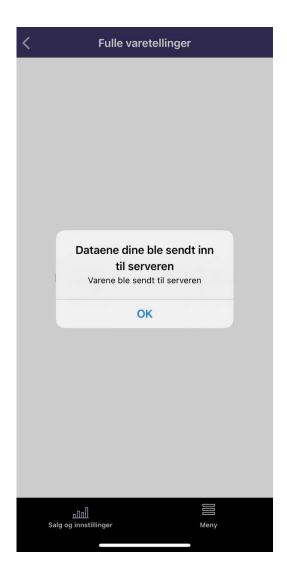




Confirm and submit the count by pressing "SUBMIT AND CLOSE".



You should receive this receipt message:



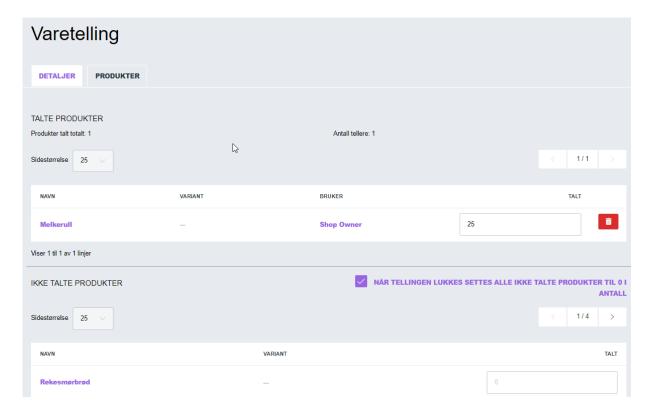
To process the item count further, go to Backoffice on PC in ExtendaGo.

Go to ITEM COUNT, PRODUCTS and check counted products and uncounted products.

Each count of an item goes on a separate line, so if two employees have counted the same item in different places in the store, these will go on two lines in the overview.

It may be a good idea to also go over items that have not been counted in case you have overlooked something.

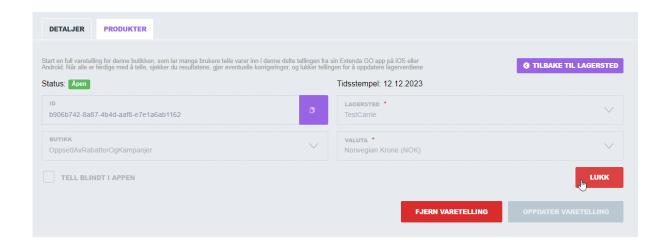
You can add values manually to the lists before updating the count.



When you are absolutely sure that all items have been counted, go to the bottom of the product list and select "UPDATE ITEM COUNT".



Then go to the DETAILS tab and select CLOSE. Then you close the item count.



Remember to confirm that you want to close the count.



Inventory lists:

To run inventory lists (should be done immediately after counting). Go to INVENTORY, select WAREHOUSE LOCATION and press WAREHOUSE and download inventory lists either in pdf format or as an excel file in csv format.

We would strongly recommend saving a complete inventory list in csv format in order to be able to access this when checking.

